



Technical Bulletin

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Passat	2015-2016	All	All	A3_FC000001	A3_GC025570

Condition

64 16 01 September 20, 2016 **2045350**

Rear Window Vibrates or Binds during Operation

Rear window vibration, slow operation, binding, abnormal noises or pinch protection activation without obstruction during operation may be related to improperly installed window guide seals.

Technical Background

Incorrect assembly of the window guide seals in the B-Pillar and C-Pillar areas may cause excess resistance during window operation. The window guide seal may be damaged from not being fully seated in the window guide channel in the B-Pillar and C-Pillar areas of the door.

Production Solution

Quality alert to ensure correct assembly of the window guides in production as of VIN A3_GC025570.

Service

Before replacing any components, check to ensure the window guide seal is properly installed in the B-pillar and C-pillar guide tracks inside the lower section of the door.

If the window guide is not properly installed, replaced rear door window guide according to the repair manual, see Repair Group 64 in ELSA.



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Warranty

To determine if this procedure is covered under Warranty, always refer to the Warranty Policies and Procedures Manual ¹⁾					
Model(s)	Year(s)	Eng. Code(s)	Trans. Code(s)	VIN Range From	VIN Range To
Passat	2015-2016	All	All	A3_FC000001	A3_GC025570
SAGA Coding					
Claim Type:	Use applicable Claim Type ¹⁾				
Service Number:	Damage Code	HST		Damage Location (Depends on Service No.)	
6465	0010	--		Use applicable when indicated in Elsa (L/R)	
Parts Manufacturer		Passat		WVO ²⁾	
Labor Operation ³⁾ : Remove and Reinstall Rear Door Trim			70731900 = 40 TU		
Labor Operation ³⁾ : Remove and Reinstall Rear Door Window			64601950 = 20 TU		
Labor Operation ³⁾ : Replace Rear Window Guide			64651950 = 30 TU		
Causal Part: Rear Door Window Guide			56183943*		
Diagnostic Time ⁴⁾					
GFF Time expenditure	01500000 = Actual GFF print out			NO	
Road Test	01210002 = 00 TU 01210004 = 00 TU			NO	
Technical Diagnosis	01320000 = 20 TU max.			YES	
Claim Comment: Input "As per Technical Bulletin 2045350" in comment section of Warranty Claim.					



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- 1) Vehicle may be outside any Warranty in which case this Technical Bulletin is informational only
- 2) Code per warranty vendor code policy.
- 3) Labor Time Units (TUs) are subject to change with ELSA updates.
- 4) Documentation required per Warranty Policies and Procedures Manual.

Required Parts and Tools

Part No:	Part Description	Quantity
561.839.431* Or 561.839.432*	Rear Door Window Guide	1

* Order correct part number suffix / color code based on VIN search in ETKA.

No Special Tools required.

Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.

Document Control Revision Table			
Instance Number	Published Date	Version Number	Reason For Update
2045350/1	9/20/16	V641601	Original Publication.