



Technical Service Bulletin

66 Paint flakes off radiator grille or license plate holder

66 16 57 2038652/6 October 18, 2016. Supersedes Technical Service Bulletin Group 66 number 16-55 dated August 2, 2016 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4, A5, Q5	2013 - 2016	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
6	-	Revised <i>Warranty</i> (Updated Claim Type)
5	08/02/2016	Revised header data (Added model years) Revised <i>Warranty</i> (Added time for license plate trim replacement on vehicles with parking aid sensor)
4	05/07/2016	Revised <i>Production Solution</i> (Added information about improved paint process)

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The paint is flaking off of the radiator grille or front license plate holder (Figure 1).



Figure 1. Example of flaked-off paint.

Technical Background

The surfaces of these components were too smooth (due to high-gloss polishing tools), which led to weak adhesion of the paint during production. Only components with color index T94 are affected.

Production Solution

Polishing tools have been modified to create a rougher surface for better paint adhesion. The painting application has been improved as the supplier is now using a new paint facility. The improved components that have been produced were installed on vehicles being built around May 1, 2015.

Service

Replace the components according to the instructions in Elsa at *Repair Manual >> Body >> Body Exterior >> 66 Exterior Equipment >> Radiator Grille/Front Trim*.



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Warranty

Claim Type:	<ul style="list-style-type: none"> • 110 up to 48 Months/50,000 Miles. • If vehicle is outside any warranty, this Technical Service Bulletin is informational only. 		
Service Number:	Use one of the following: <ul style="list-style-type: none"> • 6683 (For license plate trim only) • 6605 (For radiator grille only OR both radiator grille <u>and</u> license plate) 		
Damage Code:	0030		
Labor Operations:	License plate trim replacement only:		
	For A4, allroad:		
	License plate trim remove + reinstall (without parking aid sensor)	6683 1900	20 TU
	License plate trim remove + reinstall (with parking aid sensor)	6683 1999	30 TU
	For A5:		
	License plate trim remove + reinstall (without parking aid sensor)	6683 9999	20 TU
	License plate trim remove + reinstall (with parking aid sensor)	6683 1999	30 TU
For Q5, SQ5:			



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License plate trim remove + reinstall (without parking aid sensor)	6683 1901	20 TU
License plate trim remove + reinstall (with parking aid sensor)	6683 1999	30 TU
Radiator grille only OR both radiator grille <u>and</u> license plate:		
For A4, A5:		
Radiator grille remove + reinstall (without parking aid sensor)	6605 1950	20 TU
Radiator grille remove + reinstall (with parking aid sensor)	6605 1951	30 TU
Front bumper cover remove + reinstall	6329 1900	70 TU
License plate trim replacement (if needed)	6683 1999	10 TU
For allroad:		
Radiator grille remove + reinstall	6605 1952	40 TU
Front bumper cover remove + reinstall	6329 1910	70 TU
Fog light adjusted (if necessary)	9464 1600	20 TU



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	License plate trim replacement (if needed)	6683 1999	10 TU
	For Q5:		
	Radiator grille remove + reinstall (without parking aid sensor)	6605 1950	40 TU
	Radiator grille remove + reinstall (with parking aid sensor)	6605 1951	50 TU
	Front bumper cover remove + reinstall	6329 1900	90 TU
	License plate trim replacement (if needed)	6683 1999	10 TU
	For SQ5:		
	Radiator grille remove + reinstall	6605 1956	20 TU
	Front bumper cover remove + reinstall	6329 1900	90 TU
	License plate trim replacement (if needed)	6683 1999	10 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU



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	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)
Claim Comment:	As per TSB #2038652/6

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All parts and service references provided in this TSB (2038652) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

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