

# Service Update

## 60070 Front Control Arm Mounting Bolt



**Reference Number:** N162060070  
**GWM Number:** 2060070

**Release Date:** August 2016  
**Revision:** 00

**Attention:** This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

Make	Model	Model Year		RPO	Description
		From	To		
Chevrolet	Equinox	2017	2017		
GMC	Terrain	2017	2017		

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

<b>Condition</b>	Certain 2017 model year Chevrolet Equinox and GMC Terrain vehicles have been built with front control arm mounting bolts which were produced with the wrong material, which may cause the lower control arm front bushing to separate from the cradle assembly.
<b>Correction</b>	Dealers are to inspect the front cross member assembly lot code, and, if necessary, replace the nuts and bolts.

### Parts

Quantity	Part Name	Part No.
2 (If Required)	Nut- Front Lower Control Arm	11516382
2 (If Required)	Bolt- Front Lower Control Arm	11610934

Note: Use the VIN and the GM Electronic Parts Catalog (EPC) to determine which fasteners to order.

### Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9102505	Inspect Front Cross Member Assembly Lot Code ADD: Replace Left and Right Front Lower Control Arm Front Mounting Nuts and Bolts	0.2 0.3	ZFAT	N/A

### Service Procedure

Use the following steps to inspect the assembly lot code located on the top of the front engine cradle and, if necessary, replace the front lower control arm front mounting nuts and bolts.

1. Raise the hood.

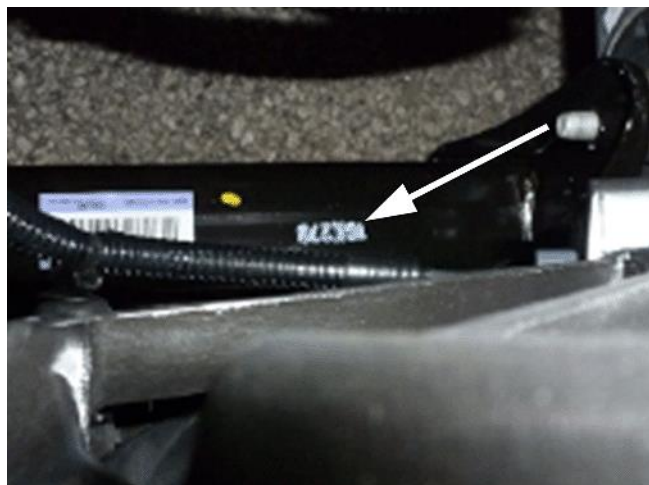


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2. Locate the black painted engine cradle centered directly below the radiator and engine.

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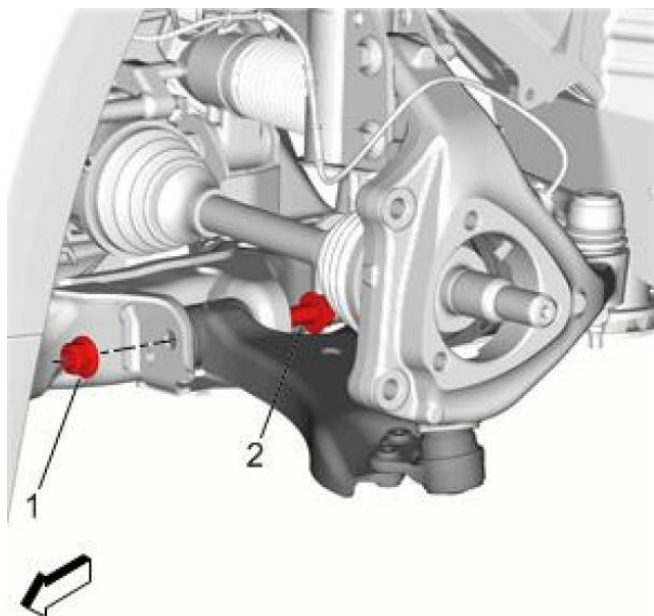
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3. Visually inspect the assembly lot code stamped in white paint.
  - If the white painted assembly lot code is not legible or reads 6K26D, 6K26E or 6K26F, proceed to the **Bolt Replacement** section below.
  - If the serial number is not 6K26D, 6K26E or 6K26F, no further action is required.

#### Bolt Replacement

Use the following steps to replace the **left and right** front lower control arm front mounting nuts and bolts.

1. Raise and support the vehicle. Refer to *Lifting and Jacking the Vehicle* in SI.



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2. Remove the front lower control arm nuts (1) and bolts (2). **DISCARD** the nuts and bolts.
3. Install the new front lower control arm nuts (1) and bolts (2).
4. Tighten the NEW front lower control arm front nuts (1). **Tighten:**
  - a. First Pass: **100 Nm (74 lb ft)**
  - b. Second Pass: **Loosen one to two revolutions**
  - c. Third Pass: **115 Nm (85 lb ft)**
  - d. Final Pass: **(90–105 degrees)**
5. Lower the vehicle.

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### Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repaired per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

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GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



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GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS4158  
URGENT - DISTRIBUTE IMMEDIATELY

Date: August 19, 2016  
Subject: 60070 - Service Update  
Front Control Arm Mounting Bolt  
Models: 2017 Chevrolet Equinox  
2017 GMC Terrain  
To: All Chevrolet and GMC Dealers

General Motors is releasing Service Update 60070 today. The total number of U.S. vehicles involved is approximately 3,200. Please see the attached bulletin for details.

**Global Warranty Management (GWM)**

The Investigate Vehicle History (IVH) screen in the GWM system will be updated August 19, 2016. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until the VIN appears in IVH.

END OF MESSAGE  
GLOBAL SAFETY FIELD INVESTIGATIONS