

On-car analysis list from February 12th, 2016
please contact VW Helpline before attempting repair

	Models	MY	Engine	Transmission	Topic	Customer Complaint
Powertrain	Jetta Hybrid	13 - 15	All	All	P309F and P309D Fault Code	Mil-on no electric drive mode, untouched vehicles
	Touareg	11-15	3.0L (CATA/CNRB)	All	P0087/Fuel Pump Noise/Crank-No-Start	Customer states crank no start, in-tank fuel pump making noise, possibly with P0087 (No previous repairs for High Pressure Pump concerns)
	Passat	12 and 14	2.0TDI (CKRA)	All	P0202A and/or P202B in ECM	MIL-on with static fault code P202A and or P202B (MY12 and 14 only, no MY13)
	Tiguan	15	All	All	Rear O2 Sensor Fault	MIL-on fault P013E in the ECM
	Jetta, Passat, Jetta Sportwagen, Beetle, Beetle Conv	14	2.0TDI (CKRA, CJAA)	All	EGR Fault	MIL-on fault code P046C (untouched vehicles only)
	Jetta, Passat, Beetle, Beetle Conv	14-15	1.8T (CPRA, CPKA) 2.0T (CPPA, CPLA)	All	Upper Timing Cover	Engine Oil leak, upper timing cover leaking oil
	Passat, Jetta, Golf Sportwagen, Beetle, Beetle Conv	15	2.0TDI (CVCA, CURA)	All	MIL on P164B	Customer states MIL on, P164B in ECM (untouched vehicles, Engine production before January 2015 or after March 2015 only)
	Jetta	16	1.4T (CZTA)	All	P0456 Fault Code	MIL-on with P0456 (untouched vehicles California ONLY)
Chassis	Golf /GTI (A7)	16	All	All	Strut Noise (2/3/2016)	Customer states there is a noise while turning/ going over bumps (noise from strut bearing/mount area)
	All	16	All	All	Alignment	Vehicle alignment not correct, steering off center, pulls, drifts, during PDI (no prior alignment repairs)
Body	Golf Sportwagen	15-16	All	All	Sunroof Water Drain / Stained Headliner (2/12/2016)	Water leak from sunroof/headliner, water stains on headliner
Electrical	Beetle, Beetle Conv, CC, Jetta, Passat, Tiguan, Eos	15	All	All	Premium 8 Radio (RCD 510) - Backup Camera Error on Display (2/12/2016)	Backup camera is inoperative with "Rear view camera system is currently unavailable" error on radio display. DTC VAG02873 is stored in the radio AW56.