



903 South Main Street • P.O. Box 460 • Middlebury, IN 46540 • (574) 825-5861 • Fax (574) 825-7354

June 2016

Technical Service Bulletin Notification TSB #16-016

Dear Valued Dealer:

Jayco has determined that certain Model Year 2017 Alante motorhomes require a firm ware upgrade to the JBL radio to allow the driver to use the rear camera while driving. The supplier of the JBL radio, ***RiverPark will provide the upgrade at no cost*** to you.

Our records indicate that the following unit is currently part of your inventory and requires the upgrade prior to being sold.

Serial number

Please contact RiverPark Tech Support for the firm ware upgrade.

Toll Free for US calls only 800-442-7717

US & CN 574-522-7781

or techsupport@riverparkinc.com.

The coverage period for this Technical Service Bulletin is for one (1) year from the release of this notification. (June 2016 - June 2017). If you have sold this affected vehicle, please contact the current owner regarding this Service Bulletin and process the Warranty Registration for this customer. All pertinent information regarding this Bulletin is on file under the Service and Parts Tab of Jayco Partners. If you have questions regarding this Service Bulletin, please contact Jayco Customer Service at 800-517-9137.

Sincerely,
Jayco Motorized Division



June 2016

903 South Main Street • P.O. Box 460 • Middlebury, IN 46540 • (574) 825-5861 • Fax (574) 825-7354

Technical Service Bulletin Notification TSB #16-016
Unit Serial Number

Name
Address
City state zip
country

Dear Valued Customer:

Jayco has determined that certain Model Year 2017 Alante motorhomes require a firm ware upgrade to the JBL radio to allow you to use the rear camera while driving. The supplier of the JBL radio, RiverPark will provide the upgrade at **no cost** to you.

Our records indicate that your motorhome is affected by this service bulletin. Please contact RiverPark Tech Support for the firm ware upgrade using the contact information below.

Toll Free for US calls only 800-442-7717
US & CN 574-522-7781
or techsupport@riverparkinc.com.

The coverage period for this Technical Service Bulletin is for one (1) year from the release of this notification. (June 2016 – June 2017) If you have sold or traded your vehicle, or for any reason cannot have this service performed, please contact the Jayco Customer Service Department at 800-517-9137.

We apologize for any inconvenience this may cause. However, we are confident that this improvement will offer continued satisfaction with your Jayco motorhome.

Sincerely,
Jayco Motorized Division