



January 14, 2016

SERVICE MEMORANDUM
NO. SM1601

MEMO TO: All Blue Bird Dealers

SUBJECT: Blue Bird Troubleshooting Guides

Blue Bird would like to announce the addition of troubleshooting guides for assisting in the service of the Blue Bird products. These troubleshooting guides are available on the Vantage website. There are two ways to view the guides. Please review the following instructions. Contact your Field Service Engineer if you have any questions or comments.

For product specific guides:

1. Enter a body or VIN number into Vantage
2. On the Vantage Unit dashboard, select the Service tab

The screenshot shows the Vantage website interface. At the top, there is a search bar with the text "Enter Body Number/VIN/etc..." and "Search here...". Below the search bar is a navigation menu with links: Home, Parts & Service, Warranty, Sales, Finance, Resources, Administration, Unit Dashboard, and Supplier Portal. The main content area displays "Unit Dashboard" for "Body: F418749" and "Chassis: F279990". A table of vehicle details is shown, including Customer, Owner, Dealer, State of Operation, Make, Model, Model Year, VIN, Build Date, Delivery Date, Warranty Start Date, and Registration Status. The "Service" tab in the navigation bar is circled in red. Below the details table is a secondary navigation bar with tabs: Unit Details, Production Order, Service, Reference, Service Campaign/Notices, Warranty, Acknowledgement, and Invoice. The "Service" tab is also highlighted in this bar. At the bottom, there is a table with vehicle specifications.

CUSTOMER	= CARDINAL BUS SALES & SERVICE INC	MODEL YEAR	= 2011
OWNER	= MARGARETTA LOCAL	VIN	= 1BAKFCPA6BF279990
DEALER	= BP0004050 - CARDINAL BUS SALES & SERVICEINC	BUILD DATE	= 05/04/2010
STATE OF OPERATION	= OH	DELIVERY DATE	= 06/02/2010
MAKE	= CUMN	WARRANTY START DATE	= 07/08/2010
MODEL	= BB CV 3011	REGISTRATION STATUS	= REGISTERED

Unit Details	Production Order	Service	Reference	Service Campaign/Notices	Warranty	Acknowledgement	Invoice
Unit Details	Reference Diagrams	Wiring Schematics					
BODY NO. F418749	CHASSIS NO F279990	BODY SCHEDULE 1031	CHAS SCHEDULE 1031	PICKUP DATE = 06/01/10	P/O NUMBER = FB1017500		
MODEL = BB CV 3011	MODEL CODE = S	LENGTH = 3011	NBR BODIES = 1	MAKE = CUMN	PRINT DATE = 04/28/10		



BLUE BIRD

3. Select the Troubleshooting Guides tab

VANTAGE Enter Body Number/VIN/etc...
Search here...

Home Parts & Service Warranty Sales Finance Resources Administration Unit Dashboard Supplier Portal

Blue Bird Vantage > Unit Dashboard

Unit Dashboard Body: F418749 Chassis: F279990

CUSTOMER	= CARDINAL BUS SALES & SERVICE INC.	MODEL YEAR	= 2011
OWNER	= MARGARETTA LOCAL	VIN	= 1BAKFCF
DEALER	= BP0004050 - CARDINAL BUS SALES & SERVICE INC.	BUILD DATE	= 05/04/201
STATE OF OPERATION	= OH	DELIVERY DATE	= 06/02/201
MAKE	= CUMMINS	WARRANTY START DATE	= 07/08/201
MODEL	= BB CV 3011	REGISTRATION STATUS	= REGISTERED

Unit Details	Production Order	Service	Reference	Service Campaign/Notices	Warranty	Acknowledgement	Invoice
Service Parts List	Reference Diagrams	Wiring Schematics	ABS Results	IO Controls	Service Request	Troubleshooting Guides	

Title	Description
TS, ABS LIGHT, NO CODES	ABS System: ABS light on with no fault codes
TS, AIR LEAK, AIR BRAKES	Air Brake System: Air brakes are leaking
TS, ENGINE NO START, CUMMINS DIESEL, BBCV	Cummins Diesel Engine: No Crank/No Start
TS, SCC, ALARM NOT SOUNDING, BBCV	Sleeping Child Check: Alarms not activating when required

4. Select the desired guide

VANTAGE Enter Body Number/VIN/etc...
Search here...

Home Parts & Service Warranty Sales Finance Resources Administration Unit Dashboard Supplier Portal

Blue Bird Vantage > Unit Dashboard

Unit Dashboard Body: F418749 Chassis: F279990

CUSTOMER	= CARDINAL BUS SALES & SERVICE INC.	MODEL YEAR	= 2011
OWNER	= MARGARETTA LOCAL	VIN	= 1BAKFCF
DEALER	= BP0004050 - CARDINAL BUS SALES & SERVICE INC.	BUILD DATE	= 05/04/201
STATE OF OPERATION	= OH	DELIVERY DATE	= 06/02/201
MAKE	= CUMMINS	WARRANTY START DATE	= 07/08/201
MODEL	= BB CV 3011	REGISTRATION STATUS	= REGISTERED

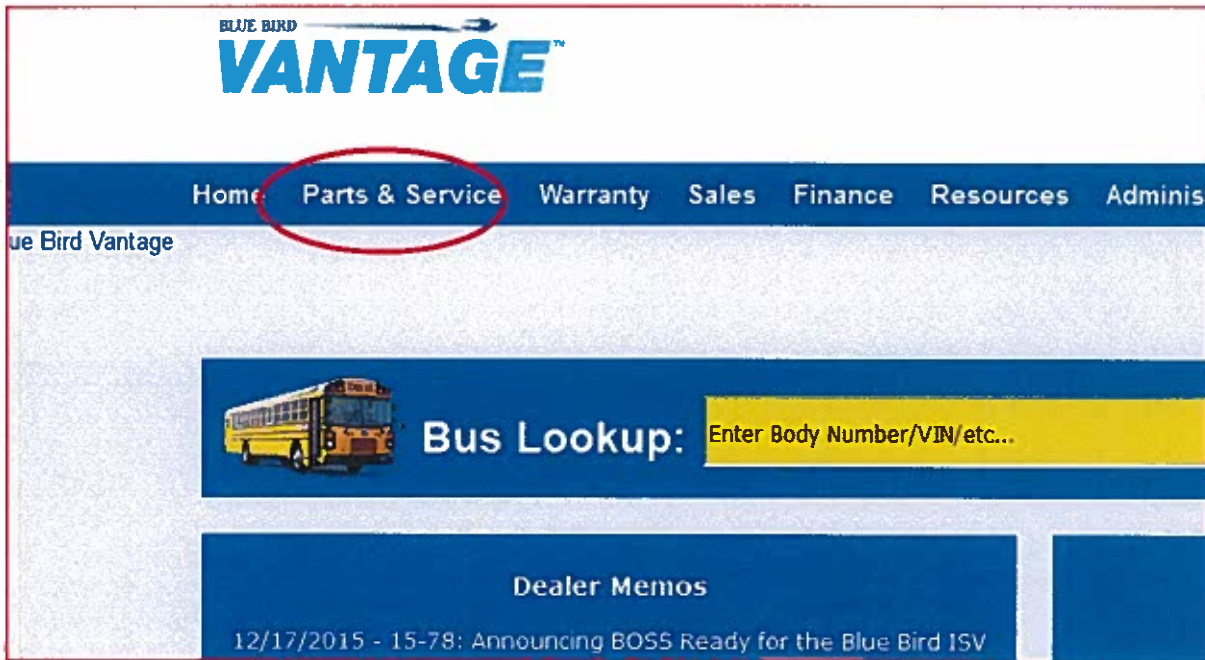
Unit Details	Production Order	Service	Reference	Service Campaign/Notices	Warranty	Acknowledgement	Invoice
Service Parts List	Reference Diagrams	Wiring Schematics	ABS Results	IO Controls	Service Request	Troubleshooting Guides	

Title	Description
TS, ABS LIGHT, NO CODES	ABS System: ABS light on with no fault codes
TS, AIR LEAK, AIR BRAKES	Air Brake System: Air brakes are leaking
TS, ENGINE NO START, CUMMINS DIESEL, BBCV	Cummins Diesel Engine: No Crank/No Start
TS, SCC, ALARM NOT SOUNDING, BBCV	Sleeping Child Check: Alarms not activating when required

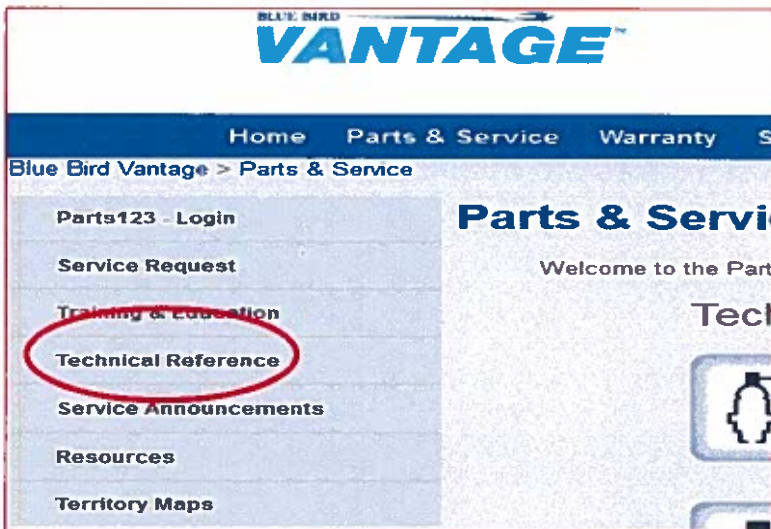


To view all Troubleshooting Guides:

5. On the Vantage main page, select **Parts & Service**

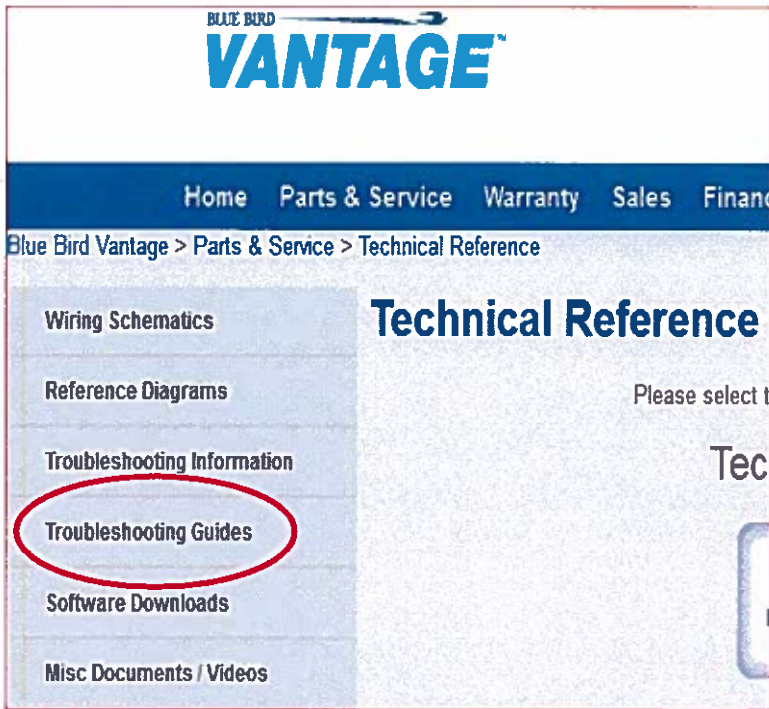


6. Select **Technical Reference**





7. Select Troubleshooting Guides



8. Select the desired guide, use the Search function, or use the Optional Filters





Sample Guide

