

Subject		Market	
<b>Multimedia System Reset Procedure</b>		USA	
Service Category		Section	
Audio/Visual/Telematics		Navigation/Multi Info Display	
Applicability			
Models Equipped with Navigation System			

**APPLICABLE VEHICLES**

2015-2017	RC F	2015-2017	RC350
2015-2017	NX300H	2015-2017	ES300H
2016-2017	GS F	2015-2017	ES350
2015-2016	LS600H	2015-2017	LS460
2014-2017	GX460	2016-2017	RC300
2016-2017	RX450H	2014-2015	IS250
2014-2017	CT200H	2015-2017	GS350
2016-2017	GS200T	2016-2017	IS300
2014-2017	IS350	2016-2017	RX350
2015-2017	NX200T	2016-2017	IS200T
2015-2017	GS450H	2016-2017	RC200T
2016-2017	LX570		

**CONDITION**

Multimedia systems reset procedure should be performed when the multimedia system no longer responds or reboots itself.

**RECOMMENDATIONS**

Multimedia reset procedure:

- Disconnect the negative terminal of the vehicle's 12 volt battery.
- Wait 5 minutes.
- Reconnect the negative terminal of the vehicle's 12 volt battery.
- Confirm multimedia system operation after multimedia system reloads. Multimedia system can take up to 5 minutes to reload after a battery disconnect.
- Perform system initialization on vehicle systems as needed.
- Confirm all vehicle systems are functioning normally.

**LINK REFERENCES**

This Tech Tip does not contain any link references