



FIELD SERVICE CAMPAIGN – 16129

14 October 2016

SUBJECT:

HX™ Series Front Turn Signals

MODELS INVOLVED:

HX™ Series

DEFECT DESCRIPTION:

On certain HX™ Series vehicles, built between 08 December 2016 and 24 August 2016, when operating in extreme heat with the headlights on and when either turn signal is activated, the front turn signal may stop flashing and remain on steady.

ELIGIBILITY:

This procedure applies ONLY to vehicles marked in the International® Service PortalSM with FSC 16129. Also complete any other open campaigns listed on the Service Portal at this time.

TOOLS REQUIRED:

No special tools are required for this procedure.

PARTS REQUIRED:

Part Number	Description	Quantity
8232016C91	Head Light Jumper Harness Kit	2

Table 1 Parts Information

WORK INSTRUCTIONS

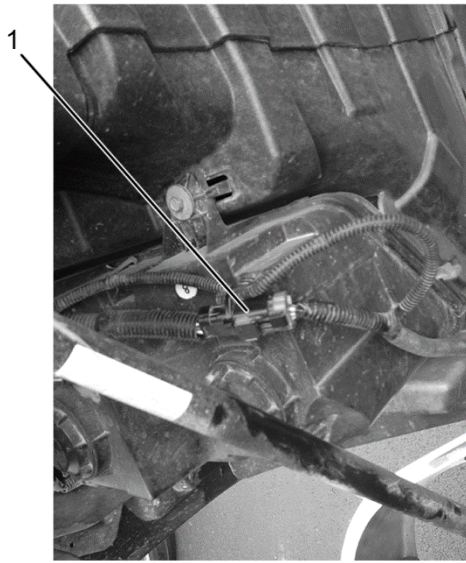
WARNING! To prevent property damage, personal injury, and / or death, park vehicle on hard flat surface, turn the engine off, set the parking brake, and install wheel chocks to prevent the vehicle from moving in both directions.

WARNING! To prevent personal injury and / or death, always wear safe eye protection when performing vehicle maintenance.

WARNING! To prevent property damage, personal injury, and / or death, keep flames or sparks away from vehicle and do not smoke while servicing the vehicle's batteries. Batteries expel explosive gases.

WARNING! To prevent property damage, personal injury, and / or death, if the vehicle must be raised, do not work under the vehicle supported only by jacks. Jacks can slip or fall over.

1. Park vehicle on flat surface.
2. Shift transmission into Park or Neutral and set parking brakes.
3. Install wheel chocks.
4. Unlatch and open hood.



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Figure 1. Headlight and Turn Signal Main Harness Connector

1. Connector
5. Access operator-side headlight harness. Disconnect harness connector (Figure 1, Item 1).
6. Install jumper harness into both sides of connector. Ensure secondary locks are secure.
7. Using cable wire tie, secure jumper harness to main hood harness.
8. Repeat Steps 5 through 7 on passenger side of vehicle.
9. Close and latch hood.
10. Remove wheel chocks.

LABOR INFORMATION

Operation number must appear on all claims.

Table 2 Labor Information

Operation Number	Description	Time
A40-16129-1	Install Jumper Harness	0.3 hr

WARRANTY CLAIMS

Warranty claim expense is to be charged to Warranty. Claims are to be submitted in the normal manner, making reference to Field Service Campaign 16129.

Section 7 of the Warranty Policy and Procedures Manual contains further information related to the submission and processing of AFC / Recall claims.

As with all claim submissions, items acquired locally must be submitted in the “Other Charges” tab. The cost of any bulk items (such as a bag of cable tie straps, roll of wire, barrel of oil, or tube of silicone) should be prorated for the cost of the individual pieces / amount used during each repair.

To make sure this important improvement is made in a timely manner, all claims for 16129 activity must be submitted by 14 October 2017 or within the normal warranty period for the component, if after 14 October 2017.

GROUP	NOUN	C	WARR.	TP	PAD

GROUP — Enter number ←

NOUN — Leave blank ←

C (CAUSE) — Enter either 1, 2, 3. (See below)

- 1. Inspected (No repair required).
- 2. Inspected and repaired.
- 3. Defective part from parts stock.

WARRANTY — (Warranty Code) Enter 40. ←

TYPE PART — Enter P for type part causing failure. ←

PAD — Enter 100 ←

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