

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4048
URGENT - DISTRIBUTE IMMEDIATELY

Date: May 20, 2016

Subject: 41060 - Service Update
Sealer Bead Quarter Panel Seam Not Fully Covered

Models: 2016 Buick Enclave
2016 Chevrolet Traverse

To: All Buick and Chevrolet Dealers

General Motors is releasing Service Update 41060 today. The total number of U.S. vehicles involved is approximately 18. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated today May 20, 2016. A list of involved vehicles in dealer new inventory is attached to this message.

END OF MESSAGE
GLOBAL SAFETY FIELD INVESTIGATIONS

Service Update

41060 Sealer Bead Quarter Panel Seam Not Fully Covered



Reference Number: N16204106
GWM Number: 2041060

Release Date: May 2016
Revision: 00

Attention: This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

Make	Model	Model Year	
		From	To
Buick	Enclave	2016	2016
Chevrolet	Traverse	2016	2016

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	There may be a gap in the sealer bead for the seam that is located at the LH lower rear quarter panel, which could allow water intrusion into the vehicle. Water intrusion is most likely to occur during high pressure underbody washing and may result in the vehicle acquiring a musty smell over time.
Correction	Apply urethane sealant and butyl patch over void.

Parts

Quantity	Part Name	Part No.
1	BARRIER-SND	11515174
As Required (Submit as a Net Item)	Kent Clear Seam Sealer	P10200*

* Contact Kent Automotive at 1-888-937-5368 (USA), 1-800-563-1717 (Canada), or www.kent-automotive.com. **Do not order from GMCCA.**

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9102258	Apply Seam Sealer and Barrier Patch	1.5	ZFAT	*

- The amount identified in "Net Item" should represent the actual sum total of the current GMCCA Dealer net price for needed to perform the required repairs, not to exceed \$10 USD, plus applicable Mark-Up or Landed Cost (for Export).

Service Update

41060 Sealer Bead Quarter Panel Seam Not Fully Covered



Service Procedure

1. Remove the rear bumper fascia. Refer to *Rear Bumper Fascia Replacement* in SI.



4514382

2. Apply a solid bead of Kent clear seam sealer over the void to uniformly cover the seam.



4514386

3. After the Kent clear seam sealer has cured, apply the barrier patch over the repaired area as shown.
4. Install the rear bumper fascia. Refer to *Rear Bumper Fascia Replacement* in SI.

Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repared per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



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