

Subject		Market	
Multimedia System Reset Procedure		USA	
Service Category	Section		
Audio/Visual/Telematics	Navigation/Multi Info Display		
Applicability			
Vehicles Equipped with Navigation System			

APPLICABLE VEHICLES

2014-2017	Camry	2014-2017	Highlander
2016-2017	Prius	2014-2017	Tundra
2015-2016	Sienna	2016-2017	Mirai
2016-2017	Land Cruiser	2015-2017	Prius V
2014-2017	4Runner	2014-2017	Sequoia
2016-2017	RAV4 HV	2015-2017	Avalon
2014-2017	RAV4	2015-2016	Venza
2014-2017	Tacoma	2017	Prius Prime
2015-2017	Prius C	2014-2017	Highlander HV
2014-2017	Camry HV	2014-2017	Corolla

CONDITION

Multimedia systems reset procedure should be performed when the multimedia system no longer responds or reboots itself.

RECOMMENDATIONS

- Multimedia reset procedure:
- Disconnect the negative terminal of the vehicle’s 12 volt battery.
 - Wait 5 minutes.
 - Reconnect the negative terminal of the vehicle’s 12 volt battery.
 - Confirm multimedia system operation after multimedia system reloads. Multimedia system can take up to 5 minutes to reload after a battery disconnect.
 - Perform system initialization on vehicle systems as needed.
 - Confirm all systems are functioning properly.

LINK REFERENCES

This Tech Tip does not contain any link references