



NUMBER: 23-052-16 REV. A

GROUP: Body

DATE: November 17, 2016

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THIS BULLETIN SUPERSEDES SERVICE BULLETIN 23-052-16, DATED OCTOBER 25, 2016, WHICH SHOULD BE REMOVED FROM YOUR FILES. ALL REVISIONS ARE HIGHLIGHTED WITH **ASTERISKS**** AND INCLUDE A REVISED BUILD DATE.**

THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 16-098. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN'S HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:

Missing Underbody Hole Plug

OVERVIEW:

This bulletin involves installing a rubber underbody hole plug.

MODELS:

2016 - 2017 (JC) Dodge Journey

NOTE: This bulletin applies to vehicles within the following markets/countries: NAFTA, LATAM, EMEA and APAC.

NOTE: This bulletin applies to vehicles built on or after **January 06, 2016 (MDH 0106XX)**** and on or before August 02, 2016 (MDH 0802XX) equipped with a 4-Speed Automatic VLP Transmission (Sales Code DFF) or a 6-Speed Automatic 62TE Transmission (Sales Code DG2).**

SYMPTOM/CONDITION:

Customers may experience wet carpet from water intrusion when fording through deep water due to a missing underbody hole plug.

DIAGNOSTIC PROCEDURE:

If a customer's VIN is listed in VIP or your RRT VIN list or if the vehicle exhibits wet carpet inside the vehicle, perform the repair procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1	05067670AA	Body Plug

REPAIR PROCEDURE:

1. Install underbody hole plug. Raise vehicle on hoist.
2. Remove the six fasteners holding the heat shield to the underbody (Fig. 1).

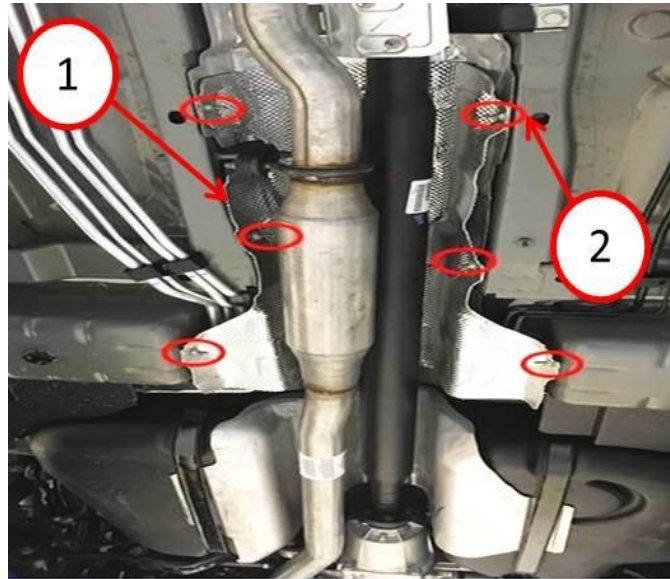


Fig. 1 Heat Shield

- 1 - Heat Shield
- 2 - Fasteners To Remove

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3. Slide the heat shield rearward and out of the way.

NOTE: Plug hole is located on the driver's side of the vehicle.

4. Locate underbody hole missing plug (Fig. 2).

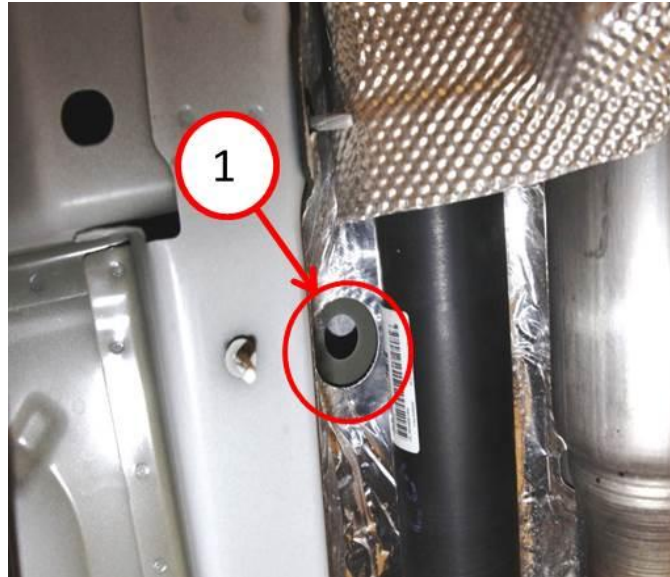


Fig. 2 Missing Underbody Plug Hole

1 - Underbody Plug Hole

5. Install the rubber underbody plug by pushing plug into hole (Fig. 3) and (Fig. 4).



Fig. 3 Installing Rubber Plug



Fig. 4 Plug Installed

6. Slide the heat shield back into place.
7. Install the heat shield to the underbody with six fasteners. Tighten fasteners to 5 N·m (44 in.lbs).
8. Lower the vehicle.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
23-00-41-92	Underbody Plug - Install (0 - Introduction)	6 - Electrical and Body Systems	0.3 Hrs.

FAILURE CODE:

ZZ	Service Action
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