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Dealer Principal, Warranty Manager, Service Manager, Parts Manager, Sales Manager**

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**IMPORTANT WARRANTY INFORMATION**

REF	<b>16-016</b>
Effective	05/02/2016
Release	05/02/2016
SUBJECT	New NorthStar Battery Coverage and Expanded Coverage Descriptions

**❖ NorthStar Batteries Now Covered**

As released in SpecPro Notification on March 4, 2016, DTNA is pleased to announce that warranty coverage for batteries has been expanded to include NorthStar products. NorthStar batteries can now be spec'd for some truck makes and models and receive coverage under DTNA's New Vehicle Limited Warranty.

**❖ Updated Coverage Descriptions**

Effective for units with a manufacturer's release date (build date) on or after March 3, 2016, factory-installed NorthStar starting and auxiliary power unit (APU) battery assemblies are covered by DTNA. File associated claims to DTNA via OWL. DTNA's current new vehicle coverage is for one (1) year or 100,000 miles/161 000 kilometers, whichever comes first. NorthStar may offer additional coverage; for more information, please contact NorthStar directly.

- With the NorthStar addition, DTNA battery coverage will be divided into three (3) categories:
- Standard battery – covers factory-installed Alliance and/or NorthStar brand cranking (starter) and APU battery assemblies if both batteries are Alliance brand, both batteries are NorthStar brand, or one (1) battery is Alliance and the other is NorthStar
  - Cranking battery only – covers factory-installed Alliance or NorthStar brand cranking (starter) battery assemblies only
  - Auxiliary battery only – covers factory-installed Alliance or NorthStar brand APU battery assemblies only

Warranty literature and OWL will be updated with the following inclusion/exclusion descriptions:

Standard Battery Warranty

*Includes:* Alliance and/or NorthStar brand batteries only; claims for all other brands must be submitted directly to the supplier. Standard battery warranty includes factory-installed cranking (starting) battery assemblies and factory-installed APU battery assemblies.

*Excludes:* Non-Alliance and non-NorthStar brand batteries, battery cables, battery mounting box, and hardware.

Cranking Battery Only Warranty

*Includes:* Alliance or NorthStar brand batteries only; claims for all other brands must be submitted directly to the supplier. Cranking battery warranty includes factory-installed cranking (starter) battery assemblies only.

*Excludes:* APU battery assemblies, non-Alliance and non-NorthStar brand batteries, battery cables, battery mounting box, and hardware.

**IMPORTANT WARRANTY INFORMATION LETTER**

Verify latest version online: [Important Warranty Information Letters are available at DTNAConnect > Warranty Lit > Warranty Letters](#)

*DISCLAIMER: The information contained in this letter supersedes and supplements any related policies and procedures in the Warranty Manual and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.*

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Auxiliary Battery Only Warranty

*Includes:* Alliance or NorthStar brand batteries only; claims for all other brands must be submitted directly to the supplier. Auxiliary battery warranty includes factory-installed APU battery assemblies only.

*Excludes:* Cranking (starter) battery assemblies, non-Alliance and non-NorthStar brand batteries, battery cables, battery mounting box, and hardware.

Access the Warranty Manual via DTNAConnect > Warranty Lit > Other Warranty Documents > See More > [Manual](#).

*Please ensure widespread distribution of the NorthStar battery coverage expansion by sharing the content of this Important Warranty Information letter with all Sales personnel.*

**IMPORTANT WARRANTY INFORMATION LETTER**

**Verify latest version online: Important Warranty Information Letters are available at DTNAConnect > Warranty Lit > Warranty Letters**

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**DISCLAIMER:** The information contained in this letter supersedes and supplements any related policies and procedures in the Warranty Manual and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.