



TECHNICAL SERVICE BULLETIN

TSB#: 16-022

Rand McNally GPS to compensate for features absent on JBL radio.

Date of Publication: **July 2016**

ACTION:

Provide Rand McNally portable plug-n-play GPS system to registered Retail Owner. Jayco will process order for the GPS when the affected motor home is sold and the registration of the retail owner is on file with Jayco.
DEALERS CAN NOT ORDER THE GPS.

AFFECTED UNITS

<i>2017 Alante Class A Motor Home</i>	H1	AN0051-0081 AP0051 AV0051-0092 AX051-0069 AY0051-0054
<i>2017 Seneca Class A Motor Home</i>	H1	HB0051-0072 HF0051-0059 HG0051-0053 HH0051-0056 HJ0051-0069
<i>2017 Precept Class A Motor Home</i>	H1	UL0051-0166 UP0051-0055 US0051-0087 UT0051

The JBL radio was to feature Apple Car Play and Android Auto which would allow a phone to connect directly to the radio and the phone information to work directly through the radio, however, the certification process with Apple and Google did not transpire.



July 2016

Technical Service Bulletin Notification TSB #16-022

Dear Valued Dealer:

Jayco has determined that certain Model Year 2017 Alante, Precept and Seneca Class A motorhomes have a JBL radio that cannot provide some of the expected features. The radio was to feature Apple Car Play and Android Auto which would allow a phone to connect directly to the radio and allow the phone information to work directly through the radio. The certification process with Apple and Google did not transpire. To compensate for some of the features expected with the JBL radio, Jayco is supplying a Rand McNally portable Plug-n-Play GPS system at no cost to the registered owner of each affected unit.

At the time an affected unit is retail sold and registered with Jayco, a GPS will automatically ship from Jayco to the new owner. **Dealers cannot order the GPS.**

According to our records, the following motorhomes are currently part of your inventory and will receive the free GPS when registered to a retail owner. The complete serial number range of affected units is posted under the Service and Parts Tab of Jayco Partners.

Serial numbers

If you have questions regarding this Service Bulletin, please contact Jayco Customer Service at 800-517-9137.

Sincerely,
Jayco Motorized Division



July 2016

903 South Main Street • P.O. Box 460 • Middlebury, IN 46540 • (574) 825-5861 • Fax (574) 825-7354

Technical Service Bulletin Notification TSB #16-022
Unit Serial Number

Dear Valued Customer:

Jayco has determined that certain Model Year 2017 Alante, Precept and Seneca Class A motorhomes have a JBL radio that cannot provide some of the expected features. The radio was to feature Apple Car Play and Android Auto which would allow your phone to connect directly to the radio and allow the phone information to work directly through the radio. The certification process with Apple and Google did not transpire. To compensate for some of the features expected with the JBL radio, Jayco is supplying a Rand McNally portable Plug-n-Play GPS system at no cost to you. You should expect delivery of the GPS in the next two weeks.

We apologize for any inconvenience this may cause. However, we are confident that this improvement will offer continued satisfaction with your Jayco motorhome.

Sincerely,
Jayco Motorized Division