

# Service Update

## 18036 Stalk Incorrect with Auto High Beam



Reference Number: N172146190

Release Date: February 2018  
Revision: 00

**Attention:** This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

Make	Model	Model Year		RPO	Description
		From	To		
GMC	Terrain Denali	2018	2018		

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

<b>Condition</b>	Certain 2018 model year GMC Terrain Denali vehicles without an auto high beam option (RPO TQ5) may have been assembled with the incorrect high beam turn signal multifunction switch (TMFS). When customers press the auto high beam button on the high beam TMFS switch nothing will happen. High beams will operate if the customer push/pulls the TMFS.
<b>Correction</b>	Dealers are to replace the TMFS, and inform the customer that their vehicle is not equipped with the auto high beam feature.

### Parts

Quantity	Part Name	Part No.
1 (If Required)	Switch - Turn Signal	23354978

**Reminder:** Parts may be removed from Retail Inventory Management (RIM). Dealers should review the affected parts to confirm RIM managed status. Parts may have quantity limiters in effect.

### Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9103632	Inspect Turn Signal Switch (No Further Action Required)	0.2	ZFAT	N/A
9103633	Replace Turn Signal Switch (Includes Inspection)	0.2	ZFAT	N/A

### Service Procedure



Inspect the turn signal switch and confirm that it is equipped with the auto high beam switch (1).

- If the auto high beam switch is **NOT INSTALLED**, no further action is required.
- If the auto high beam switch **IS INSTALLED**, replace the turn signal switch. Refer to *Turn Signal Switch Replacement (Terrain)* in SI.

# Service Update

## 18036 Stalk Incorrect with Auto High Beam



### Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repaired per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

---

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



**We Support  
Voluntary Technician  
Certification**

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS4674  
URGENT - DISTRIBUTE IMMEDIATELY

Date: February 19, 2018  
Subject: 18036 - Service Update  
Stalk Incorrect with Auto High Beam  
Models: 2018 GMC Terrain Denali  
To: All General Motors Dealers

General Motors is releasing Service Update 18036 today. The total number of U.S. vehicles involved is approximately 1,213. Please see the attached bulletin for details.

**Global Warranty Management (GWM)**

The Investigate Vehicle History (IVH) screen in the GWM system will be updated February 19, 2018. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE  
GLOBAL SAFETY FIELD INVESTIGATIONS