

Navigation System Reset Procedure

Service Category Audio/Visual/Telematics

Section Navigation/Multi Info Display

Market USA

Toyota Supports
ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2016	Land Cruiser	

Introduction

Some 2016 Land Cruiser vehicles may exhibit a Navigation system rebooting condition. (This condition may be due to an errant data broadcast by Toyota's traffic and weather data service provider.) Please follow the process in this bulletin to reset the Navigation System.

Warranty Information

OP CODE	DESCRIPTION	TIME	OFP	T1	T2
EL1617	Navigation System Reset	0.5	86804-60F70	87	74

APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

Navigation System Reset Procedure

Required Tools & Equipment

REQUIRED EQUIPMENT	SUPPLIER	PART NUMBER	QTY
Techstream 2.0*	ADE	TS2UNIT	1
Techstream Lite		TSLITEPDLR01	
Techstream Lite (Green Cable)		TSLP2DLR01	

* Essential SST.

NOTE

- Only ONE of the Techstream units listed above is required.
- Software version 11.10.034 or later is required.
- Additional Techstream units may be ordered by calling Approved Dealer Equipment (ADE) at 1-800-368-6787.

Navigation System Reset Procedure

1. Confirm navigation system is rebooting when ignition is turned on.
2. Disconnect the negative terminal of the vehicle's 12 volt battery.
3. Wait 30 seconds.
4. Reconnect the negative terminal of the vehicle's 12 volt battery.
5. Confirm multimedia system operation after multimedia system reloads. Multimedia system can take up to 5 minutes to reload after a battery disconnect.
 - If navigation system begins functioning normally proceed to step 6.
 - If navigation system continues to reboot this Service bulletin does not apply, diagnose per the Repair Manual.
6. Perform system initialization on vehicle systems as needed.
Refer to the Technical Information System (TIS), applicable model and model year Repair Manual:
 - 2016 Land Cruiser:
General - Introduction – "Introduction: Repair Instruction: [Initialization](#)"
7. Confirm all systems are functioning properly.