



Tech Tips

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2014-**2016** Eos, Jetta, Beetle, Passat, CC, Tiguan Car Net Equipped Vehicles, False Outbound Calls

October 28, 2016: Update to Model Year Applicability.

If a 2014-2016 Model Year vehicle equipped with the Car Net™ system experiences a customer complaint where the system is placing false outbound calls, it is possible that the cause is a loose or unplugged connector at the 3-Button Assembly in the overhead console. If this concern is verified and there is no damage to the terminal(s) or connector(s), simply secure or plug in the loose connector.

