

Service Update

18190 Wrong Accelerator Pedal Bolt



Reference Number: N152018190
GWM Number: 2018190

Release Date: August 2016
Revision: 00

Attention: This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

Make	Model	Model Year		RPO	Description
		From	To		
Cadillac	ATS	2016	2016		
	CTS				

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	Certain 2016 Cadillac ATS and CTS vehicles may have an accelerator pedal attach bolt that is 5mm too long. The bolt may bottom out on the floor pan surface prior to secure fastening of the accelerator pedal, allowing the pedal to potentially loosen over time.
Correction	Replace the accelerator pedal bolt.

Parts

Quantity	Part Name	Part No.
1	Bolt Assembly	11519376

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9102503	Replace Accelerator Pedal Bolt	0.2	ZFAT	N/A

Service Procedure

1. Remove the accelerator bolt. Refer to *Accelerator Pedal with Position Sensor Assembly Replacement* in SI.
2. Install the new accelerator bolt. Refer to *Accelerator Pedal with Position Sensor Assembly Replacement* in SI.

Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repared per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



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URGENT - DISTRIBUTE IMMEDIATELY

Date: August 18, 2016
Subject: 18190 - Service Update
Wrong Accelerator Pedal Bolt
Models: 2016 Cadillac ATS, CTS
To: All Cadillac Dealers

General Motors is releasing Service Update 18190 today. The total number of U.S. vehicles involved is approximately 72. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated August 19, 2016. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until the VIN appears in IVH.

END OF MESSAGE
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