Service Bulletin

TECHNICAL

Subject: DTC U0184 Set, Radio Inoperative, Blue Screen, AM Clipping Noise, HD On/Off Status Not Retained in Stations, Time Lag on Transitions, No Audio with Internal Amp, Park Assist Symbol Position Wrong in Rear View Camera
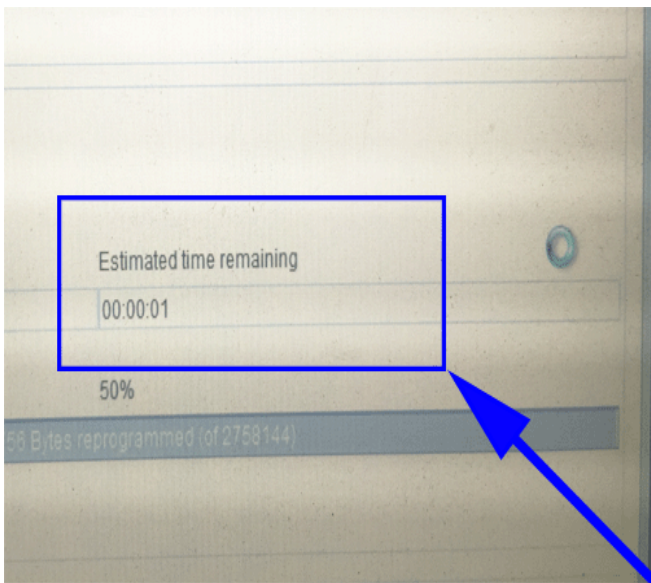
Attention: This Bulletin also applies to any of the models that may be Export from North America vehicles.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick, Cadillac, Chevrolet, GMC	All GM Passenger Cars and Trucks	2015	2016			All	All

Condition	Some customers may comment on one or more of the following conditions: • Radio is inoperative • Screen is blue • AM clipping noise in talk stations • Watchdog timer implementation against blank display, GMLAN lost communication DTC U0184 • HD on/off status not retained when HD station is selected • GPS compass is pointed to North only • No audio with internal amp due to amp IC erroneously staying in sleep state • Time lag on transition between Rear View Camera and normal display • Park Assist symbol position is wrong in Rear View Camera
Cause	This may be caused by a software calibration within the radio.
Additional Options	Equipped with radio RPOs IO3, IO5 or IO6

Correction

If you encounter a vehicle with the above concern, reprogram the radio with the latest calibrations. Refer to the proper SPS radio reprogramming procedure in SI.

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Important: During the SPS procedure, when the estimated time remaining reaches 00:00:01, it may take a few minutes to complete the reprogramming. Be sure to wait until the reprogramming is completed.

Important: You may have U0184 set in multiple modules and no communication with the radio. Please cycle power to the radio and recheck for communication. Update radio software if radio now communicates.

Warranty Information

Labor Operation	Description	Labor Time
2810335	Radio Reprogramming with SPS	Use Published Labor Operation Time

Version	2
Modified	May 6, 2016 — Added an Important Statement in the Correction and added Additional Keywords.

Additional Keywords: PIT5401, PIT5401A, PIT5401B, PIT5401C, PIT5401D, PIT5401E

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