



43200 - Service Update - Service Driver Assist Message

Updated Date: May 10, 2016 12:55 ET

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4028
URGENT - DISTRIBUTE IMMEDIATELY

Date: May 10, 2016

Subject: 43200 - Service Update
Service Driver Assist Message

Models: 2016 Cadillac CT6
Equipped with Collision Imminent Braking with Adaptive Cruise Control (RPO UGN)

To: All Cadillac Dealers

General Motors is releasing Service Update 43200 today. The total number of U.S. vehicles involved is approximately 640. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated by the end of the week. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until the VIN appears in IVH.

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END OF MESSAGE

GLOBAL SAFETY FIELD INVESTIGATIONS



43200 US Stock VIN List.xlsx



43200 Bulletin.pdf

About this Alert

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Service Update

43200 Service Driver Assist Message



Reference Number: N162043200
GWM Number: 2043200

Release Date: May 2016
Revision: 00

Attention: This service update included vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

Make	Model	Model Year		RPO	Description
		From	To		
Cadillac	CT6	2016	2016	UGN	Collision Imminent Braking with Adaptive Cruise Control

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	In a highly reflective environment, the short range radar data throughput is exceeded which may cause a Service Driver Assist message to be displayed on the driver information center.
Correction	Reprogram the radar sensor module.

Parts

No parts are required for this procedure.

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type
9102202	Radar Sensor Module – Short Range Reprogramming with SPS	0.3*	ZFAT

* Labor time includes programming all three radar sensor modules.

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Service Procedure

Note: Carefully read and follow the instructions below.

- Do NOT attempt to order the calibration number from GM Customer Care and Aftersales. The calibration numbers required for this service procedure are programmed into control modules via a Multiple Diagnostic Interface (MDI) with the calibration update. If you cannot access the calibration, call the Techline Customer Support Center and it will be provided.
 - Do NOT program a control module unless directed to by a service procedure or a service bulletin. If the control module is not properly configured with the correct calibration software, the control module will not control all of the vehicle features properly.
 - Ensure the programming tool is equipped with the latest software and is securely connected to the data link connector. If there is an interruption during programming, programming failure or control module damage may occur.
 - Stable battery voltage is critical during programming. Any fluctuation, spiking, over voltage or loss of voltage will interrupt programming. When required, install the *EL-49642* SPS Programming Support Tool to maintain system voltage. If not available, connect a fully charged 12V jumper or booster pack disconnected from the AC voltage supply. DO NOT connect a battery charger.
 - Turn OFF or disable systems that may put a load on the vehicles battery such as; interior lights, exterior lights (including daytime running lights), HVAC, radio, etc.
 - During the programming procedure, follow the SPS prompts for the correct ignition switch position.
 - Clear DTCs after programming is complete. Clearing powertrain DTCs will set the Inspection/Maintenance (I/M) system status indicators to NO.
1. Install *EL-49642* SPS programming support tool.
 2. Access the Service Programming System (SPS) and follow the on-screen instructions.

Select Controller	
K39	Liftgate Control Module - Programming
K39	Liftgate Control Module - Setup
A33	Media Disc Player - Programming
K172	Night Vision Camera Control Module - Programming
K172	Night Vision Camera Control Module - Setup
K182	Parking Assist Control Module - Configuration
K182	Parking Assist Control Module - Programming
K43	Power Steering Control Module - Configuration
K43	Power Steering Control Module - Programming
K43	Power Steering Control Module - Setup
SEQ	Programming Sequence Seat Belt Retractor Motor Module - Left/Right (M101L/M101R)
B233B	Radar Sensor Module - Long Range - Programming
B233LF	Radar Sensor Module - Short Range Left Front - Programming
B233R	Radar Sensor Module - Short Range Rear - Programming
B233RF	Radar Sensor Module - Short Range Right Front - Programming

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Note: All three short range radar sensor modules require programming.

3. On the SPS Supported Controllers screen, select B233LF Radar Sensor Module – Short Range Left Front- Programming and follow the on-screen instructions.
4. Once the programming has completed, select Proceed with Same VIN on the SPS screen.
5. On the SPS Supported Controllers screen, select B233R Radar Sensor Module – Short Range Rear- Programming and follow the on-screen instructions.
6. Once the programming has completed, select Proceed with Same VIN on the SPS screen.
7. On the SPS Supported Controllers screen, select B233RF Radar Sensor Module – Short Range Right Front- Programming and follow the on-screen instructions.

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8. At the end of programming, choose the "Clear All DTCs" function on the SPS screen.

Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repaired per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



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Certification**