33530 Engine Ground Cable In Contact With Half-Shaft



Reference Number: N16203353 Release Date: November 2016

Revision: 00

Attention: This service update includes vehicles in dealer inventory and customer vehicles that return to the

dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited

Warranty period.

		Mode	Model Year		Model Year			
Make	Model	From	То	RPO	Description			
Cadillac	ATS	2016	2016	F46	AWD			
				KL9	Stop/Start System			
				LTG	2.0L Engine			
Cadillac	CTS	2016	2016	F46	AWD			
				KL9	Stop/Start System			
				LTG	2.0L Engine			

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	Certain 2016 model year Cadillac ATS and CTS vehicles equipped with AWD (RPO F46), Stop/Start System (RPO KL9), and a 2.0L engine (RPO LTG), may have an engine ground cable (EGC) that could come in contact with the passenger side half-shaft assembly, which may cause the EGC to wear through the insulation and the cable diameter may reduce over time. If this occurs, a noise near the front passenger's side may be heard while the vehicle is in motion. If the insulation on the EGC is worn through to the bare cable, arcing may occur between the EGC and half-shaft at engine start. If the EGC is severed while the vehicle is in motion, and the driver brakes to a stop and the vehicle enters stop/start mode, the engine will shut off and various driver information center (DIC) messages will display. The vehicle will not be able to re-start.
Correction	Dealers are to use a tie strap to attach the EGC to the engine harness. If there is extensive damage, the engine ground cable can either be repaired or the engine wire harness can be replaced.

33530 Engine Ground Cable In Contact With Half-Shaft



Parts

Quantity	Part Name	Part No.		
1	200 MM Adjustable Tie Strap	11509086		
As	Woven Polyester Electrical Tape (PET)	*1089482		
Required,				
(Submit as				
Net Item)				
As	Auto - Electric Super Sealant-Black	*84079		
Required,				
(Submit as				
Net Item)				
1, If	Harness Asm - Eng Wrg	23323458		
Required				
1, If	Harness Asm - Eng Wrg	23402551		
Required				
1, If	Harness Asm - Eng Wrg	23402552		
Required				
1, If	Harness Asm - Eng Wrg	23402543		
Required				
1, If	Harness Asm - Eng Wrg	23376893		
Required				
1, If	Dexcool Coolant	12378390 (US)		
Required		10953456 (Canada)		
1, If	Dexron Transmission Fluid	88865601 (US)		
Required		19264717 (Canada)		
1, If	Gasket-Ctltc Conv	22759470		
Required				
2, If	Clip-Trans FI CIr Pipe	24205103		
Required				
2, If	Nut-Whl Drv Shaft	11610571		
Required				

^{*} Contact Kent Automotive at 1-888-937-5368 (USA), 1-800-563-1717 (Canada), or www.kent-automotive.com. Dealers that do not have a Kent Automotive account or representative must advise the Customer Service Representative that the part(s) is being used for this GM bulletin to obtain special bulletin pricing. **Do not order from GMCCA.**

Warranty Information

Labor		Labor	Trans.	Net
Operation	Description	Time	Type	Item
9102605	Reposition and Secure Engine Ground Cable, Includes Inspection ADD: Install Cable Seal Patch and PET	0.3	ZFAT	N/A *
	ADD: Install Cable Seal Patch and PET ADD: Install Engine Harness, includes: Remove and Install	0.3 14.4		N/A
	Powertrain, Service A/C and Coolant			

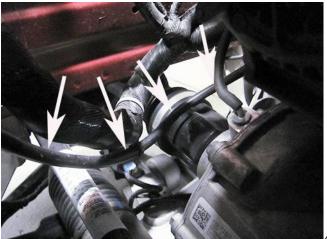
^{*} The amount identified in "Net Item" should represent the actual sum total of the current GMCCA dealer net price for the Auto-Electric Super Sealant-Black and Woven Polyester Electrical Tape (PET) needed to perform the required repairs, not to exceed \$1.65 USD, \$2.05 CAD, plus applicable Mark-Up or Landed Cost (for Export).

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Service Procedure

1. Raise the vehicle hood.



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2. Locate the engine ground cable, positioned directly above the right front axle shaft.

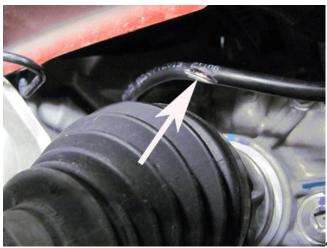


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3. Inspect the cable and determine if it is making contact with the axle shaft or CV boot.

33530 Engine Ground Cable In Contact With Half-Shaft





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- If the cable is making contact and the **cable insulation is damaged**, proceed to the Battery Cable Inspection and Repair section below.
- If the cable is not making contact and the insulation is not damaged, proceed to step #4.
- 4. Raise the engine ground cable up to the main harness.
- 5. Loosely install the wire tie strap midway between the existing two cable locators.



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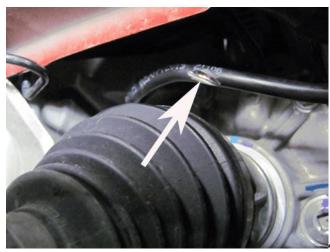
- 6. Position the ground cable under the main harness toward the center of the vehicle. Ensure that the cable is not outboard of the harness, it may contact the frame rail.
- 7. Tighten and trim the wire tie strap.

Battery Cable Inspection and Repair

- 1. Raise the vehicle on a hoist. Refer to Lifting and Jacking the Vehicle (Base) in SI.
- 2. Remove the right front wheel. Refer to Tire and Wheel Removal and Installation in SI.
- 3. Remove the right engine lower front splash shield. Refer to Engine Lower Front Splash Shield Replacement (Non V-Series) in SI.

33530 Engine Ground Cable In Contact With Half-Shaft





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- 4. Inspect the engine ground cable and determine the extent of the damage.
 - If only the cable insulation is damaged and no copper conductors are worn through, proceed to step #5 below.
 - If the **insulation is damaged and any copper conductors are worn through**, proceed to the Engine Wiring Harness Replacement section below.
- 5. Clean the repair area on the ground cable with a general purpose adhesive cleaner.
- 6. Peel the paper backing off of the super sealant patch.

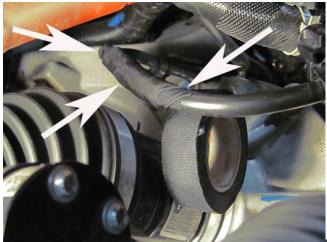


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7. Center the patch over the damaged area of the ground cable. Firmly press the patch into place around the cable ensuring the seal is weather tight.

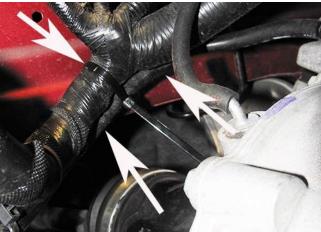
33530 Engine Ground Cable In Contact With Half-Shaft





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- 8. Wrap the repair area with polyester electrical tape (PET). Begin the wrap 13mm (1/2 in.) outboard of the sealant patch and continue 13mm (1/2 in.) past the patch. Rewrap the repair area with a second layer of PET.
- 9. Raise the engine ground cable up to the main harness.
- 10. Loosely install the wire tie strap midway between the existing two cable locators.



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- 11. Position the ground cable under the main harness toward the center of the vehicle. Ensure that the cable is not outboard of the harness, it may contact the frame rail.
- 12. Tighten and trim the wire tie strap.
- 13. Reinstall the right engine lower front splash shield. Refer to Engine Lower Front Splash Shield Replacement (Non V-Series) in SI.
- 14. Reinstall the right front wheel. Refer to Tire and Wheel Removal and Installation in SI.
- 15. Lower the vehicle. Refer to Lifting and Jacking the Vehicle (Base) in SI.

Engine Wiring Harness Replacement

Note: When removing the drivetrain and front suspension from the vehicle, it is not necessary to separate the engine from the transmission or suspension frame. This drivetrain and suspension frame removal is being performed to provide access to the engine wiring harness replacement.

- 1. Remove the drivetrain and front suspension. Refer to Engine Replacement (LTG with All Wheel Drive) in SI.
- 2. Document all of the engine wiring harness locators, fasteners, routing and connections.
- 3. Remove the damaged engine wiring harness.
- 4. Using the documentation from step # 2, install the new engine wiring harness.

33530 Engine Ground Cable In Contact With Half-Shaft



- 5. Reinstall the drivetrain and front suspension. Refer to Engine Replacement (LTG with All Wheel Drive) in SI.
- Inspect the engine wiring harness to axle shaft to ensure there is proper clearance.

Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin <u>must</u> be held and inspected/repaired per the service procedure of this bulletin <u>before</u> customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

GLOBAL SAFETY FIELD INVESTIGATIONS DCS4267 URGENT - DISTRIBUTE IMMEDIATELY

Date: November 28, 2016

Subject: 33530 - Service Update

Engine Ground Cable In Contact With Half-Shaft

Models: 2016 Cadillac ATS

2016 Cadillac CTS

Equipped with 2.0L Engine (RPO LTG), AWD (RPO F46), and

Stop/Start System (RPO KL9)

To: All General Motors Dealers

General Motors is releasing Service Update 33530 today. The total number of U.S. vehicles involved is 8,121. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated November 28, 2016. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until the VIN appears in IVH.

END OF MESSAGE GLOBAL SAFETY FIELD INVESTIGATIONS