Attention: Parts Manager Inventory

November 8th, 2016

Special Notice SM 100-2016:

• 0CK-325-497-F (Hydraulic Control Unit)

In order to promptly receive your credit and to improve the level of parts that reach your customers: Please return your inventory of the above-listed material numbers to your facing PDC, <u>no later than</u> 11/28/2016.

Return all parts built 160720 – 160722 (year-month-day format)



Your cooperation in using the following claims procedures is appreciated:

- 1. File a separate "Claim with Return" selecting "DIr Sup. Req. Return" under item type, completing your dealer comments with the Special Notice Number and Parts Circular number referenced above
- 2. Review Parts On Command the following day for the Delivery List document; contact your facing PDC with any problems or delays
- 3. Enter your 40000XXXXX delivery document number on a YELLOW DEPOT REQUEST RETURN label
- 4. Adhere the YELLOW DEPOT REQUEST RETURN label to the package(s) containing the returned parts
- 5. Include one copy of the Delivery Document with the returned part(s).

Items returned after the above-mentioned date WILL NOT be accepted on any type of return/buyback.

Please re-order required new materials using the **same part number**.