

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager

Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Thomas Built Bus Dealers – U.S. and Canada
Export Distributors
Direct Warranty Customers – U.S. and Canada

Daimler Trucks North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

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If you have questions about this Letter, please submit your inquiry on the Web using the [WSC Link on DTNAConnect](#)

REF #: ICI16-013

Effective: 05/17/16

Release: 05/17/16

SUBJECT: TBB SF521 – Campaign Restarted and Revised Bulletin

This letter is to inform you that Thomas Built Buses field service campaign SF521, TBB Entrance Door Labels, has been reactivated and a revised bulletin has been posted on DTNAConnect. Please print and use the revised bulletin for all work under SF521 from this point forward.

REVISIONS: It has been determined that some vehicles may not need a new entrance door label and an inspection for this has been added. A second label has been added for vehicles with a narrower pillar (SF521B).

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the WSC Link on DTNAConnect from 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.