

Service Update

16037 Seat Harness Pinch



Reference Number: A16205288

Release Date: November 2016
Revision: 00

Attention: This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

Make	Model	Model Year		RPO	Description
		From	To		
Chevrolet	Malibu	2016	2017	KU9	Vented Seat

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	If the seat is lowered to the lowest position, certain wiring harness routing may allow the seat harness to be pinched between the seat recliner gear mechanism and the rear height adjuster link. Individual circuits in the seat harness, including the side air bag deployment loop, ventilation function and lumbar support may be damaged.
Correction	Check the front seat harness routing and wrap the excess harness with a tie strap. If there is any evidence of wiring harness damage, replace the seat harness.

Parts

No parts are required for this procedure.

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9102594	Inspect Driver and Passenger Front Seat Wiring Harness and Install Zip Ties	0.4	ZFAT	N/A
9102595	Replace Front Seat Wiring Harness (One)	1.5	ZFAT	N/A
9102596	Replace Front Seat Wiring Harness (Both)	3.0	ZFAT	N/A

Service Procedure

- Adjust the driver and passenger front seats in the furthest forward and upward positions.



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- Inspect driver and passenger front seats to see if the front seat wiring harness has been damaged from making contact with the seat recliner gear mechanism. Seat is removed from vehicle for illustrative purposes only.
 - If the front seat wiring harness is NOT damaged, proceed to step 3.

Service Update

16037 Seat Harness Pinch



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- If the front seat wiring harness is damaged, replace the front seat wiring harness. Refer to *Front Seat Wiring Harness Replacement* in SI and proceed to step 6.



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Service Update 16037 Seat Harness Pinch



Driver (LH) seat shown. Passenger (RH) seat similar.

3. Measure 40mm (1.58 in) from the offset clip (1) toward the seat back harness and install a zip tie (2) around the harness and cushion spring.



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4. Ensure the zip tie head is facing upward toward the seat cushion and NOT facing down.
5. Cut the excess off of the zip tie.
6. Return the driver and passenger front seats to their original positions.

Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repared per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.



GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4240
URGENT - DISTRIBUTE IMMEDIATELY

Date: November 02, 2016

Subject: 16037 - Service Update
Seat Harness Pinch

Models: 2016-2017 Chevrolet Malibu
Equipped with Vented Seat (KU9)

To: All General Motors Dealers

General Motors is releasing Service Update 16037 today. The total number of U.S. vehicles involved is approximately 10,500. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated November 3, 2016. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until the VIN appears in IVH.

END OF MESSAGE

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