



TECHNICAL SERVICE BULLETIN

TSB#: 16-042

Job Code: 9801338

Flat Rate: 1.5 hr

Date of Publication: December 2016

NOTE: This Technical Service Bulletin will be valid within (1) year from the original date of publication.

Action required

Place foam piece between the warm and cold air ducts to the bottom of AC
Replace AC foam gasket

Affected Units

2017 North Point FW

377RLBH H1LL0400-0429

379DBFS H1LW0061-0078

381DLQS H1LP0089-0109

Parts Kit 16-042J

1 Foam AC gasket
1 Foam insert w 2 bolts

Supplies

#3 Phillips screw driver/bit
Socket 5/16" with 6" extension
Socket 3/8" with 6" extension
Tarp
Clean shop towel
Isopropyl alcohol

INSTRUCTIONS

- 1 Remove air conditioner shroud with a phillips screw driver/bit. (keep shroud you will reuse).
Remove bolts attaching the cowling over main air conditioner bolts with 3/8" socket with 6" extension.
Remove the main bolts attaching the Air conditioner with 3/8" or 5/16" socket with 6" extension.
Roll the air conditioner up onto tarp.

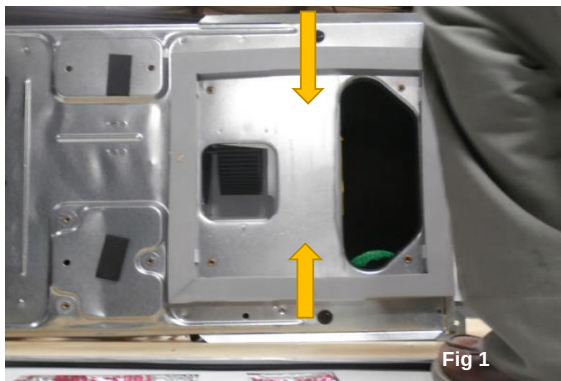


Fig 1

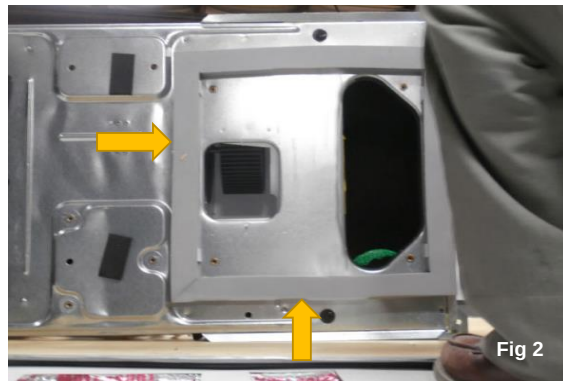
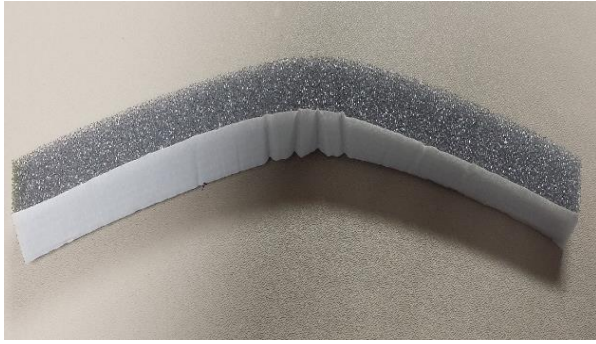


Fig 2

- 2 **Fig 1:** Clean area between ducts of air conditioner with alcohol, dry.
Fig 2: Remove air conditioner gasket, Clean surface with alcohol, dry.
Install new air conditioner gasket.



3 Fig 3: Remove the backer from the foam piece.

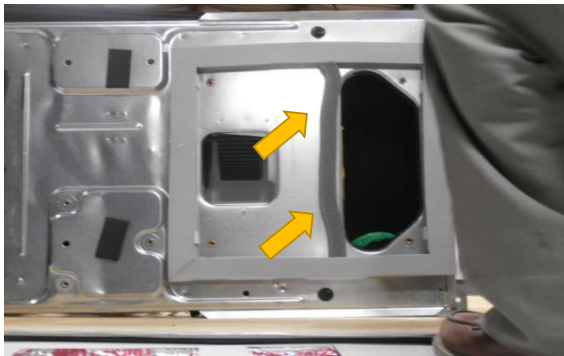


Fig 4: Place foam piece over area between ducts on air conditioner.
Press into place.

- 4** Reinstall air conditioner, the cowling, and shroud with 3/8" or 5/16" socket with 6" extension and phillips screw driver/bit



903 South Main Street • P.O. Box 460 • Middlebury, IN 46540 • (574) 825-5861 • Fax (574) 825-7354

December 2016

Technical Service Bulletin Notification TSB #16-042

Dear Valued Dealer:

Jayco has determined that certain Model Year 2017 North Point fifth wheels require installation of a foam piece to the bottom of the roof air conditioner to ensure its proper function. The foam piece is required to prevent the hot and cold air from mixing.

Our records show that the fifth wheel noted below are still in your dealership's inventory and require the repair prior to being retail sold:

Serial numbers

If you have sold an affected fifth wheel, please contact the current owner regarding this Service Bulletin and process the Warranty Registration. If you have questions regarding this Service Bulletin, please contact Jayco Customer Service at 800-283-8267.

Sincerely,
Jayco Towable Division



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December 2016

Technical Service Bulletin Notification TSB #16-042
Unit Serial Number

Name

Address

City state zip

Dear Valued Jayco RV Owner:

Jayco has determined that certain Model Year 2017 North Point fifth wheels require installation of a foam piece to the bottom of the roof air conditioner to ensure proper function. The foam piece is required to prevent the hot and cold air from mixing.

Our records indicate that your fifth wheel is affected by this service bulletin. Please contact your nearest Jayco dealer to schedule an appointment and present this letter as authorization to have the procedure completed at **no cost** to you.

The coverage period for this Technical Service Bulletin is for one (1) year from the release of this notification. (December 2016 – December 2017) If you have sold or traded your vehicle, or for any reason cannot have this service performed, please contact the Jayco Customer Service Department at 800-283-8267.

We apologize for any inconvenience this may cause. However, we are confident that this improvement will contribute to your continued satisfaction with your Jayco fifth wheel.

Sincerely,
Jayco Towable Division