



TECHNICAL SERVICE BULLETIN

TSB#: 16-012

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April 2016

**NOTE: This Technical Service Bulletin will be valid within (1) year from the original date of publication.
PARTS KIT REQUIRED**

ACTION REQUIRED:

Install 4 steel plates, centered with 4 of the 9 rollers on the slideout.
Locate 1 plate at each end of the slideout centered on the end rollers (total of 2 plates)
Locate 2 plates at the center of the slideout - centered on the 2 middle rollers.
Refer to the print with instructions for the location of all four plates on the slideout.

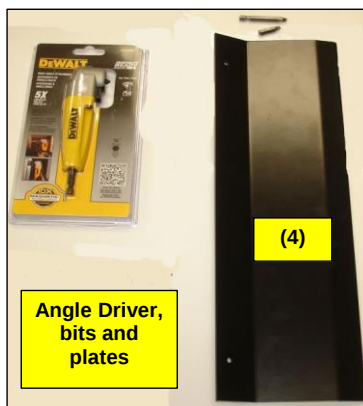
MODELS / UNITS:

	Model		
2016 Anthem Class A Motorhome	44A	G14A	8051-8058
2016 Cornerstone Class A Motorhome	45A	G16A	8051-8076

PARTS KIT 16-012JM

**Note: Kit can only be ordered using the order form
included with this bulletin.**

- 4 16" Steel Plates
- 8 Screws - Pan hd, #8 x 1.5"



TOOLS

- Screw gun
- Long #2 square drive bit
- Short #2 square drive bit
- Right angle Dewalt driver tool for screw gun



INSTRUCTIONS

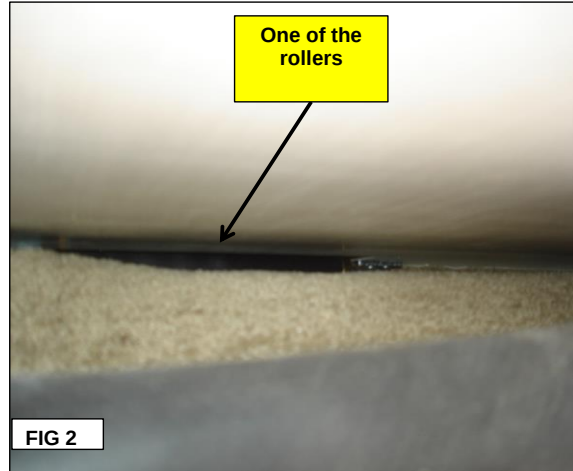
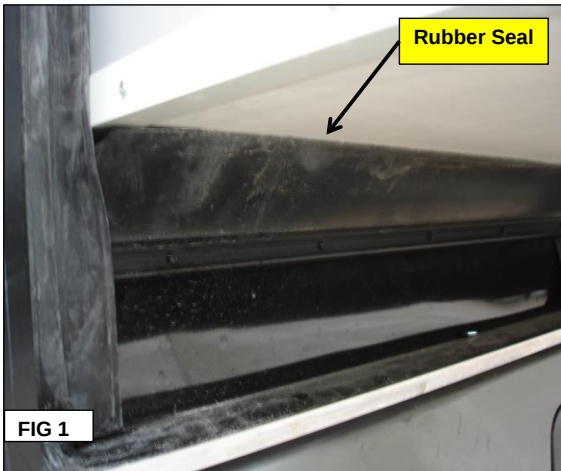
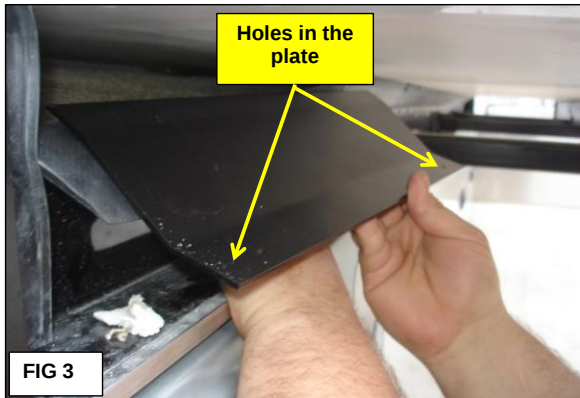


Fig 1: Extend the living room slideout approximately 12 inches so rollers are visible.
Lift the rubber seal attached to the slideout to locate the rollers.

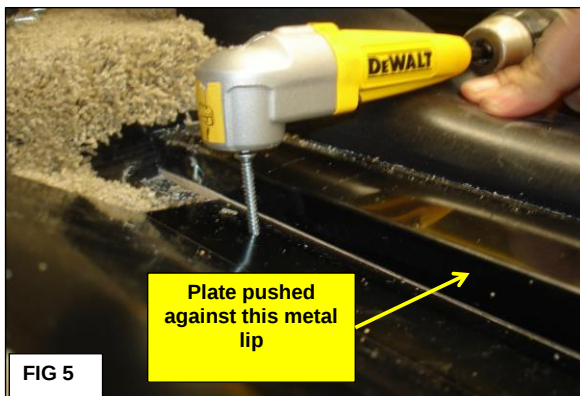
Fig 2: Shows one of the nine, 10 inch rollers located under the slideout, and behind the rubber seal (Fig 1).



2 Fig 3: Install steel plates with the holes toward the outside of the slideout.

Fig 4: Place the plate behind the seal, and under the lip of the slideout. (Picture taken before slideout is installed).

Plate location must be centered on the roller to avoid contact with the two screws.

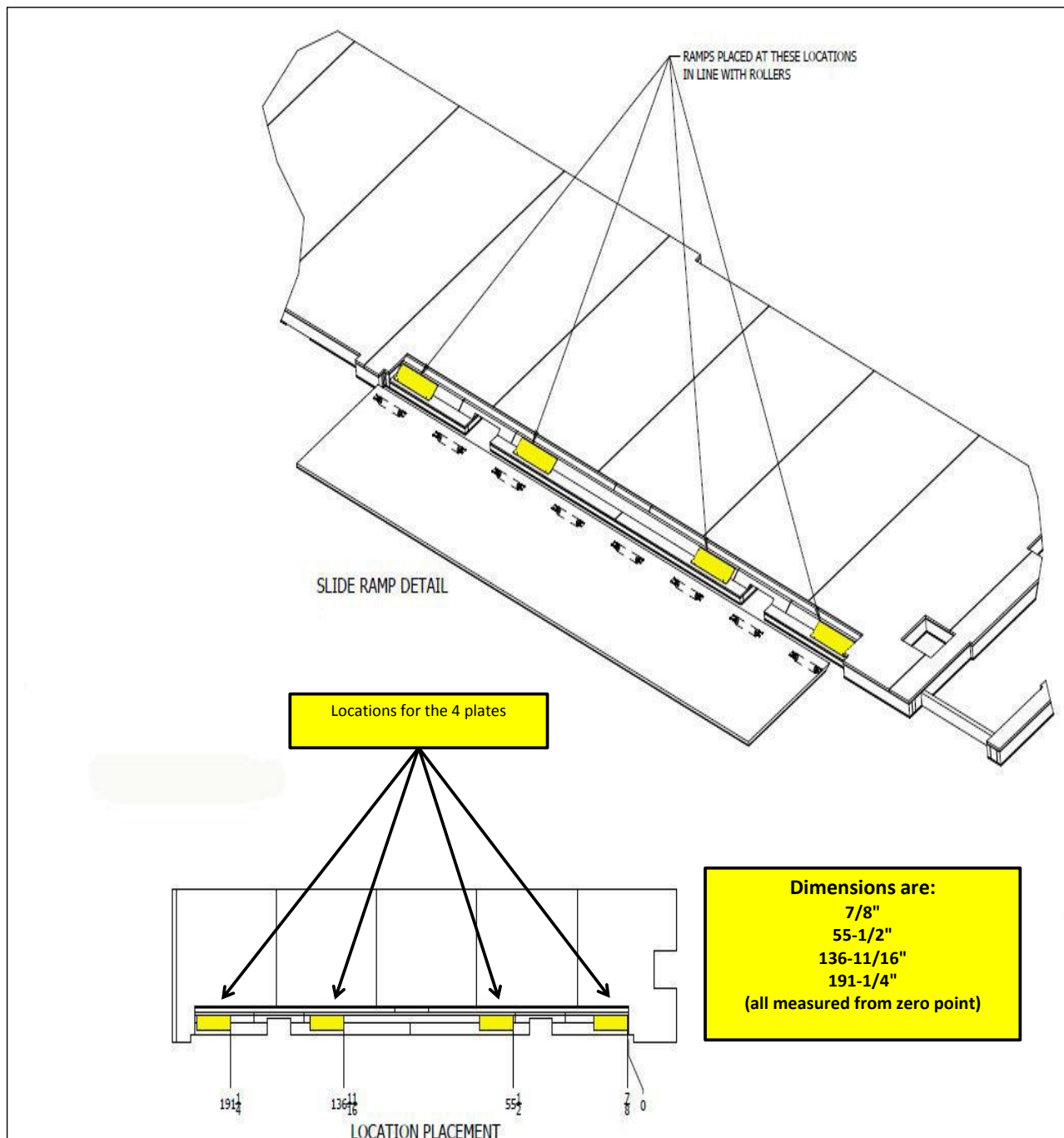


3 Fig 5: Push the plates all the way toward the front of the slideout so they are seated against the metal lip.
(Photo taken before slideout was installed)

4 Place each plate in correct position then add screws :

The access area is very narrow, you **must** use the right angle drill adapter to install the screws. The screws are 1.5 inches long and there is only enough space to start out with the small #2 bit to drive the screws in a short distance. Change to the long bit in the adapter to drive the balance of the screw flush with the floor.

5 Print shows the location of all four plates and dimensions for each location (plates are shown in yellow).





903 South Main Street | P.O. Box 460 | Middlebury, IN 46540 | 800-945-4787 | www.entegracoach.com

April 2016

Technical Service Bulletin Notification TSB #16-012

Dear Valued Entegra Dealer:

Entegra Coach has determined that certain Model Year 2016 Cornerstone 45A and Anthem 44A Class A Motorhomes require an update to the living room slide track to ensure proper closure of the slide.

Our records indicate the following motorhome is currently stock at your Dealership and requires the bulletin repair completed prior to being retail sold.

Serial number

The coverage period for this Technical Service Bulletin is for one (1) year from the release of this notification. (April 2016-April 2017)

If you have sold the unit listed, please contact the current owner regarding this Service Bulletin and process the Warranty Registration of your customer. All information concerning this TSB is available to you on Entegra's Dealer website under the Service and Parts Tab. If you have questions, please contact Entegra Customer Service at 800-517-9137.

We certainly regret this inconvenience; however the satisfaction of our Customers is important to us.

Sincerely,

Entegra Coach



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April 2016

Technical Service Bulletin Notification TSB #16-012
Unit : serial number

Dear Valued Entegra Coach Owner:

Entegra Coach has determined that certain Model Year 2016 Cornerstone 45A models and Anthem 44A models of Class A Motorhomes require an update to the living room slide track to ensure proper closure of the slide.

Our records indicate that your motorhome is affected by this Service Bulletin. Please contact an Entegra Dealer to schedule an appointment and present this letter as authorization to have the procedure completed at no cost to you.

The coverage period for this Technical Service Bulletin is for one (1) year from the release of this notification. (April 2016-April 2017) If you have sold or traded your vehicle or for any reason cannot have this service performed, please contact the Entegra Customer Service Department at 800-517-9137.

We certainly regret this inconvenience; however your satisfaction with your Entegra Motorhome is important to us.

Sincerely
Entegra Coach