

3195 North S.R.5 • Shipshewana, IN 46565 • (260) 768-7771 • Fax (260) 768-7410

Highland
RIDGE RV

April 2016

Technical Service Bulletin Notification# 16-015

Name

Address

City, State, Zip

Dear Valued Highland Ridge Dealer:

Highland Ridge has determined that 2016 Ultra Lite Travel Trailers require silicon sealant placed around the sides of the exterior range vent to make certain water cannot enter the trailer at this location.

Our records indicate that following affected units are part of your current inventory and should be repaired prior to being retail sold.

List serial numbers

If you have sold any of the vehicles listed, please contact the current owner regarding this Service Bulletin and process the Warranty Registration of the customer. All information concerning this TSB is available to you on the Dealer website. If you have questions, please contact Highland Customer Service at 260-768-7771.

We apologize for any inconvenience this may cause. However, we are confident that this improvement will contribute to our Customers' continued satisfaction with their Highland Ridge Ultra Lite Travel Trailer.

Sincerely,
Highland Ridge RV



TECHNICAL SERVICE BULLETIN

TSB#: 16-015

Date of Publication: April 2016

Job Code: 9804297

Flat Rate: .3 hr

**NOTE: This Technical Service Bulletin will be valid within (1) year from the original date of publication.
PARTS KIT IS NOT REQUIRED.**

Action Required

Seal the exterior range hood vent.

Models

2016 Ultra Lite Travel Trailers

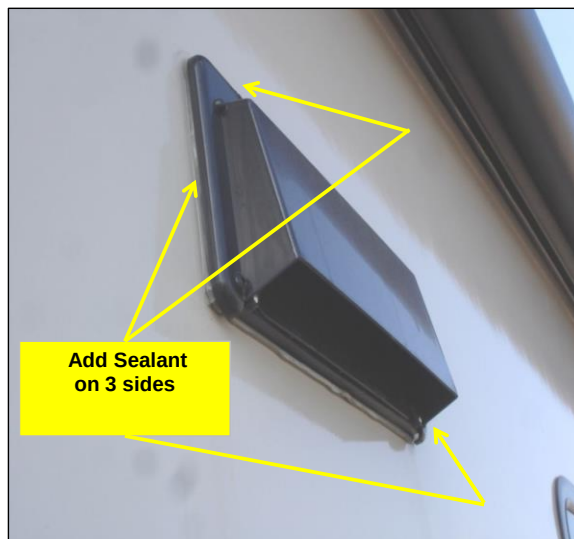
2504BH
2604RB
2710RL
2704BH
2710RL
3110BH

2017 Ultra Lite Travel Trailers

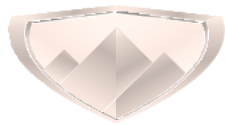
2504BH
2604RB
2704BH
2710RL
3110BH

Shop Supplies / Tools

- 1 Tube silicon sealant
caulk gun



- 1 Run a bead of silicon sealant around 3 sides of the range hood vent. **(left side, top, and right side).**



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Technical Service Bulletin Notification #16-015

Unit Serial Number: XXXX

Name

Address

City, State, Zip

Dear Valued Highland Ridge Vehicle Owner:

Highland Ridge has determined that 2016 Ultra Lite Travel Trailers require silicon sealant placed around the sides of the exterior range vent to make certain water cannot enter the trailer at this location.

Our records indicate that your Ultra Lite Travel Trailer is affected by this Service Bulletin. Please contact the nearest Highland Ridge Dealer to schedule an appointment and present this letter as authorization to have the procedure completed at **no cost** to you.

We apologize for any inconvenience this may cause. However, we are confident that this improvement will contribute to your continued satisfaction with their Highland Ridge Ultra Lite Travel Trailer.

Sincerely,
Highland Ridge RV