

Subject		Market
HVAC Abnormal Blend Door Noise During Movement		USA
Service Category	Section	
Vehicle Interior	Heating/Air Conditioning	
Applicability		
2013-Present GS 2014-Present IS		

APPLICABLE VEHICLES

2014-2015	IS250	2013-2017	GS350
2014-2017	IS350	2016-2017	IS300
2016-2017	IS200T		

CONDITION

Some vehicles may continue to experience abnormal blend door noise when changing the HVAC temperature setting after the air conditioner radiator assembly (evaporator case) was replaced for the same condition.

RECOMMENDATIONS

When replacing the evaporator case, always confirm the packing pad from the original evaporator case is removed before installing evaporator case service part as the service part includes the packing pad. The packing pad is located on the outside of the evaporator case and the vehicle side HVAC condensation drain hole. If original packing pad is not removed, it will result in a double layer of packing pad which increases pressure and distorts the evaporator case causing blend door noise condition to reoccur.

LINK REFERENCES

This Tech Tip does not contain any link references