

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4176
URGENT - DISTRIBUTE IMMEDIATELY

Date: August 31, 2016

Subject: 16006 - Service Update
Missing Spare Tire Strap
Additional Information Regarding Vehicle Status

Models: 2017 Chevrolet Cruze Hatchback

To: All Chevrolet Dealers

General Motors released Service Update 16006 today. The total number of U.S. vehicles involved is approximately 153.

All involved vehicles are currently in transit and should arrive at their destination dealers in the near future. Upon arrival, these vehicles must be held and not delivered to customers, dealer traded, or used for demonstration purposes until the service procedure provided in Service Update Bulletin 16006 has been performed on the vehicle.

Required parts are being pre-shipped to all involved dealers and should begin arriving tomorrow. Involved vehicles will be updated tomorrow as "open" in the GWM system. Until this update occurs, dealers can refer to the involved vehicle list provided with the bulletin.

END OF MESSAGE
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