



Tech Tips

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Date: December 4, 2015

2016-**2017** Golf/GTI, Golf Sportwagen, eGolf, Jetta, CC, Tiguan –
Customer concerns of their iPhone not connecting or having
sporadic connections when using Apple CarPlay in the
AppConnect environment

December 9, 2016: Update to Model Year Applicability.

Ensure a cable certified by Apple is being used (a cable purchased from Apple or the cable that came with the phone). Non-certified or cables that are knotted, worn or extremely long will exhibit connectivity concerns. Cable adapters may also cause connectivity concerns.