# **Service Update**

## 18190 Wrong Accelerator Pedal Bolt



Reference Number: N152018190 Release Date: August 2016

GWM Number: 2018190 Revision: 00

Attention: This service update includes vehicles in dealer inventory and customer vehicles that return to the

dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited

Warranty period.

		Model Year			
Make	Model	From	То	RPO	Description
Cadillac	ATS	2016	2016		
	CTS				

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	Certain 2016 Cadillac ATS and CTS vehicles may have an accelerator pedal attach bolt that is 5mm too			
	long. The bolt may bottom out on the floor pan surface prior to secure fastening of the accelerator peda			
	allowing the pedal to potentially loosen over time.			
Correction	Replace the accelerator pedal bolt.			

#### **Parts**

Quantity	Part Name	Part No.	
1	Bolt Assembly	11519376	

### **Warranty Information**

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9102503	Replace Accelerator Pedal Bolt	0.2	ZFAT	N/A

## **Service Procedure**

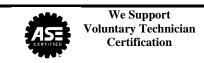
- 1. Remove the accelerator bolt, Refer to Accelerator Pedal with Position Sensor Assembly Replacement in SI.
- 2. Install the new accelerator bolt. Refer to Accelerator Pedal with Position Sensor Assembly Replacement in SI.

#### **Dealer Responsibility**

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin <u>must</u> be held and inspected/repaired per the service procedure of this bulletin <u>before</u> customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.



# GLOBAL SAFETY FIELD INVESTIGATIONS DCS4157 URGENT - DISTRIBUTE IMMEDIATELY

Date: August 18, 2016

Subject: 18190 - Service Update

Wrong Accelerator Pedal Bolt

Models: 2016 Cadillac ATS, CTS

To: All Cadillac Dealers

General Motors is releasing Service Update 18190 today. The total number of U.S. vehicles involved is approximately 72. Please see the attached bulletin for details.

## **Global Warranty Management (GWM)**

The Investigate Vehicle History (IVH) screen in the GWM system will be updated August 19, 2016. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until the VIN appears in IVH.

END OF MESSAGE GLOBAL SAFETY FIELD INVESTIGATIONS