



TECHNICAL SERVICE BULLETIN

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April 2016

NOTE: This Technical Service Bulletin will be valid within (1) year from the original date of publication.

DO NOT MOVE THE KITCHEN SLIDE UNTIL CABINET MOUNTING SCREWS ARE REPLACED

ACTION REQUIRED:

Replace the mounting screws inside the Range cabinet in the kitchen slide to prevent floor damage.

Affected Units

2016 Eagle Travel Trailer

G1CD 0370-0372, 0374-0390, 0392-0405, 0407-0408 ,0410-0412, 0414-0418

SHOP

Screw gun and #2 square drive bit
Washer head, wood screws #8 x 1.5"

INSTRUCTIONS



FIG 1



FIG 2

- 1 Fig 1: DO NOT MOVE THE KITCHEN SLIDEOUT UNTIL SCREWS HAVE BEEN REMOVED**
The mounting screws in the cabinet under the range may cause severe floor damage.

Fig 2: Open the cabinet door below the range.



FIG 3

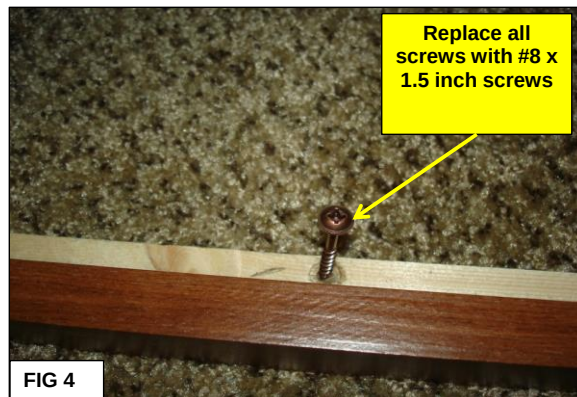


FIG 4

- 2 Fig 3:** Remove **ALL** the screws immediately inside the cabinet door that attach the cabinet frame to the slideout floor. There will be at least 2, possibly more.
Fig 4: Replace with new #8 x 1.5 inches long washer head, wood screws.



903 South Main Street • P.O. Box 460 • Middlebury, IN 46540 • (574) 825-5861 • Fax (574) 825-7354

April 2016

Technical Service Bulletin Notification TSB #16-014

Dear Valued Jayco RV Dealer:

Jayco has determined that certain Model Year 2016 Eagle 338RETS (CD) travel trailers were manufactured with an incorrect length of screws in the range cabinet of the kitchen slide. The current screws are too long and may **damage the flooring when the slide is moved.**

DO NOT MOVE THE KITCHEN SLIDE UNTIL THE SCREWS HAVE BEEN REPLACED.

Our records indicate the following unit is currently part of your inventory and requires the bulletin repair prior to being sold:

Serial number

The coverage period for this Technical Service Bulletin is for one (1) year from the release of this notification. (April 2016- April 2017). If you have sold this affected vehicle, please contact the current owner regarding this Service Bulletin and process the Warranty Registration for this customer. All pertinent information regarding this Bulletin is on file under the Service and Parts Tab of Jayco Partners. If you have questions regarding this Service Bulletin, please contact Jayco Customer Service at 800-283-8267.

Sincerely,
Jayco Towable Division



April 2016

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Technical Service Bulletin Notification TSB #16-014
Unit Serial Number

Name

Address

City state zip

Dear Valued Jayco RV Owner:

Jayco has determined that certain Model Year 2016 Eagle 338RETS (CD) travel trailers require replacement of the existing screws that attach the range cabinet frame to the kitchen slide. The current screws are too long and may **damage the flooring when the slide is moved.**

DO NOT MOVE THE KITCHEN SLIDE UNTIL THE SCREWS HAVE BEEN REPLACED.

Our records indicate that your Eagle Travel Trailer is affected by this service bulletin. Please contact your nearest Jayco dealer to schedule an appointment and present this letter as authorization to have the procedure completed at **no cost** to you.

The coverage period for this Technical Service Bulletin is for one (1) year from the release of this notification. (April 2016 – April 2017) If you have sold or traded your vehicle, or for any reason cannot have this service performed, please contact the Jayco Customer Service Department at 800-283-8267.

We apologize for any inconvenience this may cause. However, we are confident that this improvement will offer continued satisfaction with your Jayco travel trailer.

Sincerely,
Jayco Towable Division