

TMS Toyota Customer Services
Product Quality and Service Support, Quality Compliance
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To: All Toyota Dealer

From: Product Support Division

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UPDATED Dealer Letter, FAQ, and Sample Owner Letter Now Available on TIS

Special Service Campaign F0A
Certain 2012 – 2014 Model Year Tundra and Sequoia Vehicles
ECM Software Update

In our continuing efforts to ensure the best in customer satisfaction, Toyota has turned Limited Service Campaign (LSC) F0A into Special Service Campaign (SSC) F0A with no expiration date.

Toyota will be mailing a second owner letter to customers, in late April, 2016, who have not had LSC F0A completed. The second owner letter will advise the customer the program has been extended with no expiration date.

Refer to the update Dealer Letter, FAQ, and Sample Owner Letter Now Available on TIS for additional information.

Thank you for your cooperation.
TOYOTA MOTOR SALES, U.S.A., INC.