

Service Update

49550 Brake Line Contacts Chassis Wiring Harness



Reference Number: N16204955

Release Date: October 2016
Revision: 00

Attention: This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

Make	Model	Model Year		RPO	Description
		From	To		
Cadillac	XT5	2017	2017		
GMC	Acadia	2017	2017		

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	On certain 2017 model year Cadillac XT5 and GMC Acadia vehicles, the rear brake pipe may come in contact with the chassis electrical harness. If this occurs, the brake pipe protective coating will wear and corrosion could shorten life expectancy. If a perforation hole resulted, brake lamp telltale and messaging would alert the driver of service required. Braking performance would be reduced under these conditions.
Correction	Clean and install a nylon twist sleeve in the area of concern.

Parts

Quantity	Part Name	Part No.
1	Sleeve-Fuel Feed Hose	84220391
As Req'd (Submit as net Item)	* Abrasion Resistant Wire Harness Tape	TS51036

* One 25 meter roll should service 25 vehicles. **Do not order from GMCCA.**

USA and Export Dealers: Contact Accurate Tape and Label, 14500 Jib St. Plymouth, MI. 48170. Ph. 734-451-7500.

Canadian Dealers: Contact National Hardware Sales Limited (NHS) at 1-877-877-0873.

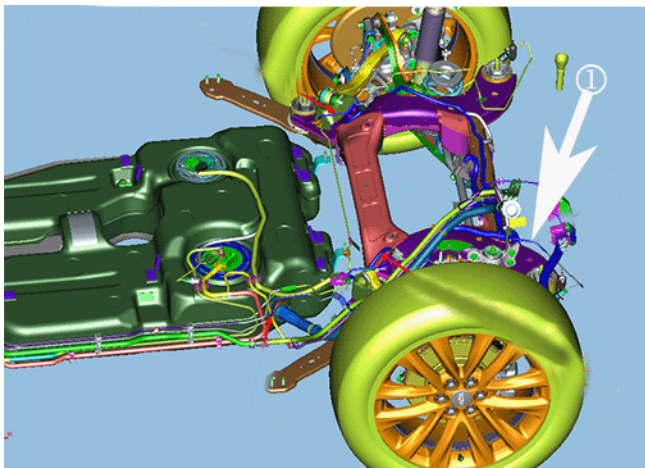
Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9102673	Install One Fuel Feed Hose Sleeve	0.3	ZFAT	*

* The amount identified in "Net Item" should represent the actual sum total of the current GMCC&A Dealer net price for TS51036 Abrasion Resistant Wire Harness Tape needed to perform the required repairs, not to exceed \$0.70 USD, \$1.12 CAD. One 25 meter roll should service 25 vehicles.

Service Procedure

1. Raise the vehicle on a hoist. Refer to *Lifting and Jacking the Vehicle* in SI.



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2. Locate the left rear brake pipe where it runs over the rear suspension cradle. Identify the area where the pipe may contact the chassis wiring harness (1).
3. Clean this section of the pipe with an isopropyl alcohol wipe.



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4. Install the protective sleeve as shown. Ensure it is positioned to provide maximum abrasion protection from the chassis wiring harness.



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5. Wrap each end of the sleeve with at least one and one half turns of TS51036 abrasion resistant wire harness tape.
6. Lower the vehicle. Refer to *Lifting and Jacking the Vehicle* in SI.

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Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repaired per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



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GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4226
URGENT - DISTRIBUTE IMMEDIATELY

Date: October 27, 2016

Subject: 49550 - Service Update
Brake Line Contacts Chassis Wiring Harness

Models: 2017 Cadillac XT5
2017 GMC Acadia

To: All General Motors Dealers

General Motors is releasing Service Update 49550 today. The total number of U.S. vehicles involved is approximately 12,219. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated October 28, 2016. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until the VIN appears in IVH.

END OF MESSAGE

GLOBAL SAFETY FIELD INVESTIGATIONS