



TECHNICAL SERVICE BULLETIN

TSB#: 16-005

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Date of Publication: February 2016

NOTE: This Technical Service Bulletin will be valid within (1) year from the original date of publication. REQUIRES PARTS ORDER

Action Required

Add ground loop isolator between TV and radio to eliminate audio noise.

Model / Units

2016 Seismic Fifth Wheels	4212	G19G	0124,0142-146, 0149-152, 0154, 0156-157, 0160-164, 0166, 0171, 0173, 0176-177, 0185
	4112	G19H	0104, 0118, 0120-123, 0127, 0132, 0134
	4250	G19K	0052, 0071, 0075, 0084-86, 0093-94

16-005JT Parts Kit

Note: Kit can only be ordered using the order form included with this bulletin.

- 1 Ground loop isolator



Tools / Shop Supplies

Screw gun with #2 square drive bit
Flat blade screwdriver or hook awl

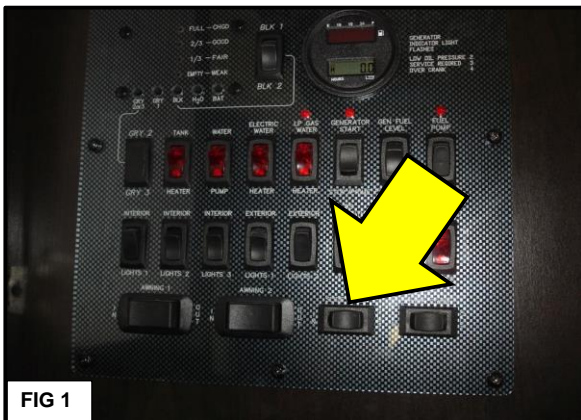


FIG 1



FIG 2

- 1 **Fig 1:** Open sofa slide out on "19G" and "19H" models to access entertainment center. The entertainment center on the "19K" model is located to the left as you enter the RV.
- Fig 2:** Open the cabinet door on the entertainment center to access the DVD player.



FIG 3



FIG 4

- Fig 3:** Use a plastic putty stick to **gently** remove the plastic bezel from the front of the DVD player.

Fig 4: Remove the 4 screws (2 on left, 2 on right) on the DVD player.

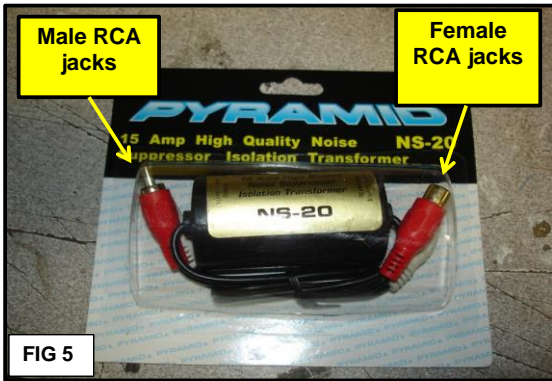


FIG 5

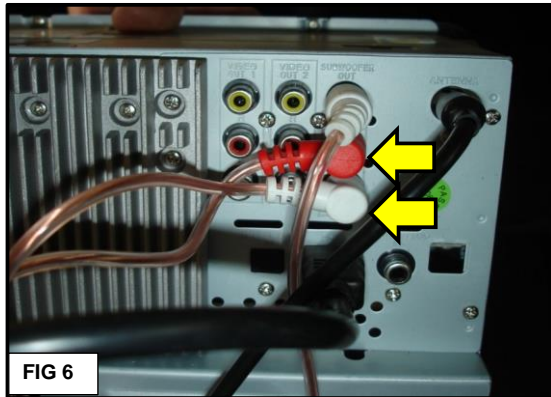


FIG 6

- Fig 5:** Note the two female and two male RCA jacks on the isolator. (red and white)

Fig 6: Pull the DVD player out of the cabinet, and turn it around to access the back side. Locate the two audio RCA jacks (red & white) under the subwoofer output on the back of the player.

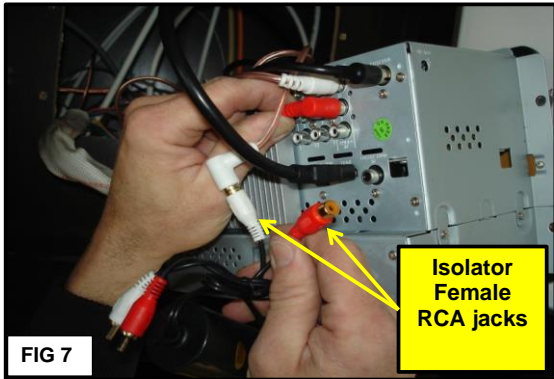


FIG 7

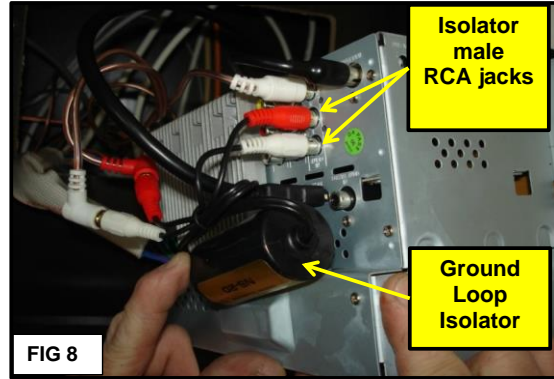


FIG 8

- Fig 7:** Unplug the two right angle RCA jacks (red/white) shown in **Fig 6**, and plug them into the Isolator female RCA jacks. Match the colors red to red, white to white.

Fig 8: Plug the male RCA jacks from the Ground Loop Isolator into the two RCA jacks in the back of the DVD Player underneath the subwoofer output. Red one goes closest to the subwoofer plug.
- Replace the DVD Player back in the cabinet. Replace the 4 screws holding the DVD Player to the cabinet.

NOTE: Do not overtighten the screws as they can crack the mounting ears. Snap the plastic bezel back on the DVD Player covering the screws. Close the entertainment center cabinet.



903 South Main Street • P.O. Box 460 • Middlebury, IN 46540 • (574) 825-5861 • Fax (574) 825-7354

February 2016

Technical Service Bulletin Notification TSB #16-005

Dear Valued Jayco RV Dealer:

Jayco has determined that certain Model Year 2016 Seismic Fifth Wheels require installation of a ground loop isolator between the TV and radio to eliminate audio noise

Our records indicate that the following units are currently stock at your dealership and are included in this Bulletin and require the repair prior to being retail sold:

Serial Number

The coverage period for this Technical Service Bulletin is for one (1) year from the release of this notification. (February 2016- February 2017). If you have sold this affected vehicle, please contact the current owner regarding this Service Bulletin and process the Warranty Registration for this customer. All pertinent information regarding this Bulletin is on file under the Service and Parts Tab of Jayco Partners. If you have questions regarding this Service Bulletin, please contact Jayco Customer Service at 800-283-8267.

We apologize for any inconvenience this may cause. However, we are confident that this improvement will offer continued satisfaction to our customers with their Jayco Seismic Wave fifth wheel.

Sincerely,
Jayco



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Technical Service Bulletin Notification TSB #16-005
Unit Serial Number

Dear Valued Jayco Owner:

Jayco has determined that certain Model Year 2016 Seismic Fifth Wheels require installation of a ground loop isolator between the TV and radio to eliminate audio noise.

Our records indicate that your Recreational Vehicle is affected by this service bulletin. Please contact your nearest Jayco dealer to schedule an appointment and present this letter as authorization to have the procedure completed at *no cost* to you.

The coverage period for this Technical Service Bulletin is for one (1) year from the release of this notification. (February 2016 – February 2017) If you have sold or traded your vehicle, or for any reason cannot have this service performed, please contact the Jayco Customer Service Department at 800-283-8267.

We apologize for any inconvenience this may cause. However, we are confident that this improvement will offer continued satisfaction with your Jayco travel trailer.

Sincerely,
Jayco