

GM CUSTOMER CARE AND AFTERSALES  
DCS4111  
URGENT - DISTRIBUTE IMMEDIATELY

Date: July 13, 2016

Subject: Engineering Study - Takata Air Bag Inflators  
Recovery of Suspect Parts for Testing and Analysis  
**Engineering Study Reactivated**

Models: Certain 2007-2008 Full-Size Trucks and SUVs Located in  
High-Absolute Humidity Areas of the United States

To: Select Cadillac, Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and  
Service Director, Parts Manager, Used Vehicle Sales Manager

Your dealership may have been previously advised of being selected to participate in an engineering study to test and evaluate Takata front passenger air bag inflators. The purpose of the engineering study is to obtain a statistically relevant sample of front passenger air bag inflator modules from certain 2007 and 2008 model year Cadillac Escalade, Escalade ESV and Escalade EXT; Chevrolet Avalanche, Silverado 1500, Suburban and Tahoe; and GMC Sierra 1500, Yukon and Yukon XL vehicles located in high-absolute humidity areas of the United States. The GM reference number for this engineering study is 49151.

**This engineering study was temporarily suspended on June 30, 2016 due to the discovery of some incorrectly built replacement front passenger air bag inflators. Please be advised that certified replacement parts are now available and this engineering study is being immediately reactivated.**

GM District Manager-Aftersales are contacting involved dealers directly to confirm vehicle availability. Upon confirmation, GM Customer Care and Aftersales (GMCCA) will pre-ship replacement front passenger air bag inflator modules to these dealers. All orders will be created by GMCCA with the affected vehicle's VIN in the order note field.

Special instructions have been created explicitly for this engineering study and are attached to this message. Along with a detailed service procedure, this attachment includes information regarding parts availability, special tool usage, returning suspect parts and warranty transaction submission. Dealers should not deviate from these instructions and immediately report any concerns or problems to their GM District Manager-Aftersales for resolution.

Your cooperation in completing this important engineering study as soon as possible is appreciated.

END OF MESSAGE  
GM CUSTOMER CARE AND AFTERSALES