



Volkswagen

Service Information

Offboard Diagnostic Information System Service (ODIS Service)

Number: VOS-16-10

Subject: Application Version 3.1.0 - Installation Prerequisites

Date: Jun. 02, 2016

1.0 – Introduction

ODIS Service application update V3.1.0 is scheduled for release on June 22. The installation of V3.1.0 and all subsequent application versions requires Microsoft Windows® hotfix **KB2921916** and security update **KB3033929** to be installed beforehand on all diagnostic laptop and tablet devices in service.

Before updating /installing V3.1.0: Download and run a Windows update check /installation executable utility available on the VWAG Group Mirrorserver2. **This utility checks for and installs the hotfix and security updates specified above.** The utility check /install process is described below.

ATTENTION!

These prerequisite instructions are issued well in advance of the release of application V3.1.0 to allow time to install the prerequisite files on all diagnostic devices. Trouble-free installations of V3.1.0 rely on the specified Windows hotfix and security updates.

Notes:

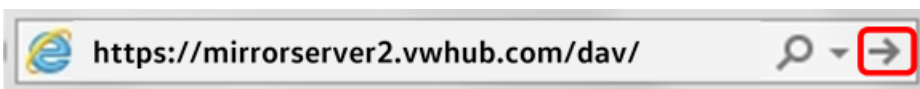
- *Please read these instructions carefully and in their entirety before performing any procedures. If you do not understand these instructions, arrange to have a qualified person perform these procedures.*
- *Discard all printed copies of this document after use. Revised versions may be issued at any time. Always check ServiceNet for the latest version.*

2.0 – Run Update Check /Installation Utility

Prerequisites:

- ☐ Diagnostic device connected to A/C power adapter and booted to Windows desktop.
- ☐ Network connection via Ethernet cable or WLAN enabled.
- ☐ **Optional:** USB flash drive.

1. Open Internet Explorer
2. Type the following address in the browser's address bar, and then click the “Go to” arrow:

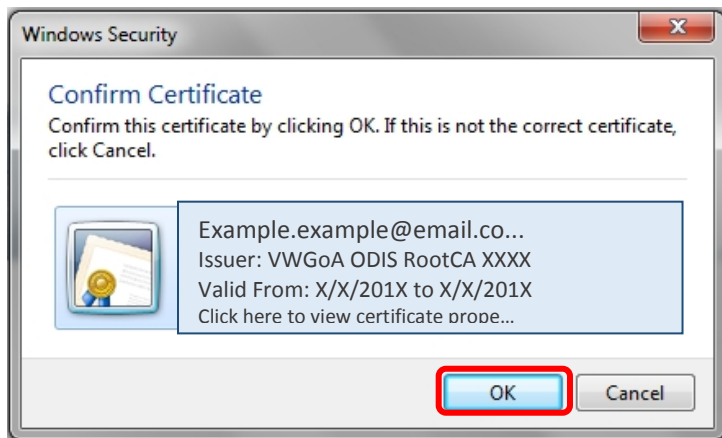


(cont.)



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3. Select **OK**:



Note:

If multiple certificate confirmation prompts appear, select and confirm the one indicated as:

Issuer: VWGoA ODIS RootCA

4. Navigate through the **mirrorserver Indexes** in the following order:

Odyssey > Trade-Retail > software > installation

5. Select the **ODIS 3.1.0 CHECK V1.0.2 EN.exe** file and save it on the diagnostic device desktop.

Index of /dav/Odyssey/Trade-Retail/software/installation

Name	Last modified	Size
Parent Directory	-	-
ARIALUNI.TTF	09-Oct-2015 10:18	22M
ODIS 3.1.0 CHECK V1.0.2 DE.exe	17-May-2016 22:09	46M
ODIS 3.1.0 CHECK V1.0.2 EN.exe	17-May-2016 22:06	46M
ODIS Service Quick Guide for Service Partners DE v3.pdf	11-Oct-2015 23:08	2.3M
ODIS Service Quick Guide for Service Partners EN v3.pdf	12-Oct-2015 09:46	2.3M
OffboardDiagSetup-Service VWMCD 3 0 2-RC378N B31 9 2 18.exe	23-Feb-2016 22:11	583M
OffboardDiagSetup-Service VWMCD 3 0 3-RC382N B31 11 0 3.exe	12-Apr-2016 22:00	583M

Note:

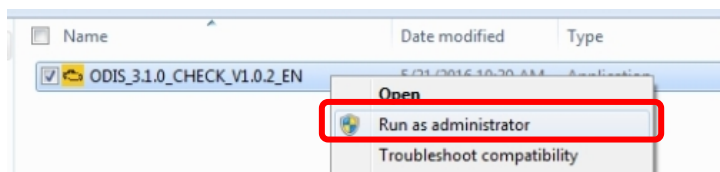
We recommend copying the “ODIS 3.1.0 CHECK...” executable file onto a **USB flash drive**. Then, instead of accessing the mirrorserver and downloading the executable each time on each subsequent diagnostic device in service, simply insert the USB flash drive, copy the saved executable from the flash drive directory to the diagnostic device desktop, and then perform Steps 6 through 13.

(cont.)

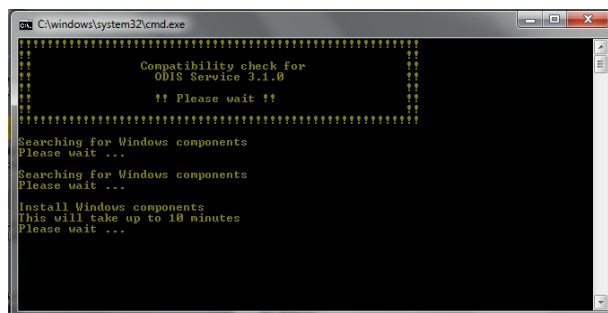
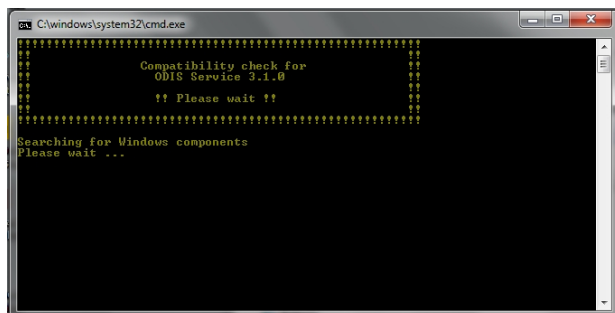


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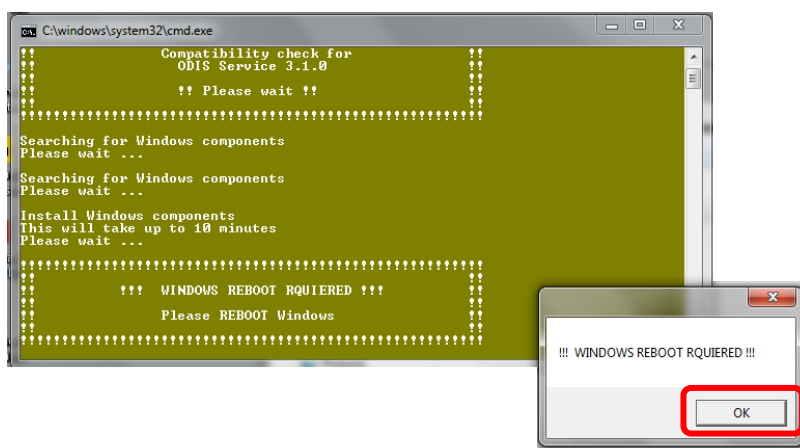
6. Locate and select the **ODIS_3.1.0_Check** file from its saved location. Select **Run as administrator**:



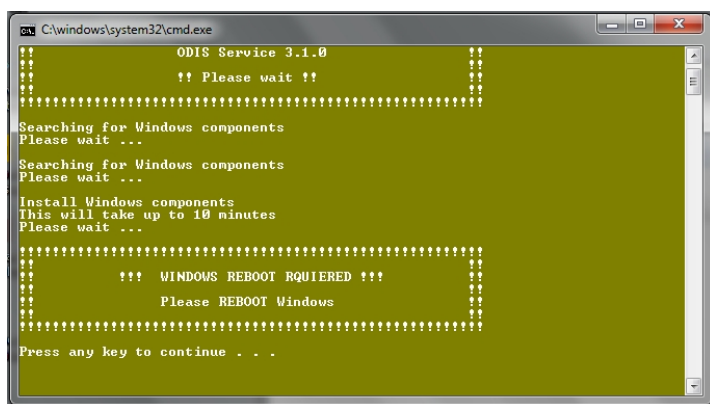
7. No action necessary:



8. Click **OK**:



9. Press any key:



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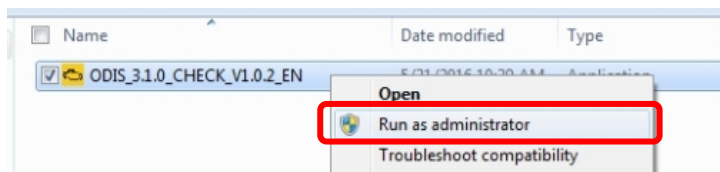
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10. Restart (reboot) the diagnostic device.

ATTENTION!

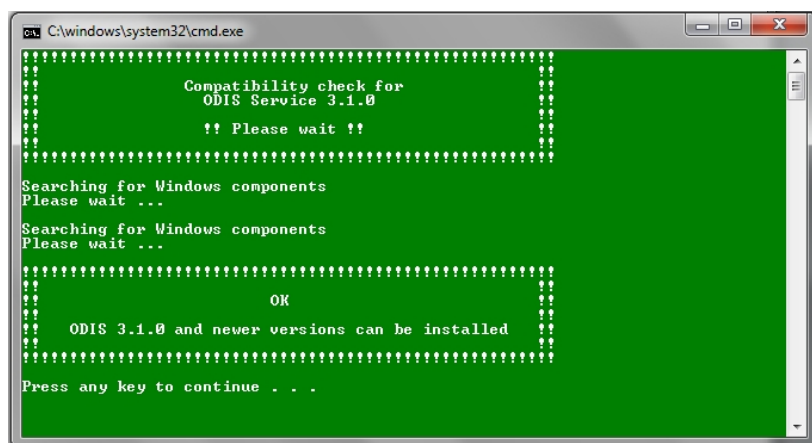
Failure to restart the diagnostic device will result in Windows hotfix /update malfunctions and various unnecessary confirmation prompts during application V3.1.0 installation.

11. Locate and select the **ODIS_3.1.0_CHECK** file from its saved location. Select **Run as administrator**:



Successful installation of the Windows hotfix and security update are indicated with the following screen:

12. Press any key:



13. Restart (reboot) the diagnostic device.

The diagnostic device is now ready to install application V3.1.0 and all subsequent application versions.