



903 South Main Street • P.O. Box 460 • Middlebury, IN 46540 • (574) 825-5861 • Fax (574) 825-7354

August 2016

Technical Service Bulletin Notification TSB #16-020

Dear Valued Jayco RV Dealer:

Jayco has determined that certain Model Year 2017 Jay Flight Bungalow travel trailers require inspection of the wiring in the Command Center for the water heater. This is not a safety issue but if the wiring is incorrect, your water heater may not ignite.

Our records show the following affected unit is currently in your inventory and requires the inspection and possible correction to the wiring for the water heater.

Serial number

The coverage period for this Technical Service Bulletin is for one (1) year from the release of this notification. (August 2016-August 2017). If you have sold this affected vehicle, please contact the current owner regarding this Service Bulletin and process the Warranty Registration for this customer. All pertinent information regarding this Bulletin is on file under the Service and Parts Tab of Jayco Partners. If you have questions regarding this Service Bulletin, please contact Jayco Customer Service at 800-283-8267.

Sincerely,
Jayco Towable Division



TECHNICAL SERVICE BULLETIN

TSB#: 16-023 Job Code: 9801306 TSB 13 Inspect Only .2
Date of Publication: August 2016 TSB 14 Inspect and Repair .3

**NOTE: This Technical Service Bulletin will be valid within (1) year from the original date of publication.
PARTS ORDER IS NOT REQUIRED**

ACTION REQUIRED:

Inspect wiring in Command Center to confirm correct for water heater.
If wiring is Pink to Red and Gray to Orange - requires repair

Affected Units

2017 Jay Flight Bungalow	40FDS	H11E0051,0053,0057,0059,0062
	40BHTS	H11F0051-0053,0055,0056,0058,0059
	40BHQS	H11H0051,0052, 0055,0056,0057,0061

TOOLS/MATERIAL REQ.:

Screw gun with #2 square drive bit
Wire cutters
Wire crimpers
2 hat crimp connectors

INSTRUCTIONS



Fig 1:

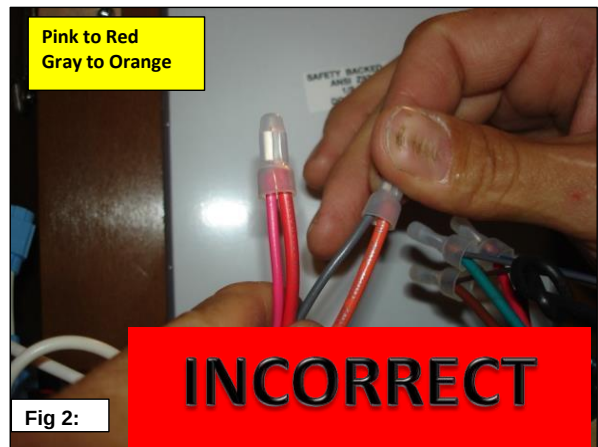


Fig 2:

- 1 Fig 1: Remove 4 screws from the Command Center panel.
- 2 Fig 2: Inspect the wiring for water heater behind the panel to confirm if improperly wired.
INCORRECT: Pink to Red and Gray to Orange

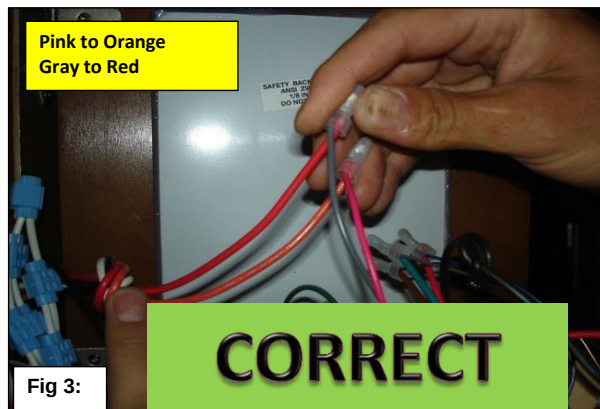


Fig 3:

- 2 Fig 3: Cut crimp connectors off of the Pink, Gray, Red and Orange wires.
Strip each wire back about 3/8 inch.
Twist the correct pairs of wires together, and insert into crimp connectors. Crimp the connectors with wire crimpers.
CORRECT: Pink to Orange, and Gray to Red.
- 3 Replace the Command Center panel securing with 4 screws that were removed.



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Technical Service Bulletin Notification TSB #16-023
Unit Serial Number

Dear Valued Jayco Customer:

Jayco has determined that certain Model Year 2017 Jay Flight Bungalow travel trailers require inspection of the wiring in the Command Center for the water heater. This is not a safety issue but if the wiring is incorrect, your water heater may not ignite.

Please contact your nearest Jayco dealer to schedule an appointment and present this letter as authorization to have the procedure completed at **no cost** to you.

The coverage period for this Technical Service Bulletin is for one (1) year from the release of this notification. (August 2016 – August 2017) If you have sold or traded your vehicle, or for any reason cannot have this service performed, please contact the Jayco Customer Service Department at 800-283-8267.

We apologize for any inconvenience this may cause. However, we are confident that this improvement will offer continued satisfaction with your Jayco travel trailer.

Sincerely,
Jayco Towable Division