

Audi of America, Inc.



Audi of America, Inc.  
3800 Hamlin Rd.  
Auburn Hills, MI 48326  
www.audiusa.com

<MONTH YEAR>

<CUSTOMER NAME>

<CUSTOMER ADDRESS>

<CUSTOMER CITY STATE ZIPCODE>

**Subject: Extended Warranty Coverage for Your Audi**

**Vehicle Identification Number: <VIN>**

**Covered Component: Continental Airbag Control Module (Corrosion Issue)**

Dear Audi Owner:

In rare cases, a power supply component in your vehicle's Continental airbag control module may corrode and cause the module to fail, turning on the airbag light in the instrument panel. If the airbag light is on due to this issue, safety systems such as seat belt pretensioners and airbags may not deploy in the event of a crash, increasing the risk of occupant injury.

Because of this, Audi is extending warranty coverage for the Continental airbag control module in your vehicle (under specific conditions) to 15 years or 150,000 miles, whichever occurs first, from the vehicle's original in-service date.

**Warranty Extension Coverage/Limitations**

If the airbag light in your vehicle comes on and stays on while your vehicle is within the time and mileage limits of this warranty extension, at no cost to you, an authorized Audi dealer will perform a diagnosis to determine if the light is on due to the airbag control module power supply component corrosion issue described above.

- If diagnosis confirms that your vehicle has the issue, the repair will be performed at no cost to you.
- If diagnosis reveals that your vehicle has an unrelated issue(s), any necessary repairs will not be covered under this warranty extension. Your dealer will advise you what the associated repair cost(s) will be.

**What you should do:**

- Ensure all vehicle drivers have read the seat belt and airbag system information found in the vehicle owner's manual so they are familiar with how these systems and associated warning lights work.
- If an airbag light comes on and stays on, it means there may be a problem with the airbag system in the vehicle. Contact your authorized Audi dealer without delay to make arrangements for vehicle inspection & repair.
- Please keep this letter with your Warranty booklet for future reference, and deliver it to any new owner, along with the owner's manual. Should you ever sell the vehicle, this warranty extension is fully transferable to subsequent owners.



#### **Additional Information**

- The vehicle's original in-service date is defined as the date the vehicle was delivered to either the original purchaser or the original lessee; or if the vehicle was first placed in service as a "demonstrator" or "company" car, on the date such vehicle was first placed in service.
- The warranty and maintenance information that came with your vehicle contains information on the limited warranties applicable to your Audi model. Please read these limited warranties carefully to determine your warranty rights and obligations, as this information also applies to the coverage provided to you in this warranty extension.
- Damage or malfunctions caused by outside influence, such as damage due to an accident, or vehicle misuse or neglect, and repairs that are necessary for proper diagnosis of these conditions or required to bring the vehicle up to factory specifications are not covered by this warranty extension.
- If you are the lessor and registered owner of the vehicle identified in this warranty extension, please forward this information immediately via first-class mail to the lessee within ten (10) days of receipt of this notification.
- If you have changed your address or have sold the vehicle, please fill out the enclosed prepaid owner reply card and mail it to us so we can update our records.
- If you have previously paid for replacement of a faulty Continental airbag control module due to corrosion as described in this letter, the enclosed form explains how to request reimbursement. We would be pleased to review your reimbursement request.

If you should have any questions about this communication, please contact Audi Customer Experience at 1-800-822-2834 or via our "Contact Us" page at [www.audiusa.com](http://www.audiusa.com). We are pleased to offer this extended warranty and hope that you will continue to be a member of the Audi family. Thank you for your continued loyalty!

Sincerely,

Audi Product Quality & Technical Service