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Countries: BAHAMAS, BOLIVIA, BELIZE, CANADA, CHILE, TAIWAN, COLOMBIA, COSTA RICA, DOMINICAN REPUBLIC, ECUADOR, EL SALVADOR, TRINIDAD AND TOBAGO, UNITED STATES, URUGUAY, VENEZUELA, MEXICO, ARUBA, NICARAGUA, PERU, PUERTO RICO, Curaçao, GUAM, GUATEMALA, GUYANA, HAITI, HONDURAS, JAMAICA, KOREA, SOUTH KOREA, PANAMA

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Coding Information

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Title: How To Get A Helios Capture

Applies To: All 1939 and 1708 multiplexed trucks

Change Log

Please refer to the change log text box below for recent changes to this article:

10/04/2016 - Added a link to the EZTech Download Center where Helios for 500k can be downloaded to an EZ-Tech. Updated Step 5 to explain you have to select the baud rate when using Helios for 500k.

02/22/2016 - Revised layout to allow steps to be followed in order based on dealer feedback. Separated article into two sections. Obtaining a Helios capture and using Helios as a diagnostic tool.

08/31/2015 - Link to Internal document removed

01/08/2015 - Author updated for feedback purposes

Description

Helios is a java based diagnostic tool that will allow you to view all data link messages on both 1939 and 1708 data links. What follows is step by step on how to:

- Obtain a Helios Capture in Vector Format to attach to a case file.
- Use Helios as a diagnostic tool to view Signals, Faults and more.


NOTE:

Helios is not an effective sniffer. When a module stops communicating it does not "drop off" the sniffer, it stops counting. This can make it difficult to understand if a module is no longer communicating.

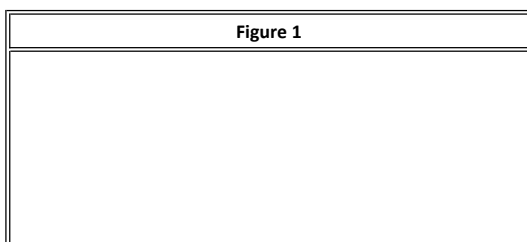
Obtaining a Helios Capture in Vector Format

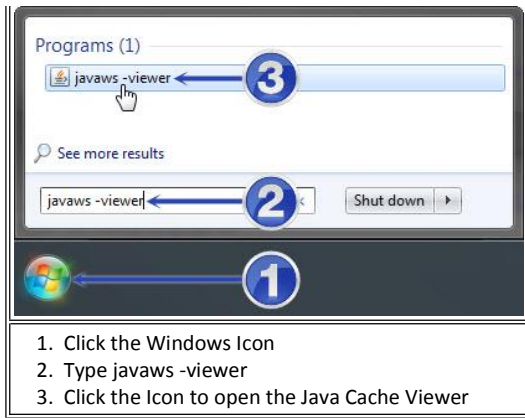
1. Helios is now available for 500k Baud J1939. You can download the program by going to [IK2700065 - EZTech Download Center](#). Helios for 500k is item E22 in the Download Center.
2. [Click here to download Helios](#) for 250k Baud J1939 (skip to step 3 if program is already installed.)



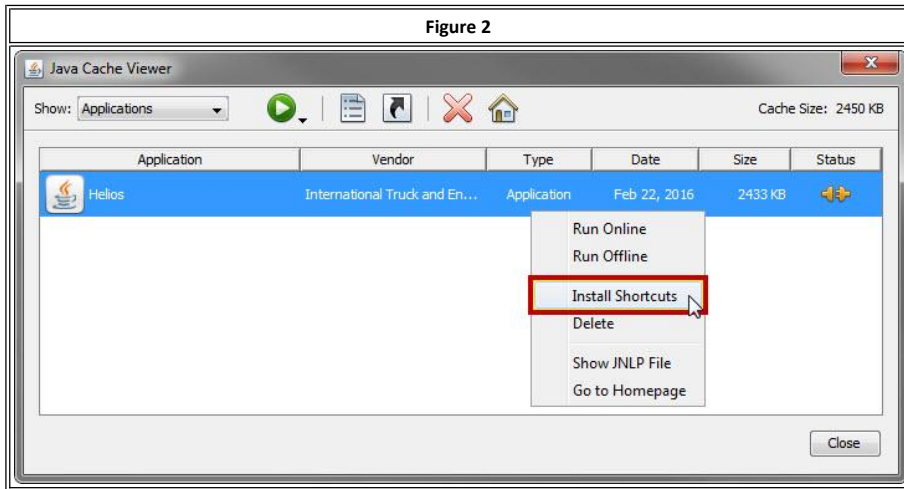
If a shortcut to the program like this  does not appear on your desktop you will have to run the Java viewer to add the shortcut to your desktop.

3. If the Helios Icon is not on your desktop, click Windows - Type "javaws -viewer" and click the icon (Figure 1)

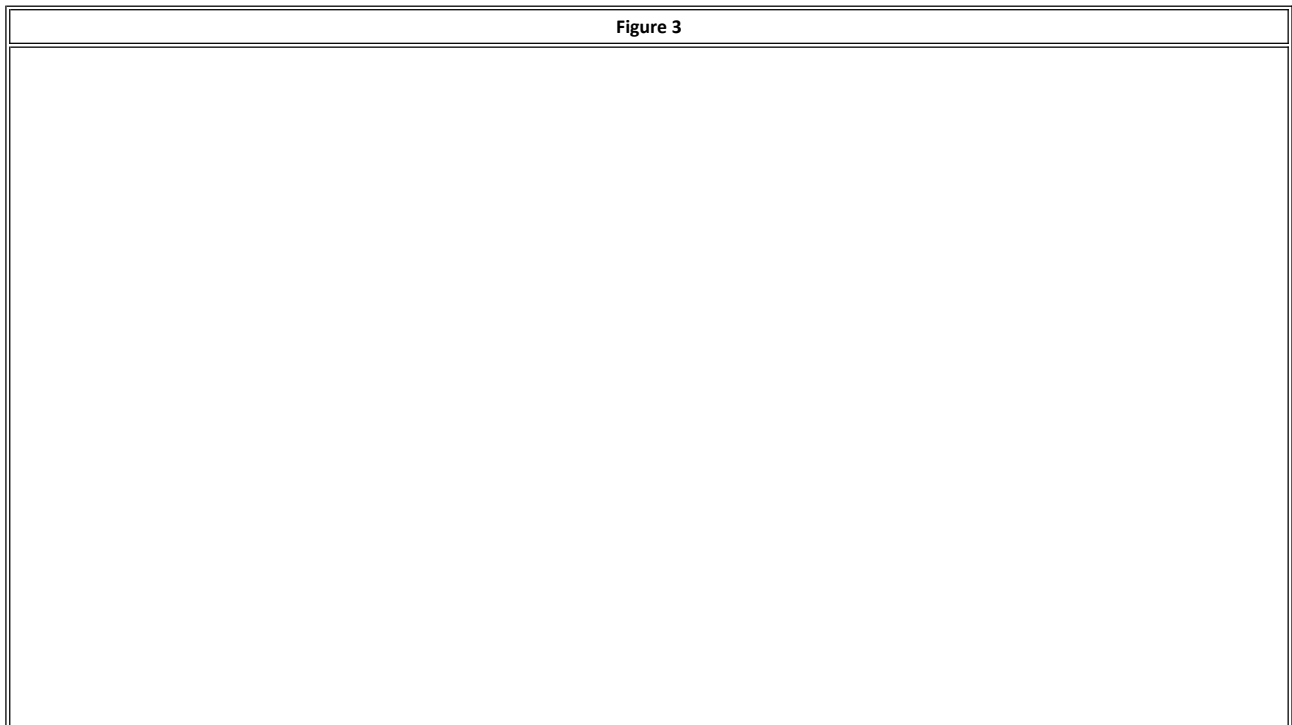


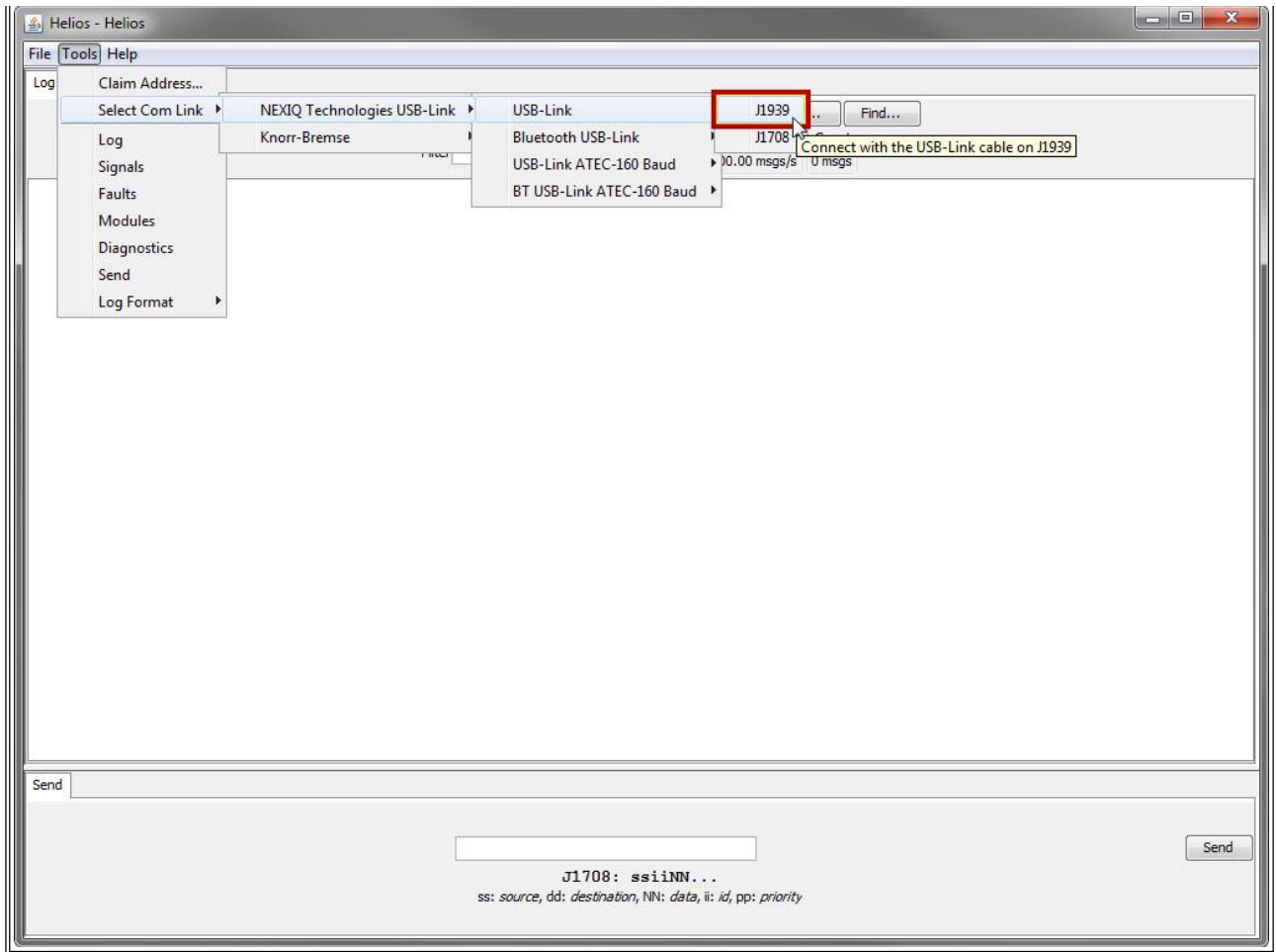


4. You can create a shortcut to your desktop (Figure 2) or launch the program from the "Java Cache Viewer"



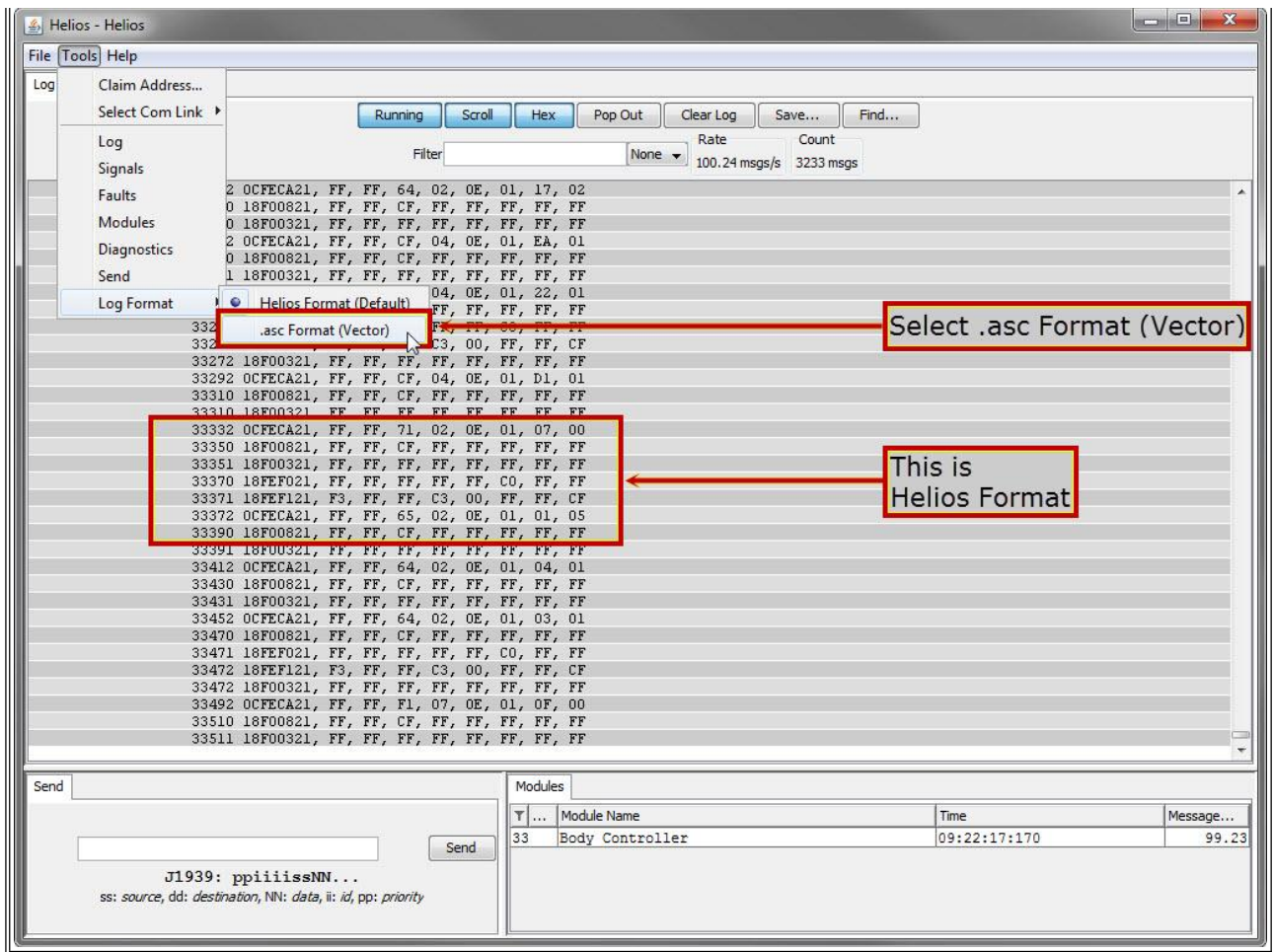
5. Helios will connect and start automatically if you've used it before, and the default format is "Helios Format". If you have not used Helios before, or you are using a different com link, you will need to select your com link from the Tools menu. - Figure 3. If you are using Helios for 500k you will need to select the baud rate you want to record.



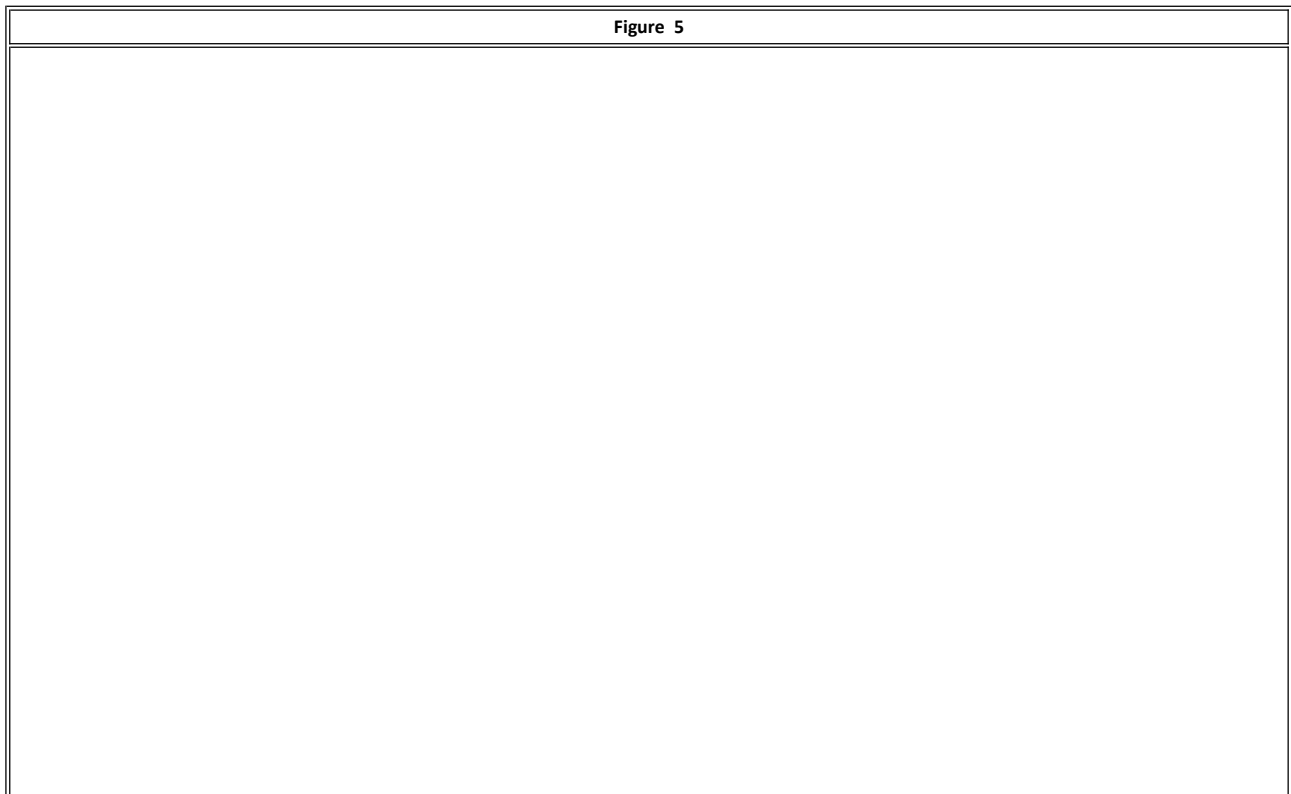


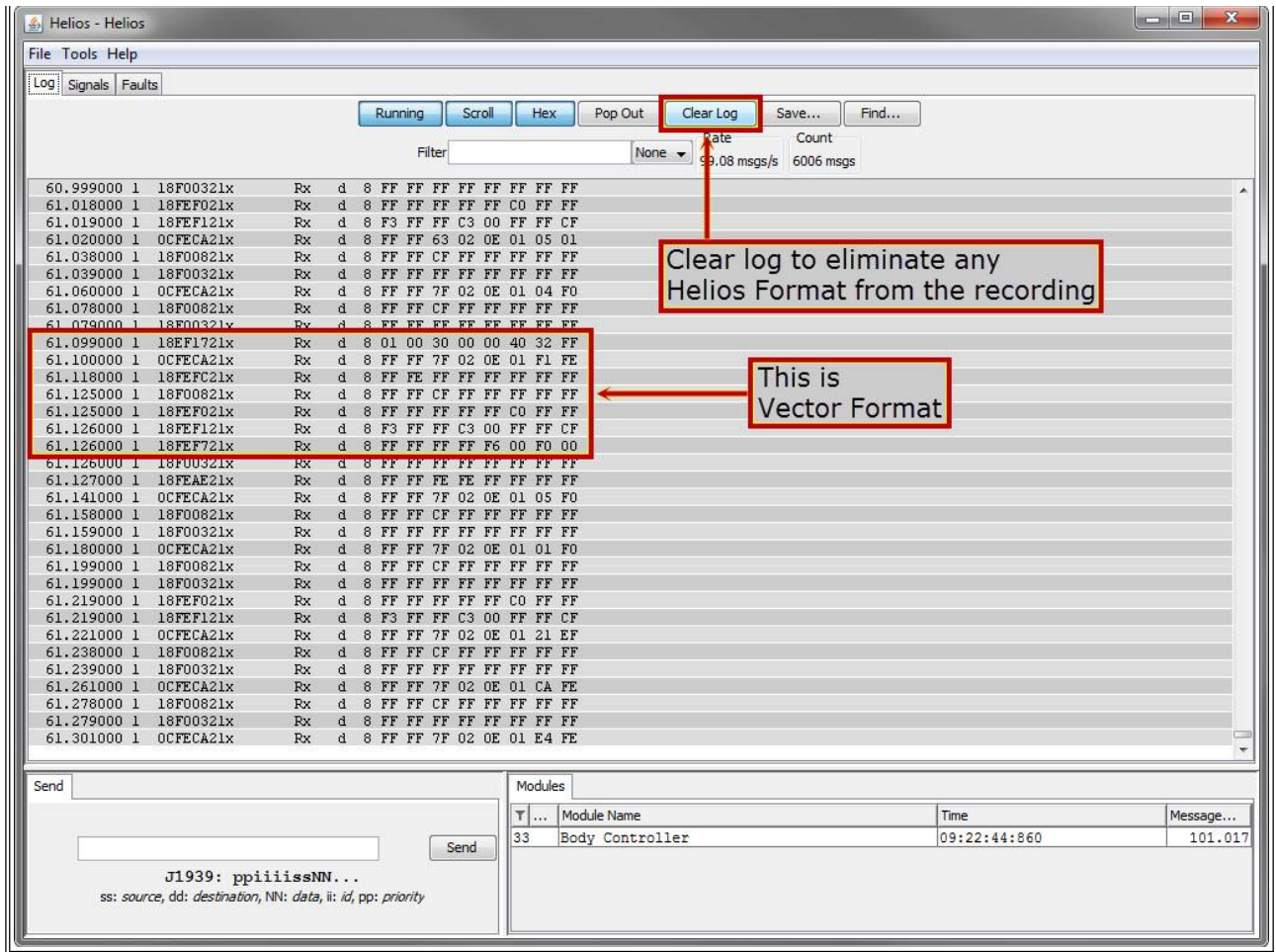
6. Change the format to .asc Format (Vector) - Figure 4
 - In order to avoid delays on the case file, this step is very important so the file can be played back reliably.



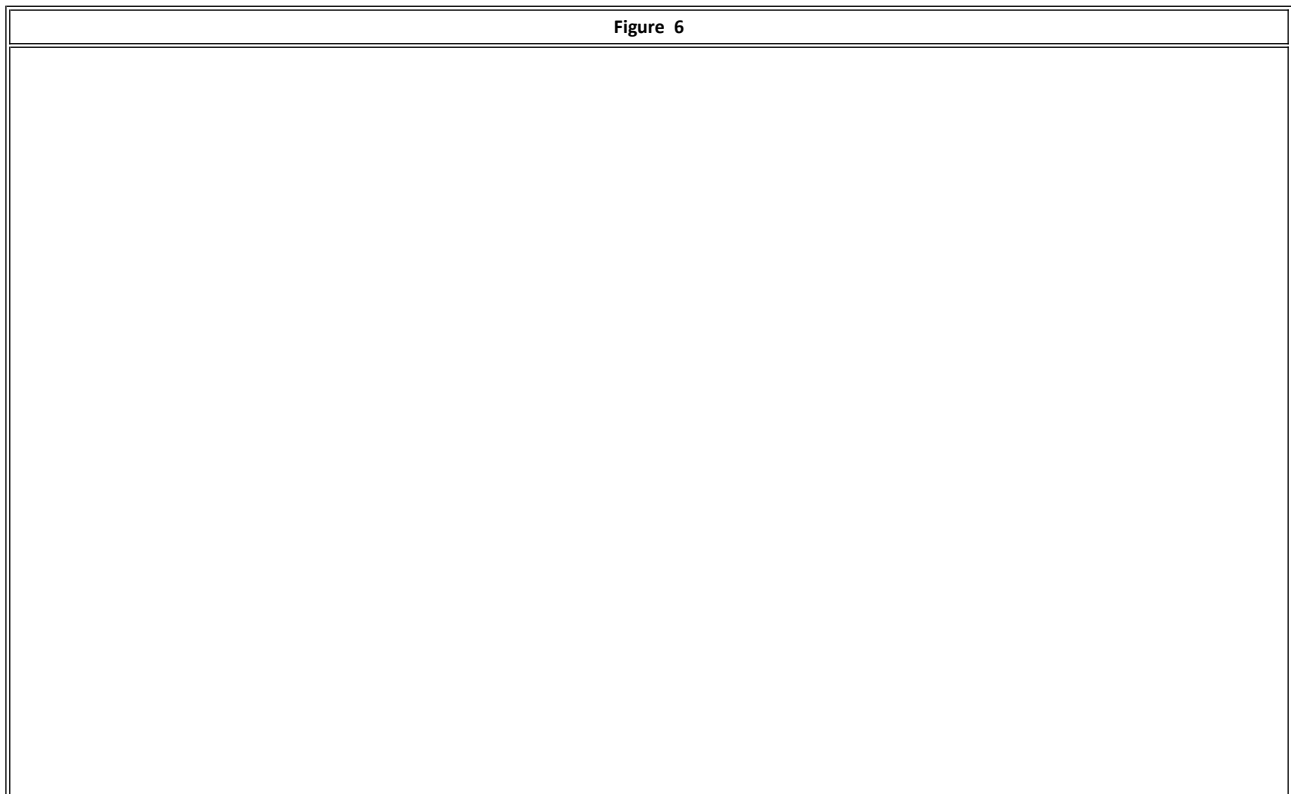


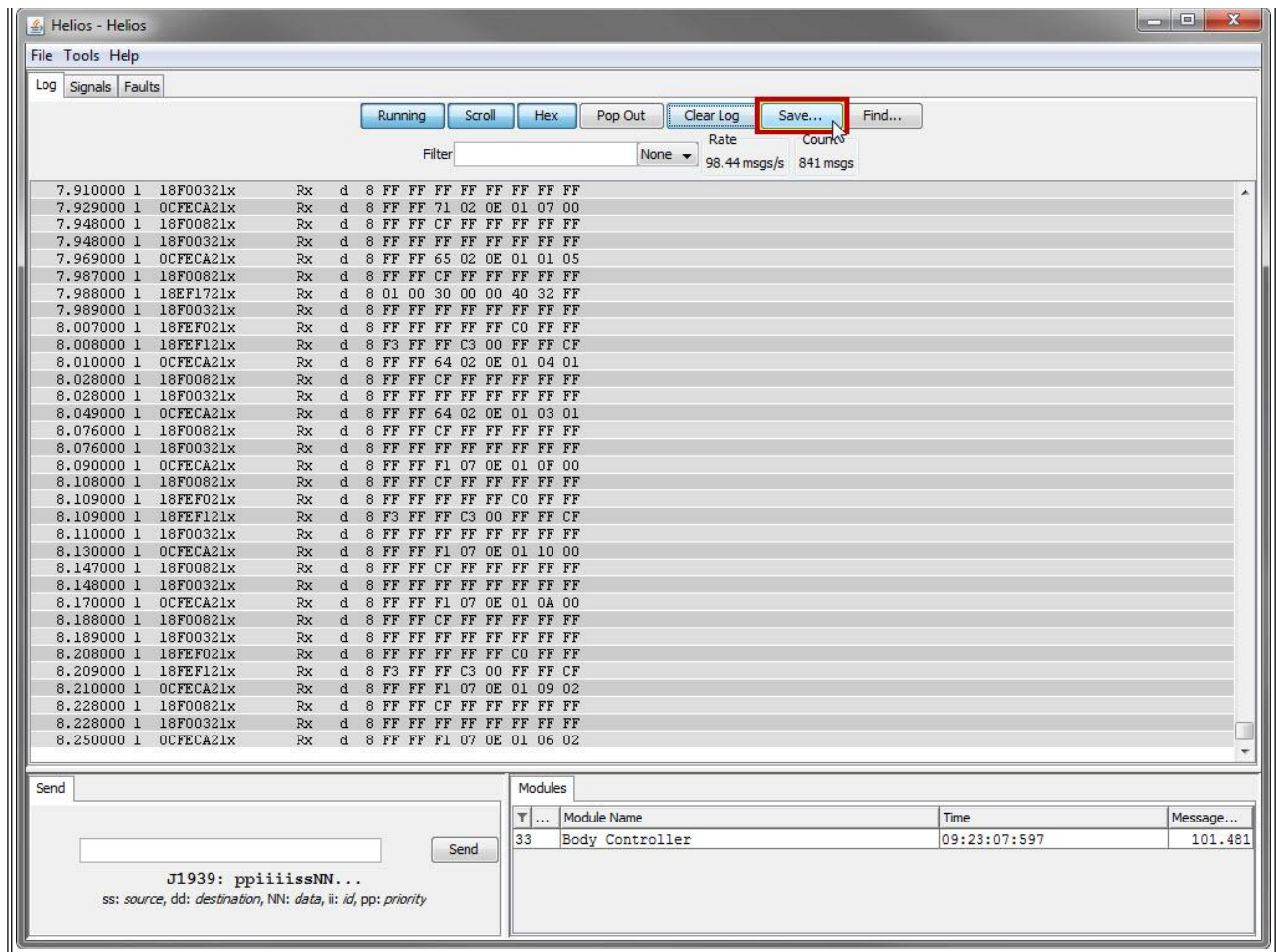
7. Clear the log file to prevent having both formats mixed together. - Figure 5



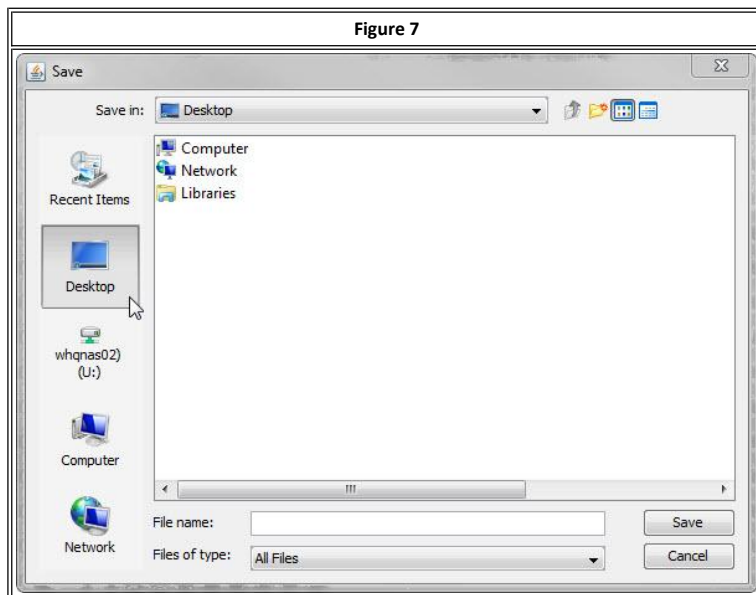


8. Once you have the data you need, save the file. - Figure 6





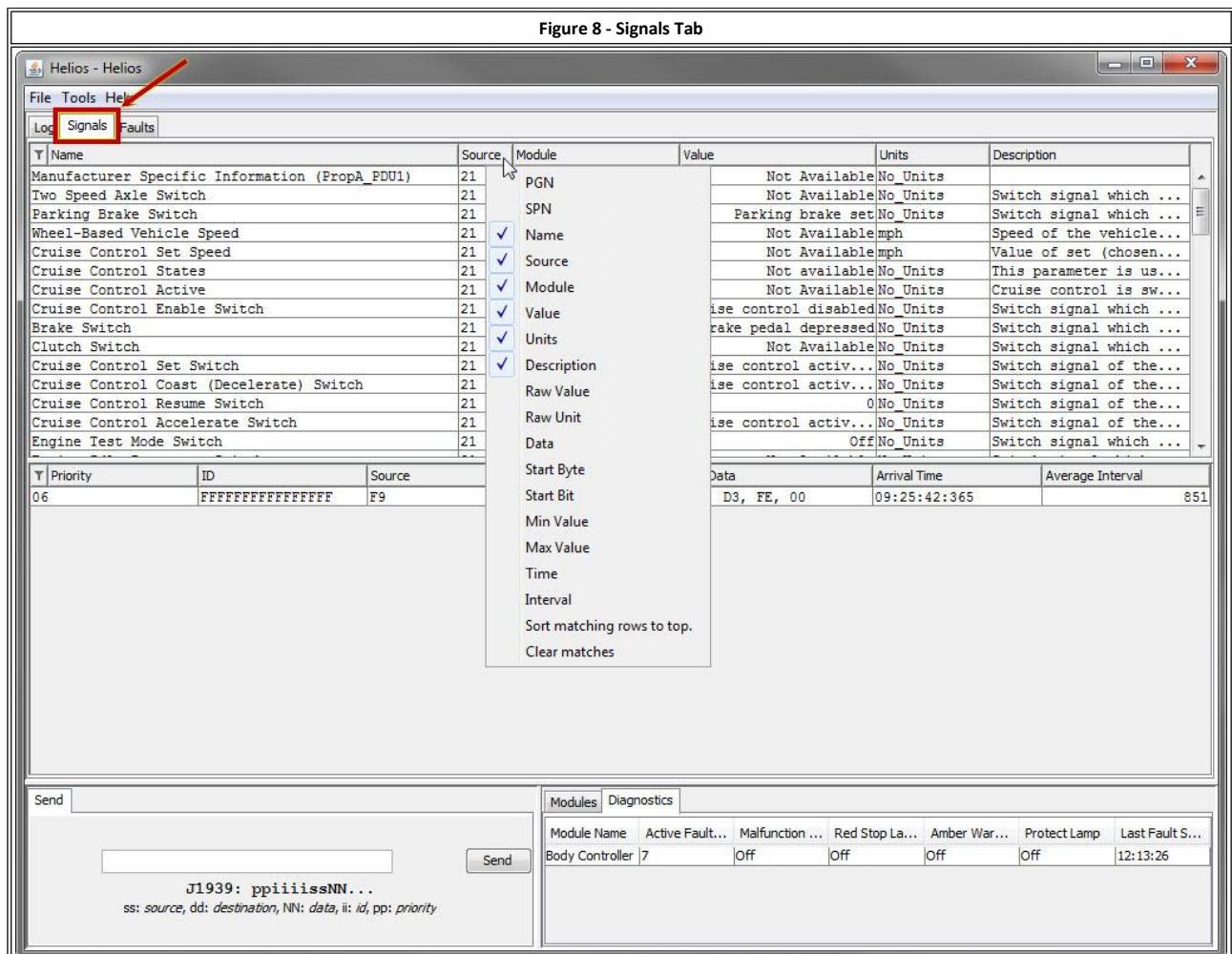
9. Saving the file to your desktop will make it easy to find so you can upload the capture to your case file. - Figure 7



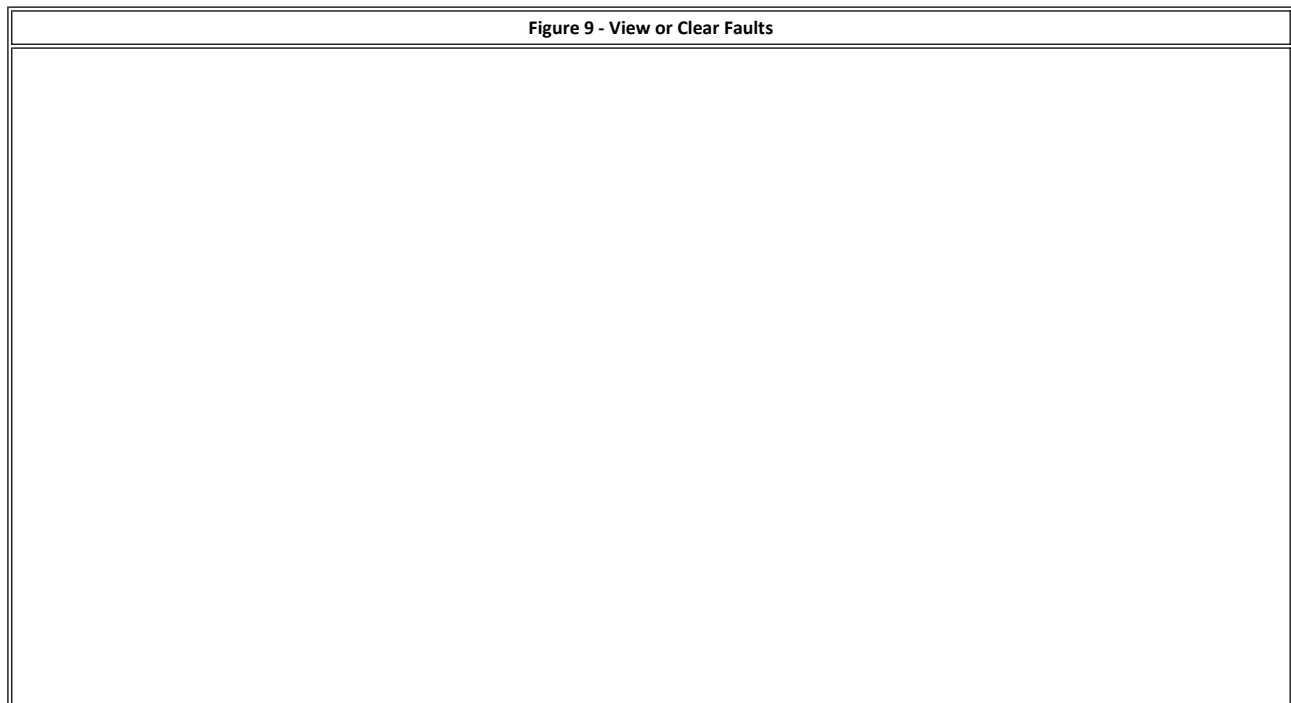
10. You may need to compress (zip) the file so it can be attached to your case file.

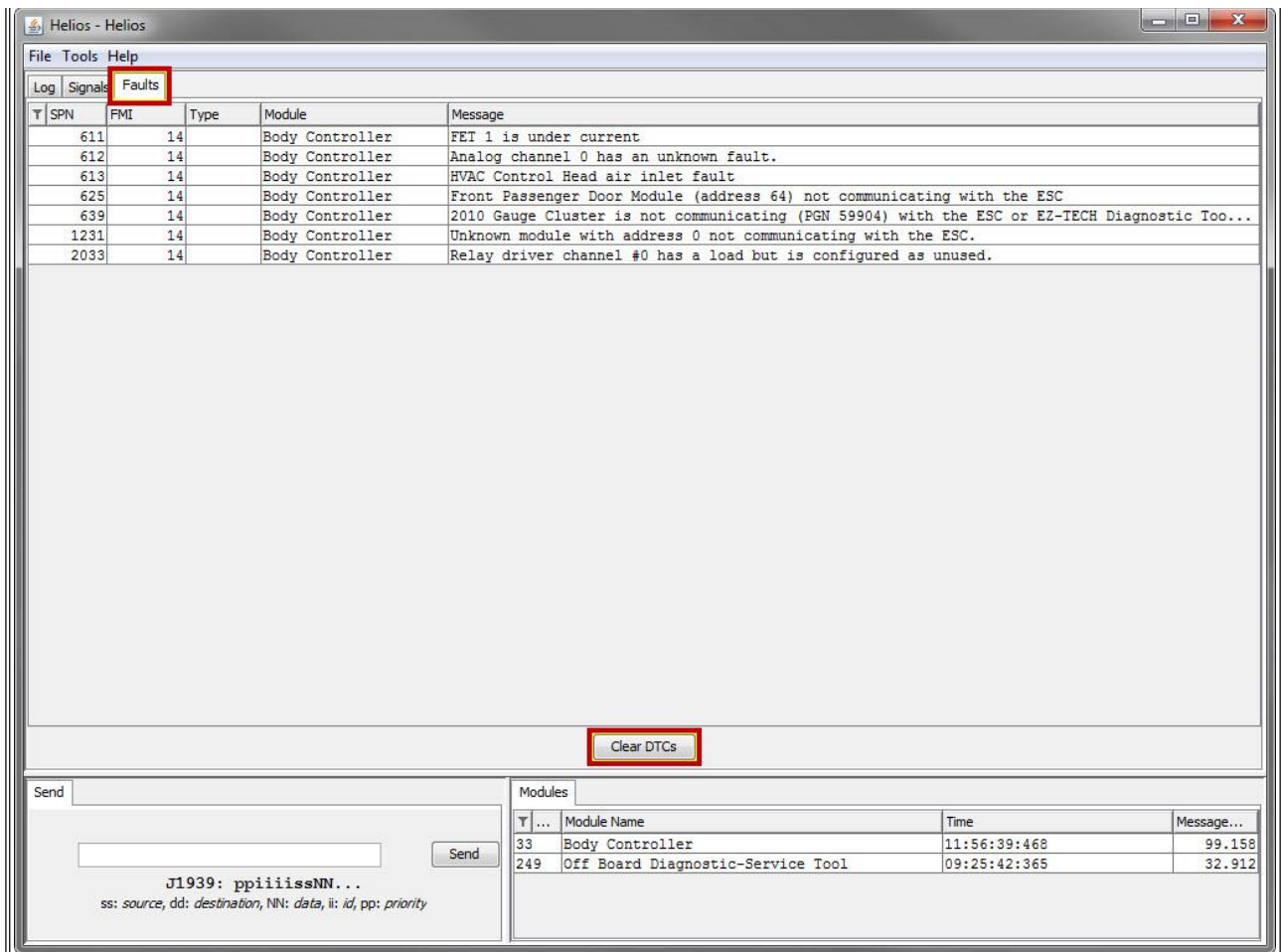
Using Helios to View Signals or Faults

- Helios can also be used to view Signals, Faults, Modules Communicating and a Diagnostic Tab



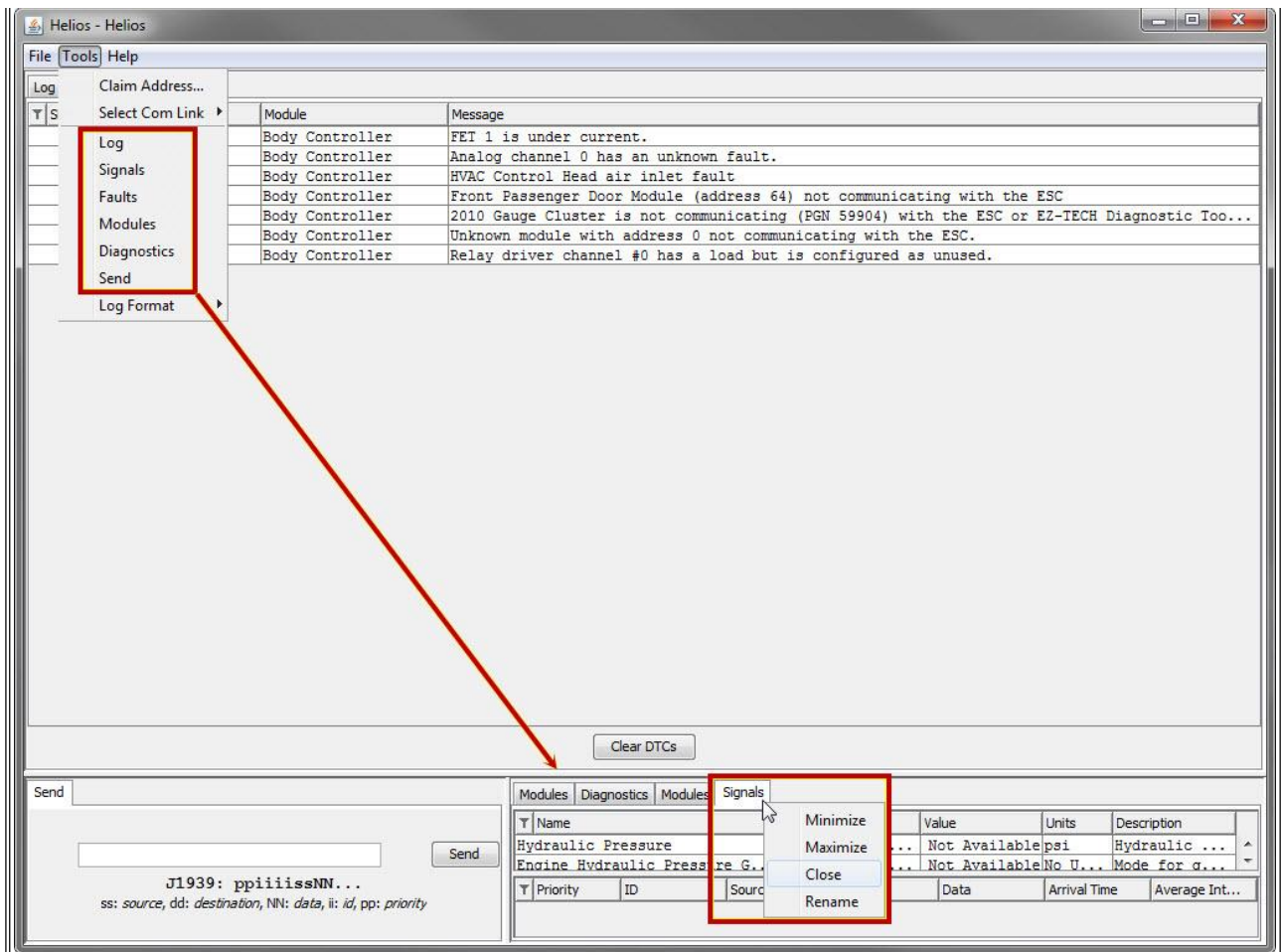
- The Signals Tab allows you to view live data as it is broadcast on the data link.
- You can customize the view by right clicking on the header bar (as shown) and selecting the items you wish to see or hide.
 - Please note the Source is a Hexadecimal value. Converting 21 from Hexadecimal to Decimal gives you 33 (Body Controller)





◦ You can view and clear faults in the Faults Tab

Figure 10 - Using the Tools Menu



- Use the Tools Menu to view different information.
- A new tab will be opened with the information you requested.
- Right click on any tab to change or close the tab.
 - You can change or close any tab on the screen.

Figure 11 - Diagnostics Tab

The screenshot shows the Helios software interface. At the top, there are tabs for 'Log', 'Signals', and 'Faults'. The 'Signals' tab is active, displaying a table of vehicle signals. Below this, there is a 'Send' section with a text input field and a 'Send' button. To the right, there is a 'Modules' section with a 'Diagnostics' tab highlighted in red. This tab contains a table with columns for Module Name, Active Fault, Malfunction, Red Stop La, Amber War, Protect Lamp, and Last Fault S.

Name	Source	Module	Value	Units	Description
Manufacturer Specific Information (PropA_PDU1)	21	Body Controller	Not Available	No Units	
Two Speed Axle Switch	21	Body Controller	Not Available	No Units	Switch signal which ...
Parking Brake Switch	21	Body Controller	Parking brake set	No Units	Switch signal which ...
Wheel-Based Vehicle Speed	21	Body Controller	Not Available	mph	Speed of the vehicle...
Cruise Control Set Speed	21	Body Controller	Not Available	mph	Value of set (chosen...
Cruise Control States	21	Body Controller	Not available	No Units	This parameter is us...
Cruise Control Active	21	Body Controller	Not Available	No Units	Cruise control is sw...
Cruise Control Enable Switch	21	Body Controller	Cruise control disabled	No Units	Switch signal which ...
Brake Switch	21	Body Controller	Brake pedal depressed	No Units	Switch signal which ...
Clutch Switch	21	Body Controller	Not Available	No Units	Switch signal which ...
Cruise Control Set Switch	21	Body Controller	Cruise control activ...	No Units	Switch signal of the...
Cruise Control Coast (Decelerate) Switch	21	Body Controller	Cruise control activ...	No Units	Switch signal of the...
Cruise Control Resume Switch	21	Body Controller	0	No Units	Switch signal of the...
Cruise Control Accelerate Switch	21	Body Controller	Cruise control activ...	No Units	Switch signal of the...
Engine Test Mode Switch	21	Body Controller	Off	No Units	Switch signal which ...

Priority	ID	Source	Module	Data	Arrival Time	Average Interval
06	FFFFFFFFFFFFFF	F9	Off Board Diagnos...	, D3, FE, 00	09:25:42:365	851

Send

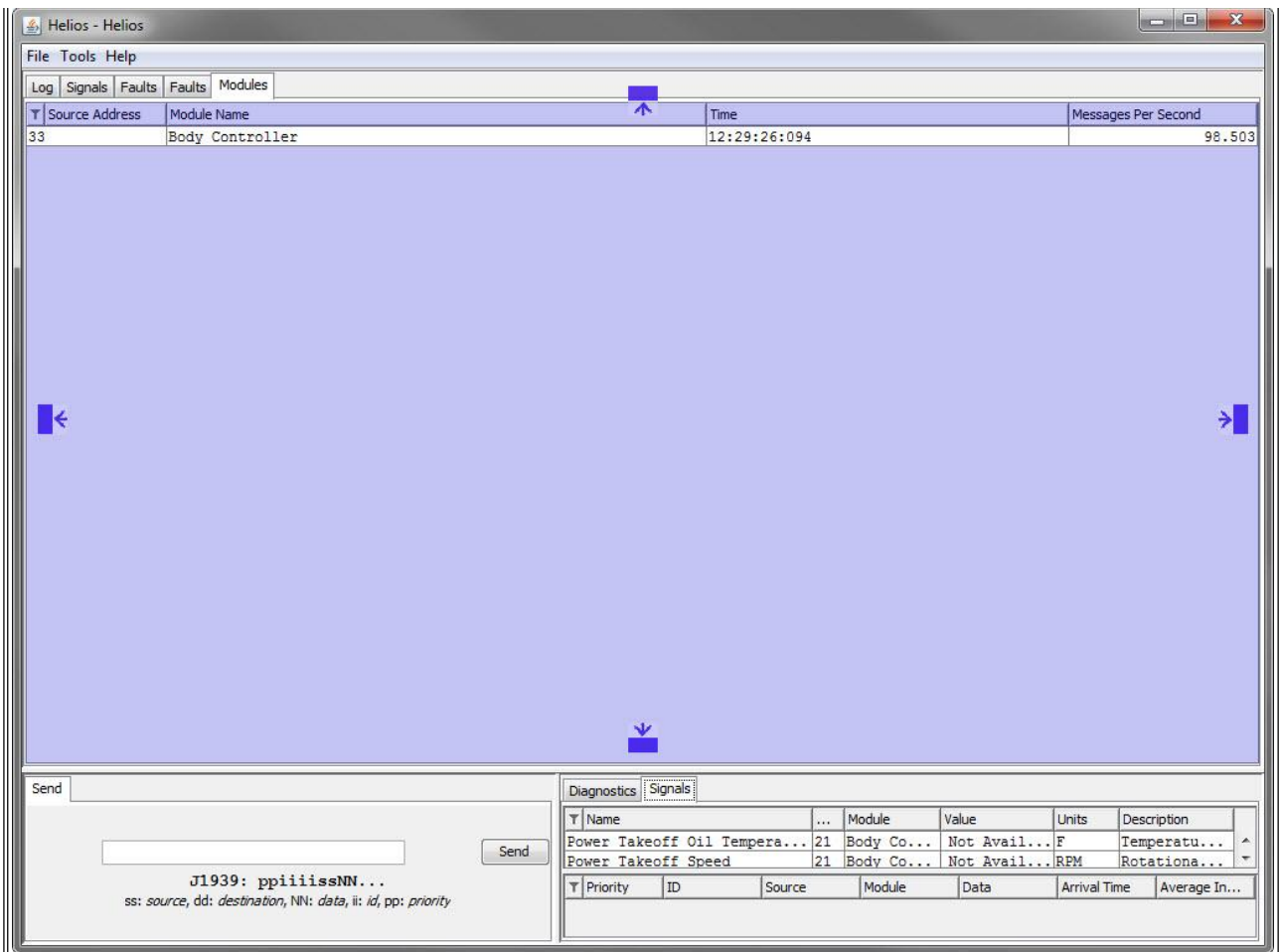
J1939: ppiiiiNN...
 ss: source, dd: destination, NN: data, ii: id, pp: priority

Modules: **Diagnostics**

Module Name	Active Fault...	Malfunction ...	Red Stop La...	Amber War...	Protect Lamp	Last Fault S...
Body Controller	7	Off	Off	Off	Off	12:13:26

- The Diagnostic Tab gives a useful overview of the modules.
- It can show which module is turning a cluster warning lamp on.

Figure 12 - Moving Tabs



- Left Click and Drag a Tab to various locations on the screen.
- This allows you to view full screen if desired, or organize the tabs.

Figure 13 - Example of Tabs Moved for Viewing

Helios - Helios
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File Tools Help

Signals Diagnostics

Module Name	Active Fault Count	Malfunction Indicator Lamp	Red Stop Lamp	Amber Warning Lamp	Protect Lamp	Last Fault Sent:
Body Controller	7	Off	Off	Off	Off	12:39:50

Log Signals Faults Faults Modules

Source Address	Module Name	Time	Messages Per Second
33	Body Controller	12:39:50:194	98.576

Send

Send

J1939: ppiiiissNN...
ss: source, dd: destination, NN: data, ii: id, pp: priority

Hide Details

Feedback Information

Viewed: 4069
 Helpful: 33
 Not Helpful: 3

No Feedback Found