

## **Service Bulletin**

File in Section:

Bulletin No.: 16-NA-144

Date: May, 2016

# **TECHNICAL**

Subject: **Windshield Wipers Inoperative** 

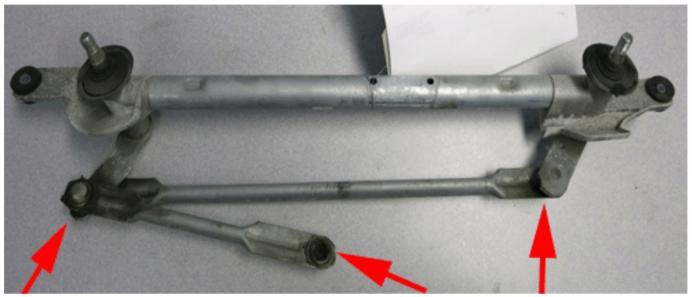
| Brand:    | Model:  | Model Year: |      | VIN: |    | Engine: | Transmission: |
|-----------|---------|-------------|------|------|----|---------|---------------|
| Brand.    | woder.  | from        | to   | from | to |         |               |
| Chevrolet | Equinox | 2010        | 2016 |      |    | All     | All           |
| GMC       | Terrain | 2010        | 2016 |      |    | All     | All           |

| Involved Region or Country | North America Only  |  |  |
|----------------------------|---|--|--|
| Condition                  | Some customers may comment that the windshield wipers are inoperative.                                      |  |  |
| Cause                      | This may be caused by the wiper transmission linkage separating due to corrosion at the ball socket joints. |  |  |

#### Correction

If you encounter a vehicle with the above concern, complete the following steps:

1. Remove the air inlet screen. Refer to Air Inlet Screen Replacement in SI.



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- Once the screen is removed, visually inspect the wiper transmission and wiper motor link sockets for corrosion or damage.
- 3. If the sockets show signs of corrosion or damage, replace the wiper transmission and wiper motor. Refer to Windshield Wiper Transmission Replacement and Windshield Wiper Motor Replacement in SI.

#### **Parts Information**

| Description             | Part<br>Number | Qty |
|-------------------------|----------------|-----|
| TRANSMISSION<br>ASM-WSW | 25948436       | 1   |
| MOTOR ASM-WSW           | 25942547       | 1   |

### **Warranty Information**

| Labor<br>Operation                                       | Description   | Labor Time |  |  |  |
|--|---|------------|--|--|--|
| 2080678*   | Windshield Wiper<br>Transmission and Motor<br>Replacement | 0.5 hr     |  |  |  |
| *This is a unique Labor Operation for Bulletin use only. |   |            |  |  |  |

Version 1
Modified 1