

Technical Service Bulletin

17 Message "Oil level sensor: oil change necessary. Please contact Service." in instrument cluster

17 16 78 2045581/1 October 11, 2016.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3 e-tron	2016 - 2017	All	e-tron

Condition

Customer complaint:

- The message "Oil level sensor: oil change necessary. Please contact service" appears too early for due service.

Workshop Findings:

- The customer statement can be reproduced.
- No fault code for the oil level sensor is logged.

Technical Background

Oil level incorrect.



Tip:

If the engine oil is extracted in the workshop during an oil change (which is not permitted with this engine) a small quantity of oil remains. After the specified quantity of oil is filled, the oil level can be too high.

Production Solution

Not applicable.

Service

A replacement of the oil level sensor does not fix the problem.



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Warm up the engine (drive more than 6 miles with combustion engine on). Then check the oil level and correct it if necessary.

Warranty

The replacement of the oil level sensor for the above conditions is not covered under warranty.

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All parts and service references provided in this TSB (2045581) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

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