

TECHNICAL SERVICE BULLETIN

TSB#: **16-032**

Job Code: 9803315

Flat Rate: .3 hr

Date of Publication:

November 2016

NOTE: This Technical Service Bulletin will be valid (1) year from the original date of publication.

Action Required:

Inspect engine door actuator harness plugs for correct pin styles.
Install new adapter harness when inspection finds incorrect pins.

Affected Units:

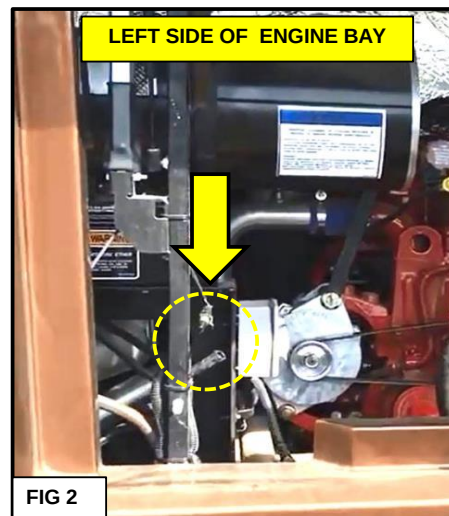
2017 Aspire Motorhomes	H1	3B8051-8121	2017 Anthem	H1	4A8051-8065
		3H8051-8073			4B8051-8145
		3M8051-8057			4D8051-8061
		3N8051-8074			4H8051-8078
		3P8051-8055			4N8051-8078
		3R8051-8079			
		3U8051-8058			
		3W8051-8052			
2017 Cornerstone Motorhomes	H1	6A8051-8059			
		6B8051-8111			
		6J8051-8053			
		6K8051-8067			
		6W8052-8060			
		6X8051			
		6X8051			

KIT CONTENTS

Note: Kit can only be ordered using the order form included with this bulletin.

- 2 Adapter harness

INSPECT ACTUATOR HARNESS ON EACH SIDE OF MOTORHOME



- 1 **Fig 1:** Open the rear engine cover.
- 2 **Fig 2:** Location of the left side actuator harness.

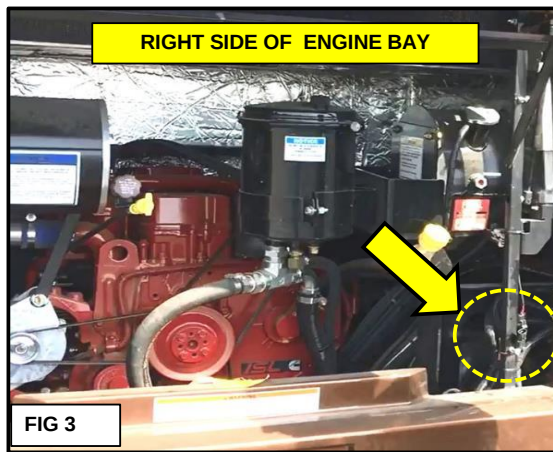


Fig 3: Location of the right side actuator harness.

- 3 Inspect the pins inside the connectors on both actuator harnesses (**Fig 2 & 3**)

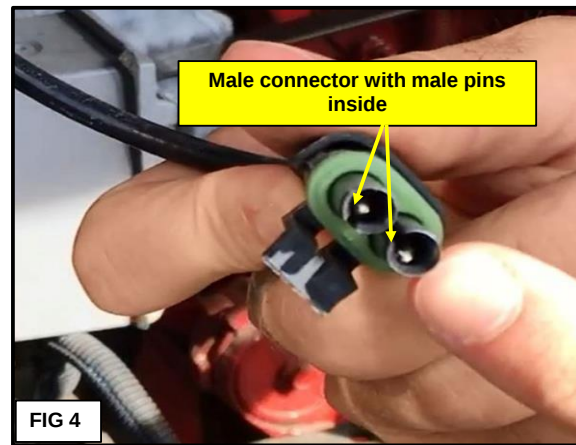
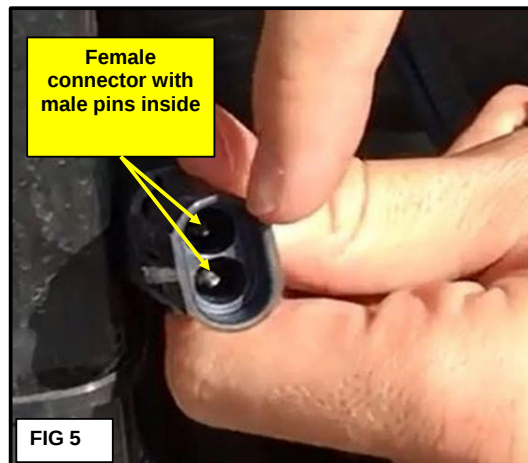
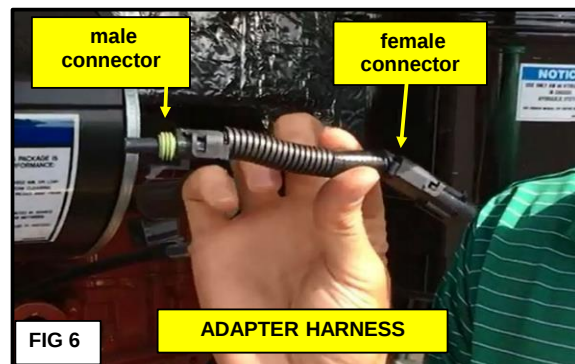


Fig 4: Inspect the male connector to confirm it has male pins inside the connector.

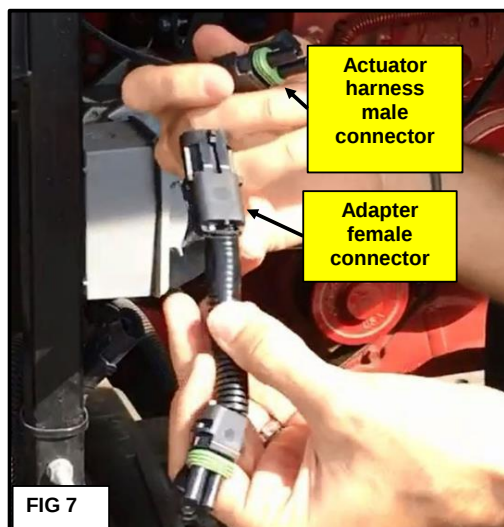


- 4 **Fig 5:** Inspect the female connector to confirm if incorrect male pins are present.

Fig 6: If male pins are located on female connector, the adapter harness is required.



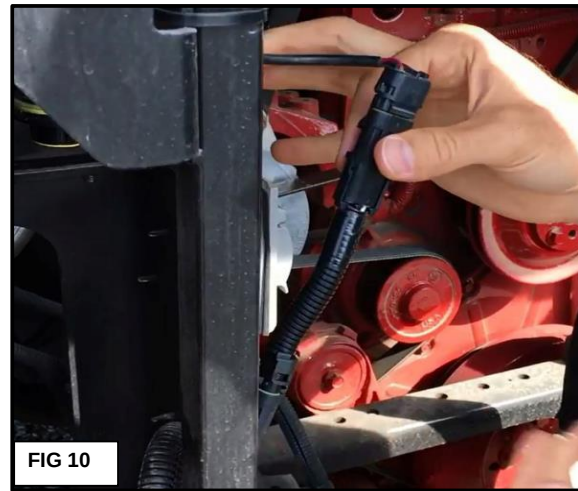
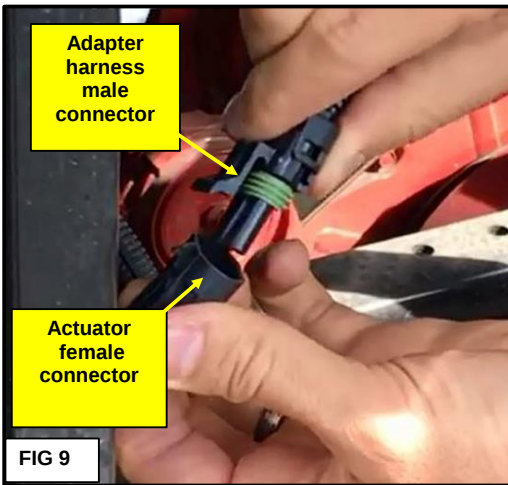
INSTRUCTIONS TO INSTALL NEW ADAPTER HARNESS



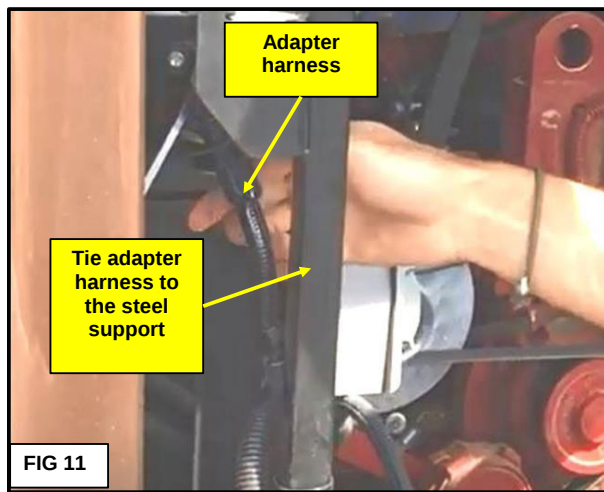
- 1 **Fig 7:** Plug the actuator harness male plug into the **adapter** harness **female** plug.



Fig 8: Shows connection of actuator harness and adapter.



- 2 **Fig 9:** Plug the actuator harness female plug into the **adapter** harness **male** plug.
Fig 10: Shows connection of actuator harness and adapter.



- 3 **Fig 11:** Attach the adapter harness to the steel support tube using wire tie.
 Repeat steps 1-3 if required on opposite side of the engine compartment.



903 South Main Street | P.O. Box 460 | Middlebury, IN 46540 | 800-945-4787 | www.entegracoach.com

November 2016

Technical Service Bulletin Notificaiton TSB #16-032

Dear Valued Entegra Dealer:

Entegra Coach has determined that certain Model Year 2017 Aspire, Anthem and Cornerstone Class A Motorhomes require inspection of the engine door actuator harness plugs for the correct pin styles. If incorrect pins are found, installation of an adapter harness is required to ensure the engine door actuator performs properly.

Our records indicate the following motorhome is currently in your inventory and requires the bulletin inspection/ repair completed prior to being retail sold.

Serial number

Retail owners of affected motorhomes may perform the Bulletin inspection / repair or contact an Entegra Dealer to set an appointment.

If you have sold the unit listed, please contact the current owner regarding this Service Bulletin and process the Warranty Registration of your customer. All information concerning this TSB is available to you on Entegra's Dealer website under the Service and Parts Tab. If you have questions, please contact Entegra Customer Service at 800-517-9137.

We certainly regret this inconvenience; however the satisfaction of our Customers is important to us.

Sincerely,

Entegra Coach

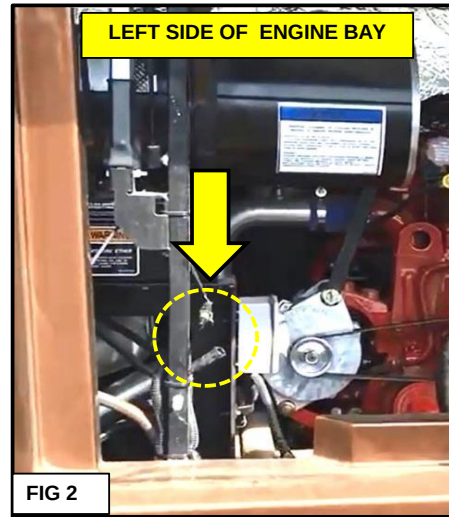
Action Required:

Inspect engine door actuator harness plugs for correct pin styles.
Install new adapter harness when inspection finds incorrect pins.

Parts Kit 16-032JME

*If you choose to inspect your motorhome and when inspection confirms new adapter harness is required please submit the enclosed order form to Jayco by Fax # 800-825-8409 or email to recalls@jayco.com with **ADAPTER** noted in the subject line*

INSPECT ACTUATOR HARNESS ON EACH SIDE OF ENGINE COMPARTMENT



- 1 Fig 1: Open the rear engine cover.
- 2 Inspect actuator harness on each side of the engine compartment.

Fig 2: Location of the left side actuator harness.

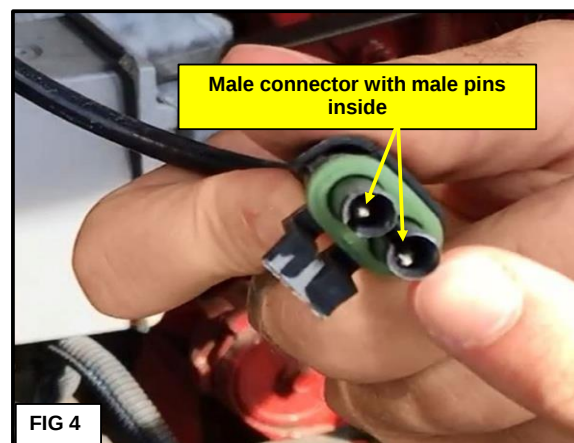
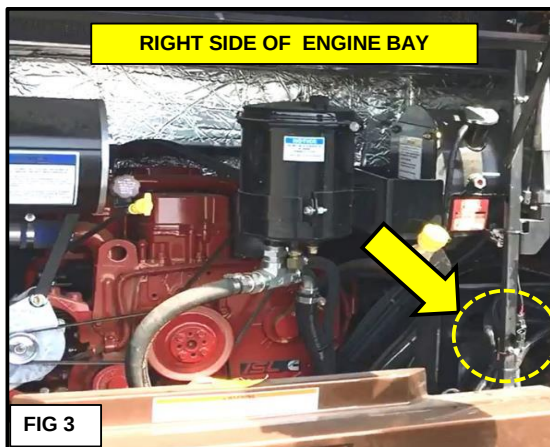
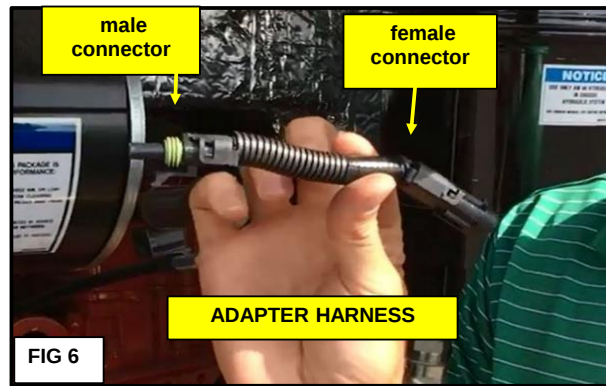


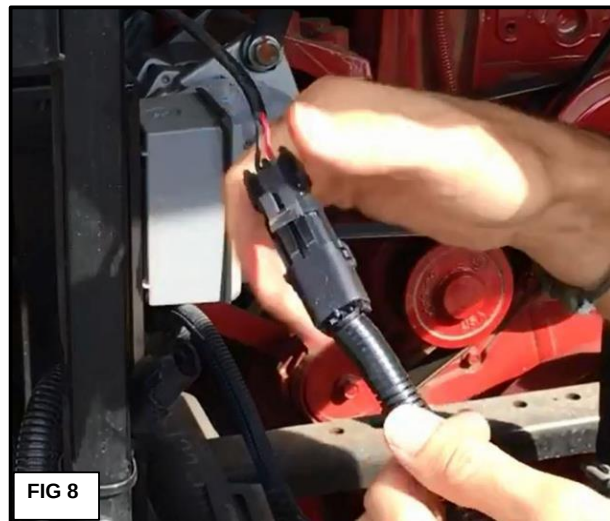
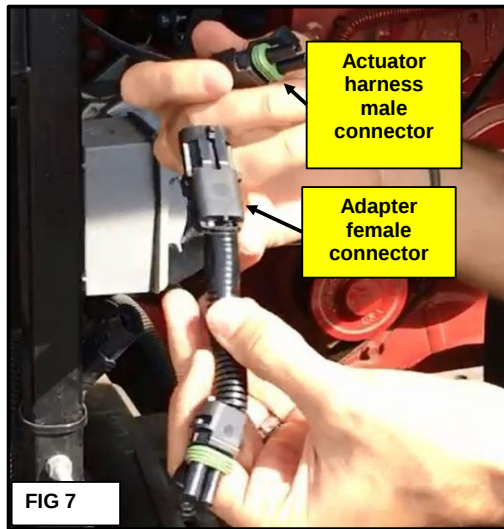
Fig 3: Location of the right side actuator harness.

- 3 Inspect the pins inside the connectors on both actuator harnesses (Fig 2 & 3)
- Fig 4: Inspect the male connector to confirm it has male pins inside the connector.

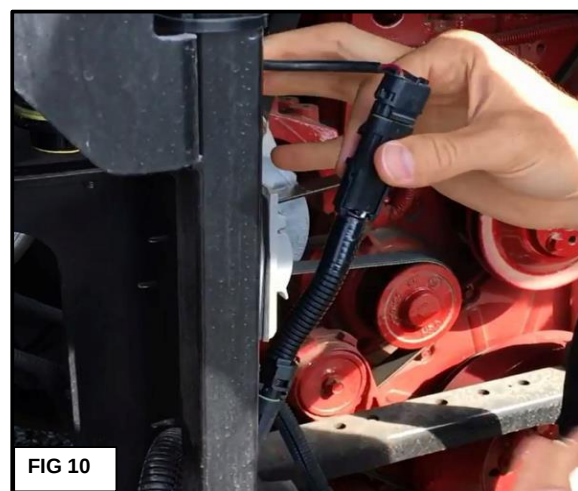
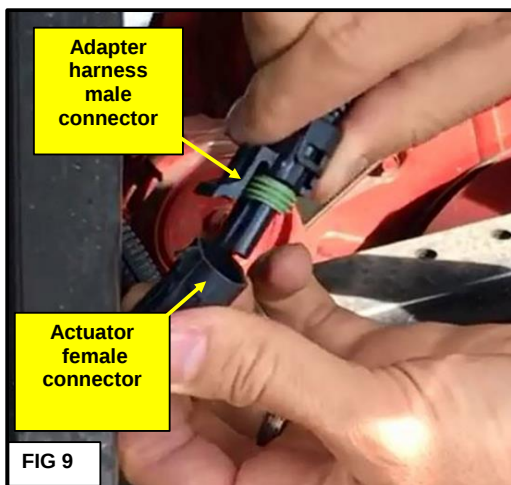


- 4 Fig 5: Inspect the female connector to confirm if incorrect male pins are present.
 Fig 6: If both connectors of the actuator harness have male pins, the adapter harness is required.

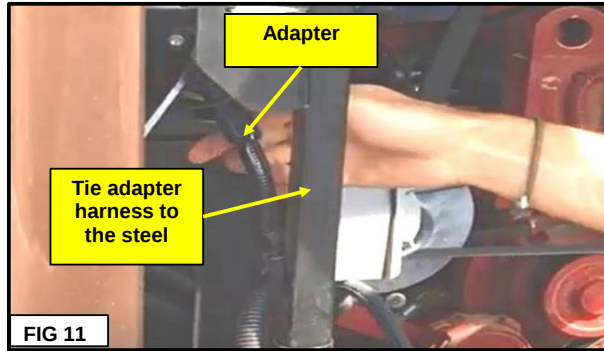
INSTRUCTIONS TO INSTALL NEW ADAPTER HARNESS



- 1 Fig 7: Plug the actuator harness male plug into the **adapter** harness female plug.
 Fig 8: Shows connection of actuator harness and adapter.



- 2 Fig 9: Plug the actuator harness female plug into the adapter harness male plug.
 Fig 10: Shows connection of actuator harness and adapter.



- 3 Fig 11:** Attach the adapter harness to the steel support tube using wire tie. Repeat steps 1-3 if required on opposite side of the engine compartment.



ENTEGRA
COACH®

903 South Main Street | P.O. Box 460 | Middlebury, IN 46540 | 800-945-4787 \ www.entegracoach.com

November 2016

Technical Service Bulletin Notification TSB #16-032
Unit Serial Number

Dear Valued Entegra Coach Owner:

Entegra Coach has determined that certain Model Year 2017 Aspire, Anthem and Cornerstone Class A Motorhomes require inspection of the engine door actuator harness plugs for the correct pin styles. If incorrect pins are found, installation of an adapter harness is required to ensure the engine door actuator performs properly.

Our records indicate that your motorhome is affected by this Service Bulletin. You may inspect and when necessary, order and install the adapter harness or contact an Entegra Dealer to schedule an appointment and present this letter as authorization to have the procedure completed at no cost to you.

If you choose to perform the Bulletin inspection / repair, please follow the Instructions included with this notification, and submit the completed Bulletin Reply Form provided.

The coverage period for this Technical Service Bulletin is for one (1) year from the release of this notification. (November 2016-November 2017) If you have sold or traded your vehicle or for any reason cannot have this service performed, please contact the Entegra Customer Service Department at 800-517-9137.

We certainly regret this inconvenience; however your satisfaction with your Entegra Motorhome is important to us.

Sincerely
Entegra Coach



Technical Service Bulletin Reply Form

Jayco Corp Engineering /Regulatory Compliance

903 South Main Street P.O. Box 460 Middlebury IN 46540

TSB Number: **16-032**

VIN:

Name:

Address:

City: State: Zip Code:

Home Phone#: _____ Cell Phone#: _____

ONLY complete and submit this Form when *YOU* choose to Perform this Bulletin Inspection/Repair.

I Inspected the Engine Door Actuator Harness on the **Driver Side** of the motorhome.

- ☐ Pin styles are correct, no further action required.
- ☐ Pin styles are **incorrect**. I ordered and installed the adapter harness per Bulletin Instructions.

I Inspected the Engine Door Actuator Harness on the **Passenger Side** of the motorhome.

- ☐ Pin styles are correct, no further action required.
- Pin styles are **incorrect**. I installed adapter harness per Bulletin Instructions.

Signature: _____
Current Owner Signature

Date: _____

Please return the completed form via fax # 800-825-8409 or by emailing to recalls@jayco.com with **TSB 16-032 noted** in the subject line.

Thank you.