



# Technical Journal

TITLE:  
**Prior Approval: MY17- S90/V90 Reporting Policy**

<b>REF NO:</b> TJ 30372.1.8	<b>ISSUING DEPARTMENT:</b> Technical Service	<b>CAR MARKET:</b> United States and Canada	
<b>PARTNER:</b> 3 US 7510 Volvo Car USA		<b>ISSUE DATE:</b> 2016-07-14	<b>STATUS DATE:</b> 2016-07-18
<b>FUNC GROUP:</b> 1000	<b>FUNC DESC:</b> Standard parts, service and maintenance	Page 1 of 2	

“Right first time in Time”

## Attachment

## Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
234							2017-2017		0000000-0999999	201617-999952
235							2017-2017		0000000-0999999	201646-999952
236							2017-2017		0000000-0999999	201646-999952

## CSC Customer Symptom Codes

Code	Description
1C	Administrative and Factory scheduled maintenance/Administrative and Factory scheduled maintenance
3L	Technician information/Repair information/Not for warranty use

## VST Operation Number

VST Operation Number	Description
99400-2	Exchange clamp

## DTC Diagnostic Trouble Codes

Rows beginning with \* are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.



## Text

### DESCRIPTION:

#### Note!

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**NOTE! THIS DOCUMENT SUPERSEDES THE PREVIOUS TECHNICAL JOURNAL 30372 DATED 2016-01-25.**

**\*XC90 Prior Approval requirement is now removed. PLEASE UPDATE YOUR FILES.**

Volvo Cars will need to follow up on vehicle quality as thoroughly and as quickly as possible.

\* Repairs or component replacements **not specified in a technical journal** on all **Model Year 17-onward S90 and V90 models** will require a Vehicle Report to be submitted to the Volvo Technical Helpdesk.

**Vehicles coming into the workshops should FIRST be properly fault traced and repaired using VIDA. When fault tracing is complete or if there is a problem with fault tracing, the Volvo Technical Helpdesk should be contacted using a Vehicle Report. Closure of the vehicle report will ensure warranty authorization.\**

Should concerns arise outside of the HelpDesk's normal business hours and the vehicle can be repaired without assistance, the repair can be made as necessary and the Vehicle Report submitted afterwards.

### SERVICE:

See information above.

### VEHICLE REPORT:

Use the Search function in TIE to find applicable journals for Vehicle Type "234, 235 and/or 236". The labor operation codes listed in these TJs **DO NOT REQUIRE A VEHICLE REPORT NOR A WARRANTY AUTHORIZATION CODE. Quality bulletins which include service actions, campaigns, recalls, etc... DO NOT REQUIRE A VEHICLE REPORT NOR A WARRANTY AUTHORIZATION CODE. Software downloads DO NOT REQUIRE A VEHICLE REPORT NOR A WARRANTY AUTHORIZATION CODE.**

For all other repairs, not listed in a Technical Journal or Quality Bulletin, the Volvo Technical Helpdesk (THD)/Prior Approval Department must be contacted via a Vehicle Report AFTER fault tracing and repair attempt per fault tracing has been made.

Reports should be tagged with sub concern area **"Prior Approval,"** even if it's after the vehicle is repaired. **If another Technical Journal can be used to repair the vehicle, then there is no need for the Vehicle Report as long as it fits within the chassis limits of that TJ.**

Refer to E-Service General Bulletin 00-383. Normal Vehicle Report routines apply.