

9003220

10/30/2016

MY2009 - 2017 All Makes All Bodies

## GPOP - Issue Review System

**Part Number:** Z5091195A\$, Z8252823A\$, Z8252824A\$, Z5091257A\$, Z5091301A\$, Z8252825A\$, Z8021161A\$, Z5091226A\$, Z5091330A\$, Z5091197A\$, Z5091193A\$, Z5091194A\$, Z5091258A\$, Z8021163A\$, Z5091115A\$, Z5091117A\$, Z5091198A\$, Z5091228A\$, Z8039290A\$, 68252825A\$, 68021161A\$, 05091226A\$, 05091330A\$, 05091197A\$, 05091193A\$, 05091194A\$, 05091258A\$, 05091115A\$, 05091117A\$, 05091228A\$, 68039290A\$, 05091198A\$, 05091195A\$, 05091301A\$, 68252824A\$, 68252823A\$, 05091257A\$, 68209666A\$, 68209667A\$, 68209665A\$

**Part Description:** RES / RHA / REB Radios That Supports Bluetooth and Hands-Free

**Issue Description:** For issues with Bluetooth, Hands-Free Calling, and/or Voice Commands, DO NOT replace the radio. Diagnose the Hands-Free Module system (also called the Telematics Module). The Telematics Module (and associated components) are the systems responsible for these features. A power cycle may be required for the hands-free module for proper diagnosis.~

Please reference; 8T - Navigation/Telecommunication Diagnosis and Testing (DIAGNOSIS AND TESTING - HANDS FREE PHONE)

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Contact Us at [CAGRIS@Chrysler.com](mailto:CAGRIS@Chrysler.com) for feedback related ONLY to this GPOP Tech Tip. DO NOT email regarding repair procedures unrelated to this Tech Tip or part order inquires. Please include the Part Number (s) and Tech Tip Part Description of the Tech Tip you are referencing for our tracking system.