

Subject

14-16MY Highlander POST C/M Trailing Arm Noise

Market

USA

Service Category

Suspension

Section

Rear Suspension

Applicability

14-16MY Highlander

APPLICABLE VEHICLES

2014-2016

Highlander

CONDITION

POST TSB Rear Trailing Arm Noise.

RECOMMENDATIONS

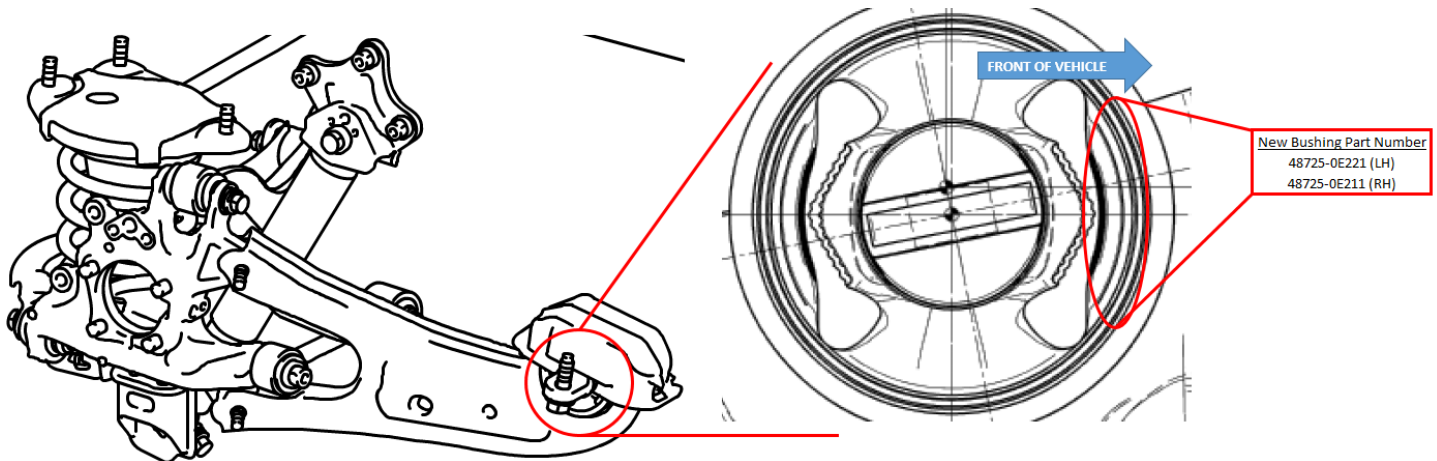
Diagnose as normal

- Spray the rear trailing arm bushings with soapy water to confirm noise is coming from trailing arm bushings. Noise should be diminished upon application.

Create a report for any vehicles identified with this issue (POST TSB ONLY).

Please include the following:

- Picture of bushings.
- Include part numbers on bushings.
 - Type bushing part numbers directly into report.



- NOTE: These are not trailing arm service part numbers.
- Continue to use trailing arm part numbers as OFF.
- Advise on any diagnosis procedures used to determine failed component.
 - Example: Sprayed bushings with soapy water, rechecked concern, noise no longer present.
- If further clarification is required, please contact the TAS Hotline for support.

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LINK REFERENCES

1. [T-SB-0016-16: '14 Highlander, Highlander HV: Abnormal \("Squeak"\) Noise From Rear Suspension Over Uneven Road](#)