TOYOTA

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# Safety Recall and Service Campaign - Technician Certification Requirements

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**IMPORTANT:**
**Refer to the following matrix to determine the technician certification requirements for each specific Safety Recall or Service Campaign.**
**Special Courses and Additional Requirements are noted in the two columns on the far right.**
**Refer to the Dealer Letter of the specific Safety Recall or Service Campaign for more information.**

| Safety Recall or Service Campaign | Description | Certification Level Requirements | | | | | | | | | | | | | Additional Requirements |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | Maint | Certified | | | | Expert | | | | | Mast | MDT | Special Courses | |
| | | | EG | DT | CH | EL | EG | DT | CH | EL | HY | | | | |
| Safety Recall G01 | Certain 2016 MY Prius Parking Brake Cable Clip | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SC15A** | **All technicians in staffmaster are eligible to perform this repair with the completion of SC15A.** |
| Safety (Noncompliance) Recall G03 | Certain 2016 MY Highlander Brake Fluid Reservoir Sensor Connector | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SC15A** | |
| Safety Recall G0P/G0R | Certain 2006-2011 MY Yaris Hatchback Takata Airbag | | | | | | | | | ✓ | | ✓ | ✓ | **SC15A** | |
| Safety Recall F0S | Certain 2009-2012 MY RAV 4 & 2012-2014 MY Rav4 EV Ft. Wiper Arm Crank Arm | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SC15A** | |
| Safety Recall G0U | Certain 2010 - 2012 MY Prius & Prius Plug-in Cutain Shield Airbag | | | | | | | | | ✓ | | ✓ | ✓ | **SC15A** | |
| Safety Recall G0S | Certain 2015 MY Yaris Front Strut Bearing Inspection | | | | ✓ | | | | ✓ | | | ✓ | ✓ | **SC15A** | |
| Safety Recall G0V | Certain 2006-2011 MY RAV4 Rear Lower Suspension Arm No.1 | | | | | | | | ✓ | | | ✓ | ✓ | **SC15A, SC13C** | |
| LSC G0T | Certain 2016 MY Prius Simple Advance Parking Guidance System | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SC15A** | |
| Safety Recall G0M | Certain 2015-2016 MY Toyota Prius V Emission Control Information Label | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SC15A** | |
| LSC G0L | 2016 MY Scion iA Spare Tire Pressure Adjustment | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SC15A** | |
| LSC G0K | Certain 2016 MY Scion iA Inspection and Adjustment of Coolant Concentration | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SC15A** | |
| Safety Recall G0J | Certain 2016 MY Avalon, Avalon HV & Camry Occupant Classification System (OCS) | | | | | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SC15A** | |
| Safety Recall G0I | Certain 2016 MY RAV4 Brake Actuator Inspection/Replacement | | | | ✓ | | | | ✓ | | | ✓ | ✓ | **SC15A** | |
| Safety Recall G0H | Certain 2016 MY Sienna Front Seat Belt Adjusters | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SC15A** | |
| Safety Recall G0G | Certain 2015-2016 MY Toyota Sienna Oxygen Sensor Replacement | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SC15A** | |
| Safety Recall G0F | Certain 2006-2012 Rav4, 2012-2014 Rav4 EV Rear Outboard Seatbelts | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SC15A** | |
| Safety Recall G0E | Certain Model 2013 - 2016 Model Year Scion FR-S<br>Ignition Key Interlock System (Automatic Transmission Models with Ignition Key ONLY) | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SC15A** | |
| Safety Recall F0V | Certain 2013-2015 MY Avalon, Avalon HV Pre-Collision System | | | | | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SC15A SCF0V** | |
| SSC F0U | Certain 2010 - 2014 Model Year Tacoma 2TR-FE Vehicles<br>Exhaust Pipe Replacement for Catalytic Converter | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SC15A** | *If inspection determines the vehicle requires additional electrical repairs, it must be preformed by a technician who is expert or above |
| Safety Recall F0T | Certain 2016 MY Tacoma Driver Knee Airbag Module Bolts | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SC15A** | |
| Safety Recall F0R | Certain 2012-2014 MY Prius V<br>Software Update for Motor Generator ECU and Power Management ECU | | | | | | | | | | ✓ | ✓ | ✓ | **SC15A** | |
| Safety Recall F0P | Certain 2007 MY Highlander Hybrid<br>Engineer Software Update for Air Fuel (A/F) Sensor Monitoring | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SC15A** | |
| LSC F0N | Certain 2014 MY Corolla Eco (2ZR-FAE)<br>ECM Software Update for Variable Valve Lift Control | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SC15A** | |
| LSC F0M | Certain 2011 MY Sienna 3rd Row Seat Back Panel Replacement | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SC15A** | |
| Safety Recall F0L | Certain 2004-2005 MY RAV4 Front Driver Airbag Inflator Module | | | | | | | | | ✓ | | ✓ | ✓ | **SC15A** | |
| Safety Recall F0K | Certain 2015 MY Scion tC Vehicles Rear Suspension Arm | | | | ✓ | | | | ✓ | | | ✓ | ✓ | **SC15A** | |
| Safety Recall F0J | Certain 2014-2015 Model Year RAV4, 2015 Highlander and Highlander HV, and 2015 Camry and Camry HV Vehicles | | | | ✓ | | | | ✓ | | | ✓ | ✓ | **SC15A** | |
| Safety Recall F0I | Certain 2012 - 2014 MY RAV4 Electric (EV) EV Traction Motor Assembly | | | | | | | | | | ✓ | ✓ | ✓ | **SC15A** | **012D** |
| Safety Recall F0H | Certain 2012 - 2015 MY Yaris Hatchback Headliner Replacement | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SC15A** | |
| Safety Recall F0G | Certain TRD Accessory Wheels and Light Truck Tires<br>Tire and Loading Information Label | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SC15A** | |
| Safety Recall F0F | Certain 2015 MY Yaris Rear Axle Hub Bearing Torque Confirmation | | | | ✓ | | | | ✓ | | | ✓ | ✓ | **SC15A** | |
| Safety Recall F0E | Certain 2014 MY FJ Cruiser Vehicles Steering Intermediate Shaft Assembly | | | | ✓ | | | | ✓ | | | ✓ | ✓ | **SC15A** | |
| Safety Recall F0D | Certain 2011-2012 Model Year Avalon Vehicles<br>Premium Audio System - Rear Sub-Woofer | | | | | ✓ | | | | ✓ | | ✓ | ✓ | **SC15A** | |
| Safety (Noncompliance) Recall F0C | Certain 2014 and Early 2015 Model Year Prius V Vehicles<br>Occupant Classification System (OCS) Sensor | | | | | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SC15A** | |
| LSC F0B | Certain 2012-2013 Model Year Prius C and Yaris Hatchback Vehicles<br>Occupant Classification System (OCS) Sensor | | | | | | | | | ✓ | | ✓ | ✓ | **SC15A** | |
| LSC F0A | Certain 2012-2014 MY Tundra and Sequoia Vehicles ECM Software Update | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SC15A** | |
| Safety Recall E07 | Certain 2015 MY Sienna Vehicles Second Row Overhead Assist Grips | | | | | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SC15A** | |
| Safety Recall E05 | Certain 2014 MY Avalon, Avalon Hybrid, Camry, and Camry Hybrid Vehicles<br>Driver Side Front Suspension Lower Arm | | | | ✓ | | | | ✓ | | | ✓ | ✓ | **SC15A** | |
| Safety Recall E04 – High Absolute Humidity | Certain 2003 – 2005 Model Year Corolla, Corolla Matrix, and Tundra Vehicles<br>Front Passenger Airbag Inflator Module | | | | | | | | | ✓ | | ✓ | ✓ | **SC15A, SC13B** | |
| LSC E03 | Certain 2012-2014 MY Camry Vehicles U760 ATM ECM Software Update | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SC15A** | |
| Safety Recall E02 | Certain 2005 - 2011 MY Tacoma Rear Leaf Spring Replacement | | | | ✓ | | | | ✓ | | | ✓ | ✓ | **SC15A** | Remedy launched for vehicles in Boston, New York, CAT, Cincinnati, Denver, Portland and Chicago regions |
| Safety Recall E01 | Certain 2014 MY Avalon, Camry, Highlander and Sienna Vehicles Equipped with 2GR-FE Engine – Potential Fuel Delivery Pipe Leak | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SC15A** | |
| Safety Recall E0Z | Certain 2014 MY Tundra Double Cab and CrewMax Vehicles Curtain Shield Airbag | | | | | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SC15A** | |
| Safety (Noncompliance) Recall E0Y | Certain 2014 MY FJ Cruiser Trail Teams Ultimate Edition Package<br>Lower Ball Joint Bolt | | | | ✓ | | | | ✓ | | | ✓ | ✓ | **SC15A** | |
| Safety (Noncompliance) Recall E0X | Certain 2008-2014 MY Tacoma and FJ Cruiser<br>TRD Accessory Wheels and Toyota Recommended LT Tires | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SC15A** | |
| Safety (Noncompliance) Recall E0W | Certain 2014 MY Sienna Vehicles<br>Transmission Shift Control Cable | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SC15A** | |
| LSC E0U | 2007-2011 MY Camry Hybrid Vehicles Brake Reservoir Tank Replacement | | | | | | | | ✓ | | | ✓ | ✓ | **SC15A** | |
| Safety Recall E0T | Certain 2014 Model Year Highlander and Highlander HV Passenger Seatbelt Selectable Force Limiter – Software Update | | | | | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SC15A** | |
| Special Service Campaign ESS | Certain 2004-2011 Model Year Sienna 2WD Vehicles Equipped w/ a Spare Tire - Excessive Corrosion of the Spare Tire Carrier Cable | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SC15A** | |
| Safety Recall E0S | Certain 2004-2011 Model Year Sienna 2WD Vehicles Equipped w/ a Spare Tire - Excessive Corrosion of the Spare Tire Carrier Cable | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SC15A** | |
| Safety Recall E0R | Certain 2014 Model Year Highlander Vehicles<br>2nd Row Passenger-Side Inboard Seat Track for 60/40 Split Seat | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SC15A** | |
| LSC E0P | Certain 2014 Model Year Toyota Highlander Hybrid Vehicles<br>Coolant Hose Clearance | | | | | | | | | | ✓ | ✓ | ✓ | **SC15A** | |
| LSC E0N | Certain 2011-2014 Model Year Toyota Sienna<br>Pre-Collision System (PCS) Driving Support ECU | | | | | ✓ | | | | ✓ | | ✓ | ✓ | **SC15A** | |
| Safety Recall E0M | Certain 09-10 Corolla, 09-10 Matrix, 08-10 Highlander, 09-10 Tacoma, 06-10 Rav4, 06-10 Yaris; Spiral Cable | | | | | ✓ | | | | ✓ | | ✓ | ✓ | **SC15A** | |
| Safety Recall E0L | Certain 06-10 Yaris HB, 07-10 Yaris Sedan, and 08-10 Scion xD; Driver's Seat Track Assembly & Passenger Track Assembly (3-Door Yaris Only) | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SC15A** | |
| LSC E0K | 2014 MY Avalon, Avalon Hybrid, Highlander, and Sienna Vehicles<br>Safety Connect System Disabled | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SC15A** | |
| LSC E0J | Certain 2013-2014 MY Avalon & Avalon HV Driver & Passenger Front Seatback Board | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SC15A** | |
| Safety (Non-Compliance) Recall E0H | Certain 2013 MY Highlander 2nd Row Left Hand Seat Inboard Seat Track | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SC15A** | |
| Safety Recall E0G | Certain 2003-2004 MY Avalon Supplemental Restraint System (SRS) Electronic Control Module | | | | | | | | | ✓ | | ✓ | ✓ | **SC15A** | |
| Safety Recall E0F | Certain 2012-2013 MY Tacoma, 2012 MY RAV4 Brake Actuator Reprogramming | | | | | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SC15A** | |
| Safety Recall E0E | Certain 2010-2014 MY Prius<br>Software Update for Motor Generator ECU & Power Management ECU | | | | | | | | | | ✓ | ✓ | ✓ | **SC15A** | |
| Safety (Non-Compliance) Recall E0C | Certain Safety (Non-Compliance) Recall E0C<br>2014 Highlander; 3rd Row Center Seat Belt | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SC15A** | |
| Safety (Non-Compliance) Recall E0B | Certain Multiple 2013-2014 MY Models Seat Heater Assemblies | | | | | ✓ | | | | ✓ | | ✓ | ✓ | **SC15A** | |
| Safety Recall DSF | Certain 03-04 MY Corolla, Matrix, & Tundra and 02-Early 04 MY Sequoia<br>Front Passenger Airbag Inflator Module | | | | | | | | | ✓ | | ✓ | ✓ | **SC15A, SC13B** | |
| Safety Recall DSB | Certain 2003-2004 Corolla and Corolla Matrix<br>Supplemental Restraint System (SRS) Electronic Control Module (ECM) | | | | | | | | | ✓ | | ✓ | ✓ | **SC15A** | * Your Regional Office may have specific requirements to perform this remedy. Please confirm with them prior to starting |
| Safety Recall D0U | Certain 2013-2014 Tacoma 4 Cylinder Valve Spring Replacement | | | | | | ✓ | ✓ | | | | ✓ | ✓ | **SC15A** | |
| Safety Recall D0T | Certain 2012-2013 Avalon, Camry, Camry HV, and Venza, 2013 Avalon HV<br>HVAC Assembly | | | | | | | | | ✓ | | ✓ | ✓ | **SC15A** | |
| Safety Recall D0S | Certain 2013 Avalon & Avalon HV, 2013-2014 Camry & Camry HV, 2014 Corolla<br>Windshield Wiper Switch | | | | | ✓ | | | | ✓ | | ✓ | ✓ | **SC15A** | |
| Safety Recall D0R | Certain 2004-2005 and 2007-2009 Sienna Shift Lock Solenoid Assembly | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SC15A** | |
| LSC D0N | Certain 2011-2012 Highlander HV Rear Driveshaft Assembly Replacement | | | | | | | ✓** | | | ✓ | ✓ | ✓ | **071, SC15A** | **Drivetrain Expert and completion of course 071 Toyota Hybrid System |
| Safety Recall D0M | Certain 2006-2010 Highlander HV Intelligent Power Module (IPM) Replacement | | | | | | | | | | ✓ | ✓ | ✓ | **SC15A** | |
| Safety Recall D0L | Certain 2005-2011 Tacoma Access Cab Vehicles<br>Driver and Front Passenger Seat Belt Assemblies | | | | | ✓ | | | | ✓ | | ✓ | ✓ | **SC15A** | |
| Safety Recall D0K | Certain 2012 Yaris Power Steering Control Module | | | | | ✓ | | | | ✓ | | ✓ | ✓ | **SC15A** | |
| Safety Recall D0H | Safety Recall D0H: 2010 Prius; Brake Booster Pump Assembly (Accumulator) | | | | ✓ | | | | ✓ | | | ✓ | ✓ | **SC15A** | |
| Safety (Non-Compliance) Recall D0G | Certain 2007-2013 FJ Cruiser<br>Genuine Toyota Auxiliary Light Kit Accessory | | | | | | | | | | | | | | * Your Regional Office may have specific requirements to perform this remedy. Please confirm with them prior to starting |
| Safety Recall D0F | Certain 2003-2004 Corolla, Matrix, Tundra and 2002-2004 Sequoia<br>Front Passenger Airbag Inflator Module | | | | | | | | | ✓ | | ✓ | ✓ | **SC15A, SC13B** | |
| Safety Recall D0C | Certain 2007 - 2013 FJ Cruiser<br>Access Door Inner Panel | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | | * Your Regional Office may have specific requirements to perform this remedy. Please confirm with them prior to starting |
| Safety Recall D0B | Certain 2003-2004 Corolla and Corolla Matrix<br>Supplemental Restraint System (SRS) Electronic Control Module (ECM) | | | | | | | | | ✓ | | ✓ | ✓ | **SC15A** | * Your Regional Office may have specific requirements to perform this remedy. Please confirm with them prior to starting |
| Safety Recall C0M | Certain 2007-2008 Yaris, 2007-2009 Rav4, 2007-2009 Tundra, 2007-2009 Camry, 2007-2009 Camry HV, 2008-2009 Scion xD, 2008-2009 xB, 2008-2009 Sequoia, 2008 Highlander and Highlander HV, 2009 Corolla, and 2009 Matrix Vehicles<br>Power Window Master Switch (PWMS) | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SCC0M2** | |
| SSC BST | Certain 2009 - 2010 Corolla, 2009 - 2010 Corolla Matrix, 2008 - 2010 Land Cruiser, 2008 -2010 Highlander, 2006 - 2010 Rav4, 2003 - 2009 4Runner, 2007 - 2010 Tundra<br>Smart Stop Technology | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | **SC15A** | |
| LSC 90K | Multiple Models and Model Years 2GR-FE (V6) Engine VVTi Oil Hose | | ✓ | | | | ✓ | | | | | ✓ | ✓ | **SC15A** | |
| Warranty Ehancement Program ZF5 | Certain 2012 – 2014 Model Year Prius V<br>Extension of Warranty Coverage to the Intelligent Power Module (IPM) | | | | | | | | | | | ✓ | ✓ | **SC15A** | |
| Warranty Ehancement Program ZF3 | Certain 2010-2012 Prius, 2012 Prius V, 2010-2012 Prius Plug-In<br>Sticking Exhaust Gas Recirculation (EGR) Valve | | ✓ | | | | ✓ | | | | | ✓ | ✓ | **SC15A** | |
| Warranty Ehancement Program ZE3 | Certain 2010 – 2014 Model Year Prius Vehicles<br>Extension of Warranty Coverage to the Intelligent Power Module (IPM) | | | | | | | | | | | ✓ | ✓ | **SC15A** | |