

Service Update

45070 Loose Transmission Cooler Line



Reference Number: N162045070
GWM Number: 2045070

Release Date: August 2016
Revision: 00

Attention: This service update involves vehicles in dealer inventory only and will expire September 30, 2017.

Make	Model	Model Year		RPO	Description
		From	To		
Cadillac	CT6	2016	2016		

This service update should be performed on vehicles in dealer inventory only. Involved vehicles are marked “open” on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	Certain 2016 model year Cadillac CT6 vehicles may have a loose transmission oil cooler line at the radiator which could cause transmission fluid to leak, resulting in a loss of propulsion.
Correction	Dealers are to inspect the installation of the transmission fluid cooler pipe, and if necessary, secure the transmission fluid cooler pipe.

Parts

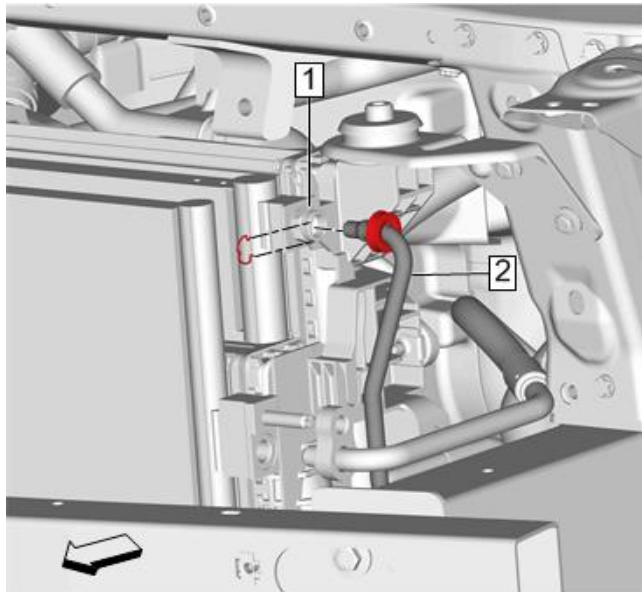
No parts are required for this inspection.

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9102518	Inspect Transmission Fluid Cooler Pipe Installation	0.2	ZFAT	N/A
	Add: To Secure Transmission Fluid Cooler Pipe	0.1		

Service Procedure

1. Remove the front compartment front sight shield. Refer to *Front Compartment Front Sight Shield Replacement* in SI.



2. Locate the driver side transmission cooler pipe (2).

Note: A “CLICK” noise will NOT be heard if the transmission fluid cooler pipe is secured.

3. Push on the transmission fluid cooler pipe where it is inserted into the cooler and listen for a “CLICK”. Pull on the pipe to ensure the installation is secure.
4. Ensure the retaining clip (1) is fully engaged.
5. Install the front compartment front sight shield. Refer to *Front Compartment Front Sight Shield Replacement* in SI.

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Dealer Responsibility

Dealers must take the steps necessary to ensure that the service update correction has been made to all involved vehicles in dealer inventory before selling or dealer-trading the vehicle, but no later than September 30, 2017.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repared per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



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URGENT - DISTRIBUTE IMMEDIATELY

Date: August 30, 2016
Subject: 45070 - Service Update
Loose Transmission Cooler Line
Models: 2016 Cadillac CT6
To: All Cadillac Dealers

General Motors is releasing Service Update 45070 today. The total number of U.S. vehicles involved is approximately 2,500. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated August 31, 2016. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until the VIN appears in IVH.

END OF MESSAGE
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