

# Service Update

## 16048 Rear Seat Belt Will Not Latch



Reference Number: N16206436

Release Date: October 2016  
Revision: 00

**Attention:** This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

Make	Model	Model Year		RPO	Description
		From	To		
Buick	Regal	2017	2017		
Cadillac	XTS				

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

<b>Condition</b>	Certain 2017 model year Buick Regal and Cadillac XTS vehicles may have a condition in which the over-mold polymer material on the seat belt latch plate of the rear outboard seat belts may not allow the latch plate to be properly inserted into the buckle, or may require excessive force for the buckle to latch. The customer may be unable to buckle the seat belt.
<b>Correction</b>	Inspect, and if necessary, replace one or both rear outboard seat belt assemblies.

### Parts

Quantity	Part Name	Part No.
1 (if req'd)	Belt Kit - Rear Seat	19300001
1 (if req'd)	Belt Kit - Rear Seat	19329433
1 (if req'd)	Bolt	11611776
1 (if req'd)	Clip	11611805

Note: Use the VIN and the GM Electronic Parts Catalog (EPC) to determine which Belt Kit to order.

### Parts Pre-Ship Information – For USA & Canada

Note: An initial supply of Belt kits, 19300001 and 19329433, will be pre-shipped to involved dealers of record. This pre-shipment is scheduled to begin and conclude the week of October 31, 2016. Pre-shipped parts will be charged to dealer's open parts account. All orders placed prior to the pre-ship will be cancelled. A quantity limiter may be in effect.

Note: Due to limited initial parts availability, dealers are encouraged not to order parts for use as shelf stock.

### Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9102658	Inspect Rear Seat Belt Buckle, No Further Action Required	0.2	ZFAT	N/A
9102659	Install One Rear Seat Belt Kit (includes inspection)	0.6		
	<ul style="list-style-type: none"> <li>Regal</li> <li>XTS</li> </ul>	1.0		
	Add: Install Both Rear Seat Belt Kits	0.3		
	<ul style="list-style-type: none"> <li>Regal</li> <li>XTS</li> </ul>	0.7		

### Service Procedure

- Pull the rear seat belt out of the retractor and align the latch plate with the buckle assembly.
- Insert the latch plate into the buckle until an audible click is heard. The latch plate should enter the buckle freely. The click indicates that the buckle is latched.
  - If the latch plate cannot be inserted freely into the buckle, or if an audible click is not heard, replace the seat belt assembly. Refer to *Rear Seat Belt Retractor Replacement* in SI.
  - If the latch plate enters the buckle freely and the click indicates that the buckle is latched, no further action is required.

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### Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repaired per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



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GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS4230  
URGENT - DISTRIBUTE IMMEDIATELY

Date: October 31, 2016  
Subject: 16048 - Service Update  
Rear Seat Belt Will Not Latch  
Models: 2017 Buick Regal  
2017 Cadillac XTS  
To: All General Motors Dealers

General Motors is releasing Service Update 16048 today. The total number of U.S. vehicles involved is approximately 12. Please see the attached bulletin for details.

**Global Warranty Management (GWM)**

The Investigate Vehicle History (IVH) screen in the GWM system will be updated October 31, 2016. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until the VIN appears in IVH.

END OF MESSAGE  
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