

Volkswagen TDI Customer Goodwill Package

For registered owners or lessees of vehicles affected by the TDI Emissions Issue



Your Goodwill Package* Includes



\$500 Volkswagen
Prepaid Visa® Loyalty Card



\$500 Volkswagen Dealership Card
which can be used at any participating
Volkswagen dealership



24-hour Roadside Assistance
to your affected TDI vehicle
for 3 years

How it Works

WWW

Visit VWDieselInfo.com and use our VIN look up tool to find out if your vehicle is affected by the TDI emissions issue.



Enter your VIN, or if you have previously registered on the site, you can enter the confirmation code you received after your first visit.



If your vehicle is affected, you'll be asked to provide your contact information and your current vehicle mileage.



Once you've submitted your information, you should receive your Goodwill Package in the mail within approximately 4 weeks.



Once you've received the Goodwill Package, please visit a participating dealership with

- Your Goodwill Package
- The affected vehicle
- Driver's License
- Proof of ownership (any of the following):
 - Vehicle registration
 - Title
 - Lease Agreement

Note: Vehicle registrant must be present.



After confirming eligibility, proof of ownership, and mileage the dealer will activate the following:

- \$500 Volkswagen Prepaid Visa Loyalty Card
- \$500 Dealership Card
- 24-hour Roadside Assistance



All set!
Your Goodwill Package is now activated.

***Restrictions apply. Affected customers eligible for the Goodwill Package are not required to waive their rights or release or arbitrate their claims against Volkswagen Group of America in order to receive the Package.** Goodwill Package available only to registered owners or lessees as of November 8, 2015 of affected TDI vehicles who can provide VIN and other requested verification data. Limit one per affected vehicle as confirmed by unique VIN; cards may not be transferred or sold. Affected customers must register for the Goodwill Package by April 30, 2016 and comply with all Program Rules, including activating at participating dealership within one year of issuance. Volkswagen Prepaid Visa Loyalty Cards are issued by MetaBank®, Member FDIC, pursuant to a license from Visa U.S.A. Inc. This card can be used anywhere Visa debit cards are accepted. Dealership card can only be used at participating Volkswagen of America dealerships. Both cards expire one year after date of issuance upon registration for the Goodwill Package. Void where prohibited and outside U.S. and Puerto Rico. See vwdieselinfo.com or call 1-800-822-8987 for important eligibility, registration, activation, and other Program Rules.