



Technical Bulletin

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat	2001-2005	All	All	All	All

Condition

55 16 10 June 9, 2016 **2038996** Supersedes Technical Bulletin V551412 dated December 19, 2014 to update Claim Processing statement.

Corrosion on Rear Lid around License Plate Light / Release Handle Assembly

Corrosion on the rear lid in the cut-out sections for the license plate light / handle assembly (Figures 1 and 2).



Figure 1 – Corrosion around License Plate Light

Rear lid - edge corrosion in the cut-out sections for the license plate light / handle assembly.



Figure 2 – Corrosion around License Plate Light

Rear lid – corrosion in the contact area (inside and outside) of the license plate light / handle assembly.



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Note:

To determine if this procedure is covered under Warranty, always refer to the *Warranty Policies and Procedures Manual*.

Documentation required per *Warranty Policies and Procedures Manual*.

For vehicles outside of the *Limited Warranty Against Corrosion Perforation* this Technical Bulletin is for information only.

Technical Background

Water ingress through the seal of the license plate light.

Production Solution

Corrections in the production process after discovering deviations.

Service

Procedure:

1. Replace the rear lid.

Or

2. Repair the rear lid. Only perform this operation if the total repair cost is 80% or less of the total replacement cost.

1. Replace the Rear Lid:

If the license plate light / handle assembly area in the rear lid exhibits through-corrosion (perforation), DO NOT repair, install a new rear lid.

- Remove all necessary parts / trim pieces of the original rear lid. See Repair Group 70 and Repair Group 55 in Elsa.
- Paint the new rear lid according to the Volkswagen guidelines.
- Remove the original rear lid. See Repair Group 55 in Elsa.
- Install the new rear lid. See Repair Group 55 in Elsa.
- Replace the lock cylinder carrier (license plate light / release handle assembly). See Repair Group 55 in Elsa.
- Install all remaining parts / trim pieces previously removed. See Repair Group 70 and Repair Group 55 in Elsa.
- Adjust the rear lid fit according to the repair manual. See Repair Group 55 in Elsa.



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2. Repair the Rear Lid:

Before the repair, check the license plate light / handle assembly area in the rear lid. If the license plate light / handle assembly area exhibits through-corrosion (perforation), DO NOT repair, install a new rear lid.

- Remove all necessary parts / trim parts from the rear lid. See Repair Group 70 and Repair Group 55 in Elsa.
- Remove the rear lid. See Repair Group 55 in Elsa.
- Remove the corrosion with a pneumatic brush grinder. Make sure that the edges of the rear lid do not get damaged.

 **Note:**

If through-corrosion (perforation) is not present, rear lid replacement will only be accepted if it qualifies per the Reimbursement Policy section of the *Warranty Policies and Procedure Manual*. This section provides important guidelines when considering component repair vs. replacement options (the “80% rule”).

- Apply a VOC compliant epoxy primer as an anti-corrosion treatment and primer (locally sourced).
- Re-paint the rear lid according to the Volkswagen guidelines.
- Install the rear lid. See Repair Group 55 in Elsa.
- Replace the lock cylinder carrier (license plate light / release handle assembly). See Repair Group 55 in Elsa.
- Install all remaining parts / trim pieces previously removed. See Repair Group 70 and Repair Group 55 in Elsa.
- Adjust the rear lid fit according to the repair manual. See Repair Group 55 in Elsa.



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Warranty

Note:

- Dealers may complete the repair as described without prior authorization (through a WISE Warranty Repair Acceptance request).
- Documentation required: Clear pictures, completed estimate and body shop invoice must be saved and kept on file at the Dealership for audit purposes.
- Labor time units (TU), Material units (MU), and Material unit rate are correct at the time of publication. The time units and/or material units may differ if the repair catalogue is updated. The information in the repair catalogue applies, except for the open time items (labor operations ending in 99) which are calculated at actual time multiplied by the body shop labor rate. The material allowance (Paint material price per unit) is subject to change. Refer to **WISE > Resource Center > Forms > Paint/Corrosion for the most current forms.**
- This section is applicable for vehicles within the terms of Volkswagen's Limited Warranty Against Corrosion Perforation. For vehicles outside the terms of the Limited Warranty Against Corrosion Perforation this section is for information only.
- This bulletin may be provided to outside shops to ensure the proper repair is completed.

Note:

Claim Processing

Utilize the attached form examples and pre-populated forms on WISE to assist with calculating the reimbursement amounts. **This will expedite the claim review process and reduce the time to pay the claim.**

Note that miscalculations are subject to claim adjustment. You can email completed excel forms (in the excel format) to paintcamp@vw.com. The Paint and Corrosion Team will review your completed form(s) and adjust for overlap on behalf of the dealer.

For the complete set of pre-populated Paint/Corrosion Claim Form templates associated with this Technical Bulletin, refer to WISE > Resource Center > Forms > Paint/Corrosion.

To determine if this procedure is covered under Warranty, always refer to the <i>Warranty Policies and Procedures Manual</i> ¹⁾					
Model(s)	Year(s)	Eng. Code(s)	Trans. Code(s)	VIN Range From	VIN Range To
Passat	2001-2005	All	All	All	All
SAGA Coding					



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Claim Type:	160 ¹⁾		
Service Number:	Damage Code	HST	Damage Location (Depends on Service No.)
5559	0003	--	030
Parts Manufacturer	Passat (3B3)		030²⁾
Repair			
Please use the following part number in "Outside Materials" ⁴⁾			
LACKMATF: Paint and Materials		MU @ \$12 per unit	
Epoxy Primer (Locally Sourced)		Claim Dollar Amount (MAX: \$40)	
Please use the following Labor Operation in "Outside Labor" ⁴⁾			
Select the appropriate Labor Operation below:		Claim Dollar Amount	
- L0010000: External Painting-straight color			
- L0020000: External Painting-metallic/2-layer			
- L0030000: External Painting-pearl color		Claim Dollar Amount	
Use this for all body repair in this bulletin:			
- A0041000: Body Shop repair no paint			
Replace			
Please use the following part number in "Outside Materials" ⁴⁾			
LACKMATF: Paint and Materials		MU @ \$12 per unit	
Please use the following Labor Operation in "Outside Labor" ⁴⁾			
Select the appropriate Labor Operation below:		Claim Dollar Amount	
- L0010000: External Painting-straight color			
- L0020000: External Painting-metallic/2-layer			
- L0030000: External Painting-pearl color		Claim Dollar Amount	
Use this for all body repair in this bulletin:			
- A0041000: Body Shop repair no paint			



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Causal Part:		L00#0000
Diagnostic Time ⁴⁾		
GFF Time expenditure	01500000 = 00 TU max.	NO
Road Test	01210002 = 00 TU	NO
	01210004 = 00 TU	
Technical Diagnosis	01320000 = 00 TU	NO
Claim Comment: Input "As per Technical Bulletin 2038996" in comment section of Warranty Claim.		
<p>¹⁾ For Vehicles outside the Limited Warranty Against Corrosion Perforation this bulletin is information only</p> <p>²⁾ Corrosion claim vendor code will be the damage location.</p> <p>³⁾ Labor Time Units (TUs) are subject to change with ELSA updates.</p> <p>⁴⁾ Documentation required per <i>Warranty Policies and Procedures Manual</i>.</p> <p>⁵⁾ See attachment "srt_reference_table.pdf" for labor time reference.</p>		

Required Parts and Tools

Replacement		
Part No:	Part Description	Quantity
3B5 827 025 AL	Rear Trunk Lid	1
3B5 827 297 C	Lock Cylinder Carrier	1
Repair		
Part No:	Part Description	Quantity
3B5 827 297 C	Lock Cylinder Carrier	1

For Special Tools see Repair Manual.



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Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.

Document Control Revision Table			
Instance Number	Published Date	Version Number	Reason For Update
2038996/3	6/9/16	V551610	Update Claim Processing statement.
2038996/2	12/19/14	V551412	Update attachments.
2038996/1	12/12/14	V551406	Original publication

Paint/Corrosion Claim Form



Dealer No.
Repair Order No.

400000
910000

Example - Repair

If repeat repair, provide explanation in box below:

B5 Passat

VIN (17-Digits)	WVWPD63BX4E000000		
Color No. (4-digit ElsaPro Paint No.)	L041		
Dealer Labor Rate	100.00		
Paint material price per unit	12.00		
Dealer-owned paint shop?	<input checked="" type="radio"/>	Yes	<input checked="" type="radio"/> No
Original paint material?	<input checked="" type="radio"/>	Yes	<input checked="" type="radio"/> No

Service No.	Damage Code	Dmg Loc	Part manufacturer (Vendor Code)	Description of Repair	Paint Labor Operation(s)	Time Units	Mat'l Units
5559	0003	030	030	Paint rear lid	55907903	160	9
				Verify ALL Labor Operation Time Units and Material Units			

Note: Authorization and claim reimbursement are contingent on the usage of original parts for the repair

Body Painting Prep Time	51017133	190
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The vehicle history must be checked for any previous damage. Digital photographs must be included with the repair order per VWoA instructions. If there is a sublet invoice for painting, the invoice amount must be split between outside (sublet) labor and outside (sublet) material.

Paint Subtotal	350	9
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Part Number	Part Description	Part Qty	Part Price per Unit	Total Part Price	Description of Repair	Repair/Replace Labor Operation(s)	Time Units
EPOXY	Epoxy Primer	1	\$ 40.00		Remove and install rear lid trim	70871900	30
					Remove and install rear logo	66511900	20
					Remove and install rear lettering	66501900	20
					Replace lock cylinder carrier	55571950	10
					Remove corrosion on rear lid	55906300	90
					Wax body	51017500	30

Example Part Qty and Part Price per Unit only
All other parts should be claimed separately in the SAGA claim

Full pre-populated forms can be found in the following location:
WISE > Resource Center > Forms > Paint/Corrosion > TB# Form specific to the vehicle and the repair.

Example Time Units

Outside Material	Part Amount Subtotal	\$	40.00		Body Labor Subtotal	200
LACKMATF	Total Paint Material Amount	\$	108.00		Total TU/MU	550
	Total Parts Amount	\$	148.00			9

VW Representative Authorization No. TB 2038996

Authorization Date _____
Authorization valid until: _____

L00#0000	\$ 350.00
A0041000	\$ 200.00
Parts and Materials:	\$ 148.00
Total:	\$ 698.00

Warranty

VW Representative Name (printed) _____ VW Representative Signature _____

Paint/Corrosion Claim Form



Das Auto.

Dealer No. **400000**
 Repair Order No. **910000**

Example - Replace B5 Passat
 If repeat repair, provide explanation in box below:

VIN (17-Digits)	WVWPD63BX4E000000		
Color No. (4-digit ElsaPro Paint No.)	L041		
Dealer Labor Rate	100.00		
Paint material price per unit	12.00		
Dealer-owned paint shop?	<input checked="" type="radio"/>	Yes	<input checked="" type="radio"/> No
Original paint material?	<input checked="" type="radio"/>	Yes	<input checked="" type="radio"/> No

Service No.	Damage Code	Dmg Loc	Part manufacturer (Vendor Code)	Description of Repair	Paint Labor Operation(s)	Time Units	Mat'l Units
5559	0003	030	030	Paint new rear lid	55906150	110	9
				Verify ALL Labor Operation Time Units and Material Units			

Note: Authorization and claim reimbursement are contingent on the usage of original parts for the repair

Body Painting Prep Time	51017153	160
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The vehicle history must be checked for any previous damage. Digital photographs must be included with the repair order per VWoA instructions. If there is a sublet invoice for painting, the invoice amount must be split between outside (sublet) labor and outside (sublet) material.

Paint Subtotal	270	9
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Part Number	Part Description	Part Qty	Part Price per Unit	Total Part Price	Description of Repair	Repair/Replace Labor Operation(s)	Time Units
EPOXY	Epoxy Primer	1	\$ 40.00		Remove and install rear lid	55901900	70
					Replace rear lid	55905550	90
					Wax body	51017500	30
				40.00			
				108.00			
				148.00			
						Body Labor Subtotal	190
						Total TU/MU	460
							9

Example Part Qty and Part Price per Unit only
 All other parts should be claimed separately in the SAGA claim

Full pre-populated forms can be found in the following location:
 WISE > Resource Center > Forms > Paint/Corrosion > TB# Form specific to the vehicle and the repair.

VW Representative Authorization No. TB 2038996

Authorization Date _____
 Authorization valid until: _____

L00#0000	\$ 270.00
A0041000	\$ 190.00
Parts and Materials:	\$ 148.00
Total:	\$ 608.00

Warranty

 VW Representative Name (printed)

 VW Representative Signature

SRT Reference Table for TPI# 2038996

Repair (B5 Passat) – Models(3B3)		
<u>Body Labor</u>		
Labor Operation: Remove and install rear lid trim	70 87 19 00 = 30 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside Labor Operation: A0041000
Labor Operation: Remove and install rear logo	66 51 19 00 = 20 TU	
Labor Operation: Remove and install rear lettering	66 50 19 00 = 20 TU	
Labor Operation: Replace lock cylinder carrier	55 57 19 50 = 10 TU	
Labor Operation: Remove corrosion on rear lid	55 90 63 00 = * TU	
Labor Operation: Wax body	51 01 75 00 = 30 TU	
<u>Refinish Labor</u>		
Labor Operation: Prepare painting	51 01 71 33 = 190 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside Labor Operation: L00#0000* *Please see warranty table for proper labor operation
Labor Operation: Paint rear lid (Removed)	55 90 79 03 = 160 TU	
<u>Outside Materials</u>		
Labor Operation: Paint rear lid	9 MU	Multiply claim material units x \$12.00. Enter in SAGA under Outside Materials: LACKMATF

* Rear lid replacement should be considered if the total repair cost will exceed 80% of the total replacement cost. Refer to the Reimbursement Policy section of the *Warranty Policies and Procedure Manual*. This section provides important guidelines when considering component repair vs. replacement options (the " 80% rule").

Replace (B5 Passat) – Models(3B3)

Body Labor

Labor Operation: Remove and install rear lid	55 90 19 00 = 70 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside Labor Operation: A0041000
Labor Operation: Replace rear lid	55 90 55 50 = 90 TU	
Labor Operation: Wax body	51 01 75 00 = 30 TU	

Refinish Labor

Labor Operation: Prepare painting	51 01 71 53 = 160 TU	Multiply claim time units x warranty labor rate. Enter in SAGA under Outside Labor Operation: L00#0000* *Please see warranty table for proper labor operation
Labor Operation: Paint new rear lid (Removed)	55 90 61 50 = 110 TU	

Outside Materials

Labor Operation: Paint new rear lid	9 MU	Multiply claim material units x \$12.00. Enter in SAGA under Outside Materials: LACKMATF
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