

Subject		Market
<b>Hard Disk Drive (HDD) Replacement Procedure for Gen 6 &amp; 7 Navigation</b>		USA
Service Category	Section	
Audio/Visual/Telematics	Navigation/Multi Info Display	
Applicability		
Multiple Models		

**APPLICABLE VEHICLES**

2010-2012	HS250H	2010-2012	IS250C
2010-2012	ES350	2010	SC430
2012	LFA	2010-2012	LS460
2010-2012	GX460	2010-2013	RX450H
2010-2012	IS250	2011-2012	CT200H
2010-2011, 2013	GS350	2010-2012	IS350
2010-2013	RX350	2011-2012	IS350C
2010-2011	LX570		

**CONDITION**

When replacing the Hard Disk Drive (HDD) follow the instructions below:

**RECOMMENDATIONS**

1. Remove the Navigation Unit from the vehicle and replace the Hard Disk Drive (HDD) in the Navigation Unit.

**Note:**

1. DENSO Exchange part (Navigation Units) are **not** shipped with HDD
2. DENSO Exchange parts (HDD and Navigation Unit) are cleared, so the two parts will pair together
3. See Figures 1. & 2. below for visual reference

2. Install the Navigation Unit in the vehicle and press the ignition start button once without stepping on the brake pedal (ACC ON). →Screen shows: **“System Loading. Don’t turn off the power.”**
3. After loading completes, the map will be displayed on the screen.

**CAUTION**

Skipping step 4 will cause the HDD to fail.  
**DO NOT** disconnect the wire harness from the Navigation Unit or press the ignition start button during the update process.

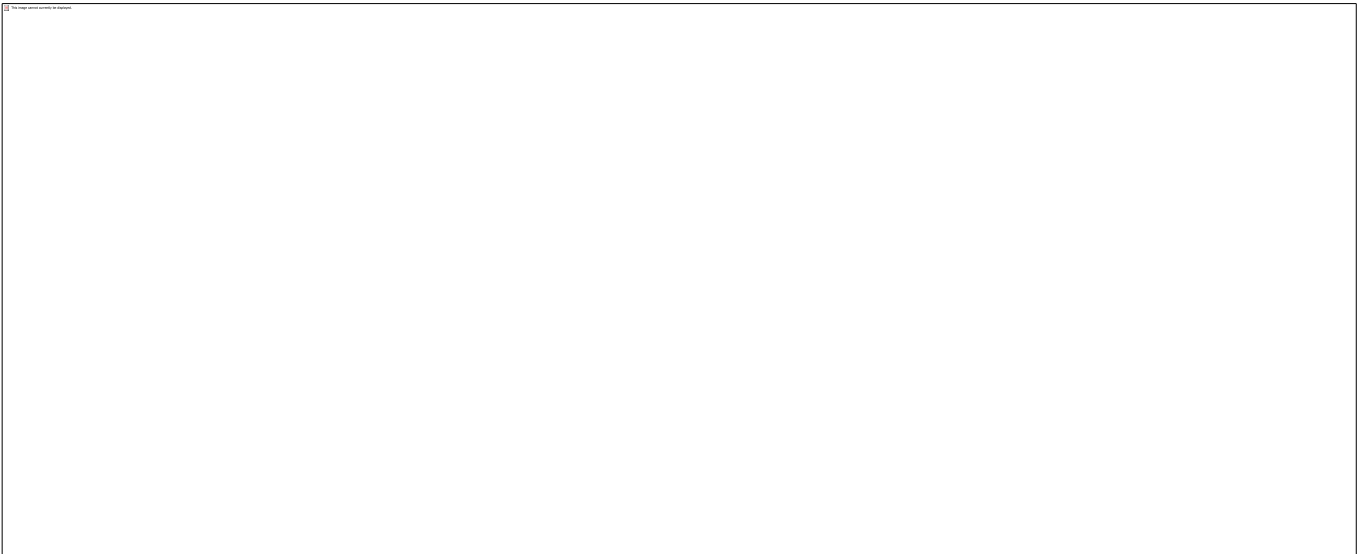
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**RECOMMENDATIONS**

4. Press the ignition start button twice without stepping on the brake pedal (this will switch the vehicle off) and **WAIT FOR SIX MINUTES.**
  - Once the HDD is inserted into the Navigation Unit, the HDD has been paired with it.
  - Once paired, it cannot be used with any other Navigation Unit

**Figure 1.**

(HDD Removal/Installation Instructions can be found on TIS)



**Figure 2.**

This message will appear when the HDD is not installed in the Navigation unit and the Navigation unit will not function without the HDD.

**A program cannot be read.  
Please consult to a dealer.**

**LINK REFERENCES**

This Tech Tip does not contain any link references